

9/4/09

Dear Sir/Madam,

Thank you for your request regarding Carnival Share holder benefits through Holland America Line. Holland America Line offers guests with current reservations, and who hold Carnival Stock (CCL), a ship board credit incentive.

The amount of ship board credit will vary based on the length of the sailing as follows:

3-6 days \$50 total  
7-13 days \$100 total  
14 or more days is \$250 total

Guests who receive ship board credit due to CCL shares, will be able to use the credit towards onboard purchases such as shore excursions, Pinnacle Grill reservations, and gift shop purchases, to name a few. It cannot be redeemed for Casino purchases nor for cash at the end of the sailing, as this is an on board credit benefit only, and must be used for the voyage it was applied towards.

To apply for the ship board credit due to CCL shares, guests should send in the proof of ownership (statement of shares, letter from Carnival/or financial advisor) stating how many shares are owned, and who the share holder(s) is/are. The minimum number of CCL stock is 100 shares to be eligible for the ship board credit incentive.

Please send your request to one of the following:

Holland America Line  
Attn: World Cruise Reservations  
**Fax:** 206-281-0627  
**E-mail:** [worldcruisereservations@hollandamerica.com](mailto:worldcruisereservations@hollandamerica.com)  
**Mail:** 300 Elliott Ave West; Seattle, WA 98119

Should you need further assistance for CCL information, please contact WCR at 800-522-3399 M-F 6 am to 5 pm PST. One of our agents would be happy to assist you.

Kind Regards,

Karen Stuart  
World Cruise Reservations  
Holland America Line  
800-522-3399