

Your
QUEEN MARY 2

Pre-Voyage Documentation
&
Shore Excursions



The Canary Islands

03 DECEMBER 2015

Voyage M529



QUEEN MARY 2

Dear Cunard Guest

Thank you for choosing to sail with Cunard in our 175th anniversary year.

We do hope you're looking forward to your voyage and this booklet will help with your preparations. You will find information about your chosen ship and voyage, a range of interesting shore excursions bookable through Cunard, an itinerary detailing the dress code each evening including our fabulous gala evenings and any passport, visa or vaccination requirements.

Your E-Ticket will be available by visiting www.cunard.com and selecting Voyage Personaliser, approximately 35 days prior to departure. Please refer to the 'Retrieving your E-Ticket' section of this booklet for full details. By visiting www.cunard.com and selecting Voyage Personaliser you will also be able to view and book Shore Excursions and book Essential Holiday Extras from car parking and hotels to car hire and more.

We look forward to welcoming you on board in the very near future.

Bon Voyage!

The Officers and Crew of Queen Mary 2.

Pre Voyage information we require from you

We are busy making preparations for your forthcoming voyage to ensure everything runs smoothly. To comply with immigration regulations, it is essential that every provides essential details before travelling.

Please complete these details online by visiting:

www.cunard.com

selecting 'Already Booked' followed by 'Voyage Personaliser'

and entering your booking reference, full name, and date of birth.

It is important that you supply this information no less than 6 days prior to the start of your voyage. If you have purchased Cunard air programme, we require this information at 60 days in advance. Your assistance in helping us ensure we have all the necessary information is crucial and will go a long way to making the start of your voyage experience enjoyable and hassle free. If you are unable to access the internet, please either contact your travel agent for assistance or call Cunard US **1-800-728-6273**.



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Dress Codes

There will be two main types of dress code classification on your voyage - Formal and Informal. The descriptions for each of these and the frequency with which they will occur can be found below.

Formal: Dinner jacket, tuxedo or dark suit with tie for gentlemen. A range of gentlemen's formal wear is available to hire on board ship. Evening or cocktail dress for ladies.

Informal: Jacket required and tie optional for gentlemen. Cocktail dress, stylish separates or equivalent for ladies.

Formal nights create a unique and elegant sense of occasion on board. However, any guests wishing to dress more casually on formal nights are welcome to dine in the Kings Court or Lido main buffet restaurant and relax in the adjoining Winter Garden or Garden Lounge bar, although we do request that they do not use other areas within the ship, including our Alternative Dining Restaurants, out of respect for their fellow guests. Please note that after 6pm, shorts and blue or worn denim (for men and women); sandals and sleeveless tops (for men) are not considered appropriate within the ship. The number and dates of the Formal and Informal nights may be subject to change due to operational reasons on board.

Date	Location	Duration	Arrive	Depart	Royal Night*	Dress Code*
3 Dec	Southampton, England	Embark				Informal
4 Dec	At sea				175 Ball	Formal
5 Dec	At sea					Formal
6 Dec	At sea					Informal
7 Dec	Madeira, Portugal	In Port	morning	afternoon		Informal
8 Dec	Tenerife, Canary Islands, Spain	In Port	morning	evening		Informal
9 Dec	Gran Canaria, Spain	In Port	early morning	early evening		Informal
10 Dec	Lanzarote, Spain	In Port	morning	afternoon		Informal
11 Dec	At sea					Formal
12 Dec	Lisbon, Portugal	In Port	morning	afternoon		Informal
13 Dec	Vigo, Spain	In Port	morning	afternoon	Masquerade Ball	Formal
14 Dec	At sea					Informal
15 Dec	Southampton, England	Disembark			-	-

* Subject to change ^ = Anchor Port

The order and timings of ports may be subject to change.



Transfers & Hotel Information

Pre/Post Voyage Arrangements & Luggage

If you have not already reserved your pre/post voyage arrangements, we are able to offer a choice of transportation options and exclusive rates at a selection of hotels. To book, please call **1-800-728-6273** for prices and booking details. Booking requests must be submitted no later than 45 days prior to voyage departure.

Your personalised luggage labels are provided in the back of this booklet. Simply attach one label to each item of luggage, as these are essential for quick delivery to your stateroom.

If you possess your own personalised luggage labels, we would also recommend that you attach these in addition to your Cunard printed luggage label. This will make the luggage identification easier and quicker and ensure timely delivery of your luggage. The weight of each piece of individual luggage must not exceed 20kgs. (44lbs.) to ensure safe handling. If an individual piece of luggage exceeds 20kgs. (44lbs.) you will be delayed at embarkation and may be asked to remove items or re-pack your bags. You may also find that your luggage is delayed at disembarkation if any of your bags exceed this limit.

Note: You may bring as many bags as you can comfortably fit in your stateroom. Guests with flights should check with their airline to confirm airline luggage restrictions and fees. Please ensure that your belongings are packed in locked suitcases as we cannot accept responsibility for any other types of luggage. Your suitcases will be subject to a considerable amount of handling, so we recommend that they are of sturdy construction. If you decide to bring a suit bag, this must be carried on board as hand luggage and only contain items of clothing. ** If you are travelling to/from the US by air, your suitcases should remain unlocked unless using a TSA approved lock. We accept no liability for the loss of jewellery, other valuables or money contained in your suitcases. You are advised to keep valuables, important documents and money either on your person or in your hand luggage.

For reasons of security and safety, knives with a blade length exceeding 7cms and all other sharp bladed implements that are capable of being used as a weapon (including Slean Dhu, Leathermans style utility knives with lockable blades, ceremonial knives and swords) are not permitted on board.

If you have booked long term car parking with CPS, you can drop off your car at the cruise terminal from 10:30 onwards for valet parking. Short stay 'pay to use' car parks are available in the vicinity of the cruise terminals. Should you encounter unforeseen flight or weather-related delays en route to join your voyage, contact the Cunard En Route Assistance Desk on

1-800-576-1172 within the U.S. and Canada, or +1 661-284-4409 if calling from outside the U.S. or Canada; within the UK 0843 374 0000 or outside the UK +44 2380 065 7064.

In some ports it may be compulsory for a shuttle bus to be used to exit the port due to health and safety reasons. In these instances, these will be supplied complimentary for all passengers and all passengers will be notified on board.

At certain ports where the ship berths some distance from the port centre or where there are local transport service restrictions, we will offer shuttle buses.

Shuttle bus services are complimentary to bookings made under the Cunard Fare, those booked on Early Saver, Late Saver and any other promotional fares will be charged for shuttle buses which will be applied to your on board account which should be settled at the end of your cruise.



Vaccinations, Passports & Visas

It is your sole responsibility to obtain and have available the proper travel and health documents such as passports, visas and vaccination certificates that are necessary for air travel, voyage check-in and disembarkation at the various ports of call and for re-entry into the appropriate country of origin. Any vaccination certificates that are mandatory for your voyage must be carried with you. If you do not possess the proper documentation you will be denied boarding, without refund of the voyage fare and subject to any fine or other costs incurred by Cunard which result from your lack of proper documentation.

As visa requirements are subject to change without notice, please reconfirm your visa requirements 7-14 days prior to travel.

Vaccinations

There are no compulsory vaccinations for this voyage. We recommend that all guests seek advice from a travel medicine clinic with regard to their personal itinerary and if advised, obtain appropriate travel advice, prophylactic medication and immunization before travel. Updated information regarding travellers' health is available at the U.S. Centers for Disease Control and Prevention's website at www.cdc.gov

Passports

As with all holidays to foreign countries, you must have a valid passport with a minimum of six months validity after the date of your return. Please find detailed below the visa requirements for your voyage. There may be occasions where we retain your passport at check-in. This is to ensure that you are not inconvenienced by immigration clearance during your cruise and where face to face inspection is not required.

Dual Nationality

Any guest with dual nationality must declare this at check-in. Once you have boarded the vessel using one passport, you will not be able to alternate between nationalities as our systems will only hold the originally declared information. This is especially important as immigration information is sent to each port of call in advance.

Visas

Schengen Visas

The countries of the Schengen Area Agreement require certain nationalities to obtain a single or double entry Schengen Visa. This visa is required regardless if you choose to remain on board or go ashore. Currently U.S., Canadian and European Community passport holders do not require a Schengen Visa.

Visa Services

The required visas can be obtained from the nearest Embassy or Consulate. U.S. and Canadian passport holders may also obtain the required visas from VisaCentral (formerly Zierer Visa Service). If you are not a U.S. or Canadian passport holder, please contact the nearest Consulate of every country visited during your voyage, or contact a visa service such as VisaCentral for specific visa requirements for your nationality as based on the itinerary. Please allow up to eight weeks processing time. As visa requirements are subject to change without notice, we recommend that you reconfirm your visa requirements fourteen (14) days prior to travel.

VisaCentral contact information:

phone: 866-788-1100 in the U.S. and at 888-665-9956 in Canada

web: www.visacentral.com/cunard

email: customerservice@visacentral.com

Should you have any further questions, please contact your travel agent or Cunard at (800) 728-6273



Shore Excursions

Cunard has carefully selected a Shore Excursion Programme designed to introduce you to some of the most memorable aspects of your voyage itinerary. Choose from a wide range of excursions to suit all ages, interests and abilities, all carefully planned to help you make the most of your time ashore.

Shore Excursions with Foreign Language Guide.

On certain voyages there will be the option to book tours with a German speaking guide. Please refer to the Shore Excursions Record at the rear of the brochure for more details. At time of booking, please ensure you have correctly selected the desired guide language. In the event that a German guided option is not shown on the Shore Excursions Record then this indicates the excursion will only operate with an English guide.

Pre-book Your Excursion/s

Shore excursions can be pre-booked and paid for prior to your voyage. All pre-booked excursions will be charged to a valid credit/debit card at the time of booking. All prices are in U.S. Dollars, per adult, per child or in some cases per vehicle. Book your excursions in advance to secure your place and get the best price.

How To Pre-book Your Shore Excursion/s

Simply log onto your Voyage Personaliser at www.cunard.com and pre-book and pay for your excursion/s directly on-line. Confirmation of your booking will then be emailed to you. Alternatively, you may call 1-800-728-6273 to pre-book. Please have your credit/debit card ready. Confirmation of your shore excursion booking will be emailed or posted to you.

Whichever way you choose to pre-book your shore excursions, you must make your booking at least 3 days prior to the start of your voyage.

Notes

1. Prices for each excursion are shown on the Record of Shore Excursions. **Prices are capacity controlled and are likely to increase closer to departure, so book early to take advantage of savings.**
2. You may maximise your time in port by taking more than one excursion. Please check the departure and return times and allow a minimum of 45 minutes between excursions.

Tickets

Tickets for pre-booked excursions will be delivered to your stateroom during the first part of your voyage.

Booking Closing Dates

Bookings for shore excursions can be made on your Voyage Personaliser or by phone up to 3 days prior to the start of your voyage. Bookings may be made once you board the vessel, however please note that confirmation will be based on availability and is on a first-come first-served basis. Once an excursion is fully subscribed, additional requests will be placed on a waiting list in the order received.

Accessibility

Please review the excursion symbols and their definitions on the following page to identify the level of activity and the mobility required on each excursion. If you have limited mobility and have booked excursions, you are advised to contact the Tour Office once onboard to review possible arrangements.

As the Shore Excursion Programmes are produced several months in advance of your voyage, any updated information will be displayed on your Voyage Personaliser. If you have further questions regarding excursions, we suggest you ask the Tour Office Staff once on board.

Important Information About Going Ashore by Tender

In some ports it is necessary to anchor offshore rather than alongside. When this is the case, we use a tender to take you ashore, ie. small vessels that carry around 100 passengers. In order to board the tender, please note that you will be required to use steps both up and down (where there may be a 6" to 8" height difference) and navigate the gap between the platform and the tender (which may be up to approximately 1.5ft). There will be crew members there to guide and steady you as you embark, but they cannot support, carry or lift passengers on board the tender for safety reasons. Please wear appropriate flat footwear that is securely attached to your feet when embarking and disembarking the tender. If you have registered for mobility assistance, one of our officers will contact you once you are on board to discuss your ability to embark and disembark the tender safely. If you use a wheelchair or a mobility scooter, you will be permitted to board the tender providing you have independent mobility to be able to get out of your wheelchair/mobility scooter and embark on foot. You, or your travelling companion, are responsible for assembling and disassembling your wheelchair/mobility scooter. The crew will endeavour to assist you where practical and safe to do so and providing that no individual part of the wheelchair or mobility scooter weighs more than 20kg.



Guide To Symbols



Low Activity Level

Activity including a limited amount of walking with no more than 20 minutes over typically flat ground.



Medium Activity Level

Activity including up to 1 hour of walking, possibly with uneven ground or a number of steps.



High Activity Level

1 or more hours of continuous walking, typically uneven or difficult terrain, or activities that require a reasonable level of fitness.



Shopping

This symbol indicates that there will be an opportunity to shop or purchase items as listed within the tour description.



Meal Included

This symbol indicates that a meal will be included.



Refreshments Included

This symbol indicates that some form of light refreshment will be offered.



Important Information



Activity Excursions

You and all those in your party should be aware that, in undertaking activity excursions, you will be involved in a degree of physical exertion and/or activity such as hiking, biking, snorkelling, kayaking, diving etc. By booking the excursion you confirm that you and all those in your party are in good physical and mental condition, with no history of conditions such as seizures, dizziness, fainting, heart condition, respiratory problems or back/neck problems (by way of example only). You should also ensure that no one in your party is taking medicine that carries a warning about impairment of physical or mental abilities. If you are pregnant this type of excursion may not be appropriate for you. It is your responsibility to ensure that you are fit and well enough to take part in the activities booked and you are reminded to take care for your own safety. Because of the risks associated with activity excursions, you may be asked by the excursion provider to sign a document which may affect or limit the excursion provider's liability. Comfortable flat walking shoes are recommended.



Beach/Water Related Excursions

For any excursion involving water, passengers are reminded to exercise particular care. Alcohol and eating a full meal should be avoided before swimming. If buoyancy aids are provided for an activity they must be worn at all times. You should bear in mind that the sea is unpredictable. Lifeguards are unlikely to be present and there may not be a flag system to indicate whether or not it is safe to go in the water. In addition, beach activities may not be supervised or accompanied and so you should take care to satisfy yourself as to the safety of the beach and/or the sea at the time

of your excursion. Please exercise caution when entering the sea as the seabed and aquatic environment is capable of springing surprises and we have not inspected the beach or seabed for its safety. Children must be supervised by you at all times near water. All activities on the beach, water and in the sea are undertaken at your own risk. You'll need to take swimwear, a towel, sunscreen and flat shoes that can be worn in the water.



Scuba Diving

All passengers wishing to participate in a certified dive tour must hold a PADI open water scuba certification or BSAC Ocean Diver certification. Unfortunately, we are unable to accommodate divers with either a PADI Junior Open Water or a PADI Scuba Dive rating due to the depth limitations imposed by these qualifications. In line with the recommendations by the sports-diving industry, we strongly recommend that divers undertake a refresher course if they have not been diving within the last six months. You must be aged 15 or over, carry your dive certification card with you and we recommend that you carry your diving log or proof that you've recently completed a refresher course. If you are a certified diver but unable to meet our requirement we recommend taking the Discover Scuba excursion as an alternative.

For Discover Scuba courses you don't need any scuba experience but you must be 13 or over and be able to swim. You'll also need to complete a medical/liability consent form before you go - but if you suffer from asthma, diabetes, heart problems or other medical conditions you won't be able to take part. Please visit www.padi.com/padi/en/sd/whatsrequired.aspx for more information.

Liability

Cunard will arrange for the excursions in this brochure to be performed by the relevant excursion provider. Cunard does not provide or supply the excursion services. Cunard will exercise reasonable care and skill in the selection of the excursion provider, but will not in any circumstances have a greater liability than the excursion supplier and Cunard shall not be responsible for the negligent acts/omissions of the excursion supplier. Please note that in relation to all excursions Cunard is not responsible or liable for any loss, damage, or injury sustained by you unless such loss, damage or injury arises out of a breach of legal duty of Cunard.

Cunard will invoice you for all medical care given onboard and you will also be responsible for the cost of any hospital visits on land. Cunard assumes no responsibility or liability for any goods purchased while participating in a shore excursion. Any purchase ashore is solely between the guest and the vendor.

Travel Insurance

Before booking any activity excursions it is essential we strongly recommend that you ensure your travel insurance extends to cover the specified activity. It is your responsibility to obtain adequate insurance.



MADEIRA

Funchal, capital of Madeira, has an abundance of natural delights with a picturesque backdrop of imposing mountains and deep valleys. The island is famed for its scenic splendours, stunning cliff top waterfalls, verdant pine forests, and of course the famed Madeira wine.



TEA AT REID'S



FNC002

APPROX. DURATION 2½ HOURS

Enjoy one of Madeira's oldest traditions - tea at Reid's Palace Hotel, overlooking the Bay of Funchal.

En route to Reid's Hotel, you will enjoy a scenic drive to the viewpoint of **Pico dos Barcelos** for magnificent views over **Funchal**.

Built in the last century, **Reid's Palace** has always had a special place in the history of Madeira. Located on the outskirts of Funchal, perched on a cliff top headland overlooking the bay, Reid's is set in ten acres of lush **semi tropical gardens**, where hanging vines jostle for room with stunning displays of geraniums, hibiscus and salvias.

Upon arrival, you will be taken on a short walk through the Hotel gardens before tea is served, giving you an opportunity to relax and enjoy the unique atmosphere. The menu includes **tea, scones and cakes**.

Note: The ground at the viewpoint is flat and cobbled, and the walk in the Hotel garden is over uneven ground with approximately 20 steps. There is a strict dress code at

Reid's. Jeans, t-shirts, shorts, sports shoes or sandals are not permitted. Flat walking shoes are recommended. Tea will be served in a separate, private dining area.

CABLE CAR & TOBOGGAN



FNC011

APPROX. DURATION 4 HOURS

This picturesque tour offers a new dimension to Madeira, with stunning views from a cable car and a thrilling toboggan ride.

A rack and pinion railway once took passengers up the hillside from Funchal and the return to the coast was by toboggan. The railway closed in 1939, but an Austrian company has constructed a **cable car** for the trip up to **Monte**, noted for its many fine properties and gardens. The Funchal station is situated in the old part of town, and the journey from Funchal to Monte takes 15 minutes. (The cable car access is similar to a ski lift. The car does not stop for boarding; it just slows in motion).

Experience the ancient wicker-sled transport on a thrilling 10 minute **toboggan ride**. The drivers run alongside the toboggans, pushing and steering and using their rubber-soled boots as brakes.

Your tour continues by coach to **Pico Dos Barcelos**, a flower-decked belvedere where you will have wonderful views towards the east of the island.

Making your way back to Funchal, you will make a stop at the **wine lodge** where you can sample the different types of **Madeira wine**, ranging from the dry Sercial to sweet Malmsey.

Note: Infants aged 3 years and younger are not permitted to participate in this tour due to restrictions on the Toboggan. The toboggan is a popular tourist attraction and there may be queues before boarding. Please wear suitable clothing and footwear, and follow the instructions of the toboggan drivers once seated. Toboggans hold up to three participants (two adults and one child).





JEEP ADVENTURE



FNC024

APPROX. DURATION 4 HOURS

Driving off road in a 4x4 to some of the most unspoilt locations is the ideal way to discover the beauty of Madeira.

The route takes you on tracks, which meander through the **mountains**, across small **rivers** and along **valleys** providing incredible views. You will be presented with an excellent opportunity to see the native flora of the island; the **Laurissilva**.

Embrace the **thrill** of your **off road adventure** and take in the interesting commentary from your guide as you pass by some of the islands most glorious scenery.

A short break will be made during the tour for you to enjoy some light **refreshments**.

Note: The route taken is subject to local conditions. This tour is not suitable for those with injuries or conditions, which may be affected by the bumpy ride. Children under the age of 13 years and pregnant women may not participate. Each vehicle is equipped with seat belts, which must be worn. Due to the nature of this tour, casual clothing should be worn and it is advisable to take a sweater or light jacket, as it can be cooler

in the mountains. Before you book this excursion, you must refer to the 'Activity Excursion' paragraph under the Guide to Symbols in this brochure.

DISCOVER WHALES & DOLPHINS BY RIB



FNC031

APPROX. DURATION 3 HOURS

Observe whales and dolphins in a more adventurous style

The Atlantic Ocean around the Madeira Islands is an idyllic spot for marine mammals, and up to twenty species of cetaceans (whales, dolphins and porpoises) have been spotted in these waters.

A short drive takes you to Funchal Marina, where after a brief introduction you'll board your **high-speed RIB** for your thrilling adventure on the water. A **Marine Biologist** is on hand to answer any questions you may have regarding the various types of sea mammals that visit the waters of Madeira.

Ensure to keep your eyes peeled for short-finned pilot whales, bottlenose dolphins, Atlantic spotted dolphins and common dolphins that will amaze you with their acrobatic moves. You may even be lucky enough to spot the Risso's dolphins, beaked whales and killer whales that occasionally visit the seas of Madeira.

An experience not to be missed!

Note: Children under the age of 8 may and guests with back or neck injuries, or those who are pregnant, should not participate in this tour. The sighting of whales and dolphins is not guaranteed. There is no shelter on board the RIB. Lifejackets are provided and must be worn, the ride can be bumpy and fast. Flat shoes, preferably with rubber soles, are recommended. In case of poor weather conditions this tour may be cancelled. Before you book this excursion, you must refer to the 'Activity Excursion' and 'Beach / Water Related' paragraphs under the Guide to Symbols in this brochure.

THE CAVES OF SÃO VICENTE



FNC037

APPROX. DURATION 4 HOURS

Explore a labyrinth of lava caves at the picturesque village of São Vicente.

Embark on a scenic drive along the south western coast of Madeira, before reaching the pretty secluded village of **Serra de Agua**, nestled within a lush green ravine. Enjoy a brief photo stop and visit a traditional bar to sample the local drink '**poncha**' made from rum and honey!

Next, you'll head to **São Vicente's Caves and Volcanism Centre**, to explore the entrails of the earth. The caves are made up from a series of lava tubes that were formed during a volcanic eruption over 400 thousand years ago. Admire the volcanic stalactites, 'lava cakes' and the erratic block. Your cave exploration ends at the Volcanism Centre where you can enjoy a 3D film experience which allows you to relive Madeira's formation nearly 5 million years ago.

Before returning to Funchal, take advantage of some **free time** to capture the natural beauty and breathtaking scenery of São Vicente.

Note: Guests are advised to bring a jacket, as the temperature will be noticeably cooler underground. Footwear suitable for walking over rough, uneven and wet ground is essential. The caves can often become slippery and care should be taken. This tour includes approximately 1 hours' walking over some uneven and cobbled ground.





ECO CITY TOUR, TUKXI MADEIRA



FNC039

APPROX. DURATION 1 HOUR

Hop aboard an eco friendly tukxi, and explore Funchal in a fashionable, fun and alfresco way.

Originating in Italy, Ape Calessino tukxi's are 3 - wheeler modern day versions of the 'little cart' that was popular with the 1950's 'Dolce Vita' lifestyle. Having now expanded into other parts of Europe this method of transport re-creates the true meaning of Dolce Vita - The good life, full of pleasure and indulgence.

On your intimate guided tour you can sit back and admire the scenery as your driver heads along the **harbour front**, which has views of the sea on one side and clusters of houses on green mountains on the other. Arriving in the **Old Town** you'll travel along the narrow cobbled streets, which are lined with beautifully restored houses and quaint local restaurants, contrasting with the wider and busier Avenida Arriaga, the city's main commercial centre. Along the way look out for colourful local ladies (dressed in traditional costume), selling the famous 'bird of paradise', the true symbol of the island. Right in the heart of the city is the delightful **Praca do Municipio**, the awe inspiring square that boasts the architectural treasure of City Hall.

As well as discovering the hidden corners of the city that larger vehicles cannot reach, you'll also make stops for photographs at the **Socorro Viewpoint**, to capture views of the stunning cliff tops and **Santa Caterina Park**, which provides exceptional views of the harbour below.

And after your unusual sightseeing experience, there'll be plenty of time to explore more of the sights and sounds of Funchal independently.

Note: This tour is sold on a per tukxi basis, if 1 adult ticket is booked, this will accommodate up to 3 guests travelling.

FARMERS' MARKET & BOTANICAL GARDENS



FNC041

APPROX. DURATION 4 HOURS

Experience the scents, colours, flavours and traditions of life in Madeira.

Your day starts with a panoramic drive around Funchal's most beautiful and historic sights. As your wind your way through the hustle and bustle of the capital, you'll pass by **Autonomy Square**, **City Hall**, the **São Lourenço Palace** and **Santa Catarina Parque**, en route for a photograph stop overlooking this colourful city.

At the centre of local life is the **Mercado dos Lavradores**, or farmers' market. With your guide, follow the exotic aromas to the stalls selling tropical fruits, vegetables and fragrant blooms and sample some of the local produce. Check out the catch of the day; depending on the season you may see fresh tuna or black scabbard. Don't forget to bring your camera, to capture the vivid colours of the sellers wearing traditional costume and the ceramic wall tiles depicting regional scenes.

Then it's time to discover the beautiful **Botanical Gardens**, the former private residence of the Reid family. The gardens are host to a profusion of plants and

flowers, from all parts of the world. Follow the paths that wind along the terraces to the herbarium and greenhouses with many rare and indigenous plants. Finally, before leaving ensure you take some time to savour the stunning views over Funchal.

Note: Guests will be given the option to accompany the guide around parts of the Botanical Gardens or explore alone. Plants will be labelled in Portuguese and Latin. Please note that there are several steps and slopes to negotiate during the tour. The visit to the gardens is approximately one hour in duration.

LEISURELY SCENES OF MADEIRA



FNC042

APPROX. DURATION 4 HOURS

This tour has been designed to show you the delightful scenery and stunning views of this beautiful island at a leisurely pace.

Sit back and relax, as your scenic extravaganza starts off along the rugged west coast road and through the picturesque fishing village of **Camara de Lobos**, once painted by Sir Winston Churchill.

Driving through eucalyptus forests, you'll reach **Cabo Girao**. From a superb viewpoint, see the second highest sea cliff in the world. From here, you can also see mountain slopes that have been carved into terraces.

At **Pico dos Barcelos** the true beauty of the island is revealed. See Funchal in the distance and the surrounding villages scattered on green slopes. After admiring the amazing views of Funchal and the southern coast, continue along a winding road to **Eira do Serrado**. A short ascent will lead you to **Pico do Serrado**, where a brief photograph stop will be made. There are superb views of Madeira's highest

peaks and the Curral das Freiras village below, a hamlet so remote the Santa Clara Convent nuns used it as an escape from the pirate raids of the 16th century.

At a leading hotel in Eira do Serrado, relax and enjoy **tea, coffee** or a glass of the famous **Madeira wine** with a well-deserved **slice of homemade cake**.

Note: There are some cobblestones and steps at the viewpoints, though much of the view can also be seen from the coach. This excursion involves travelling around hairpin bends with steep slopes, which may affect those who suffer from vertigo.





TENERIFE

Tenerife is the largest of the seven Canary Islands and is regarded as one of the most beautiful. The island has been sculpted by successive volcanic eruptions throughout its history and is surrounded by a variety of landscapes. A visit to Tenerife has something to suit all tastes. Discover the desolate slopes of Mount Teide, explore the beautiful forest and countryside or experience one of the many lively beach resorts.



NORTHERN PANORAMA



TCI003

APPROX. DURATION 4½ HOURS

This panoramic treasure contains some of the most dramatic and awe-inspiring scenery in the whole archipelago.

Your tour starts off with a drive into the mountains of Anaga, passing the fishing village of San Andres. On your way, marvel at the magnificent Canary flora, including the 'Dragon Tree' and terraces of tiny cultivated plots of land. Arrive at the **El Bailadero** viewpoint, where you'll have the chance to capture on film some of the stunning scenery.

At the small village of **Taganana**, you will enter a scene of white houses and bare volcanic mountains, on a horizon of blue sky and shimmering sea. If you wish, you can walk with the guide up the hill to visit the simple church (except Sundays), which houses the figure of 'Our Lady of the Snows'. Local **wine** and **cheese** will be served at a restaurant in Taganana.

A brief stop will be made from the panoramic point of **Pico del Ingles**, where you will have a beautiful perspective (weather permitting) of the north and south side of the island, which is quite unforgettable.

Note: This excursion is mainly a scenic drive, with a few steps and cobblestones at Taganana. The walking is optional. This excursion involves some steep, hairpin bends and is not recommended to anyone suffering from vertigo.

LORO PARQUE



TCI007

APPROX. 7 DURATION

Entering the wrought-iron gates, it soon becomes clear why this Park is regarded as one of Tenerife's top attractions.

Regardless of your age, you'll be fascinated by the **Loro Parque**. This is where you'll find one of the world's most important parrot collections and a whole lot more!

You'll have approximately 5½ hours of **free time**, to explore the numerous wonders the park has to offer. The Californian **Sea Lions** with their distinctive bark are popular characters; the world's largest **Penguinarium** with its reproduction Antarctic climate is one of the most popular spots in which to 'chill out'. As you enter the **Underwater World**, you'll get the eerie feeling that you are actually at the bottom of the sea. There are several shows throught the day, including the world-famous **Parrot Show**, a demonstration of the natural instinct and skilfulness which cockatoos and macaws display and the **Killer Whale** and **Dolphin Shows**, so be sure to plan your time carefully.

Lunch is not included, however the Park offers a range of restaurant and snack facilities.

Note: This tour is unguided and includes transfer escort and entrance fee only. Comfortable walking shoes and sun protection are recommended. The various shows at the Park run to a strict timetable and it is worth checking times to avoid disappointment.





PUERTO DE LA CRUZ ON YOUR OWN



TCI011

APPROX. DURATION 4½ HOURS

Discover the delights of this wonderful town at your own pace.

Your transfer will take you north, to **Puerto de la Cruz**, a popular resort with a charming atmosphere.

However you choose to spend your time in Puerto de la Cruz, you will not be disappointed. Perhaps start off by exploring the old colonial part of town, where many of the houses still retain their beautiful architecture and distinctive Canarian balconies. Stop for a coffee in the shady square before exploring the narrow winding streets.

Puerto de la Cruz has a wonderful promenade, great for strolling and browsing the many souvenir shops. You may choose to explore the Botanical Gardens, situated on the edge of the town, where you can discover plants and trees from all five continents. Or you may wish to relax at Lido Martiánez, a famous symbol of the island.

There is a whole host of attractions for you to enjoy, during your stay in Puerto de la Cruz.

Note: This tour is un-guided and does not include luncheon or refreshments. Please carry local currency. The transfer time is approximately 30-40 minutes each way and maps will be provided on the coach. Please make note of the return time and meeting point, coaches cannot be held for latecomers.

GARDENS OF THE VALLEY



TCI019

APPROX. DURATION 4½ HOURS

A relaxing tour, showing you the colour of the Canary Islands as you visit three of its best-known gardens.

Sit back and relax as you embark on a short drive to the town of Puerto de la Cruz, the first highlight on your tour will be at the wonderfully laid out **Botanical Garden**. Founded by the royal decree of Charles III of Spain in 1788, the purpose was to form an area where plants, shrubs and flowers, brought by the Conquistadors from the New World, could acclimate to Spanish soil. Many of the plants in the garden are the original specimens and the centre-piece is a huge South American fig tree whose enormous branches and roots have created an outlandish tree house.

The **Risco Bello Gardens** are a unique style of garden in complete contrast to the Botanical Garden. Garden enthusiasts are sure to appreciate the attractive waterfalls and colourful terraces of local flowers. Last, but not least, is the visit to the **Orchid Gardens of Sitio Litre**. This garden is part of the history of Puerto de la Cruz in that many distinguished visitors such as Agatha Christie, Alexander von Humboldt and Marianne North have visited this site. The main attraction is the largest collection of

orchids in the Canary Islands, the oldest Dragon Tree in Puerto de la Cruz and the new Bonsai exhibition. A glass of local wine will be served as a **refreshment** at the Orchid Garden and you will have a short time for souvenir shopping.

Note: The tour involves approximately 45 minutes of walking over mainly flat and paved surfaces. There are, however, some inclines at the Orchid Gardens and Risco Bello.

PUERTO DE LA CRUZ & OROTAVA VALLEY



TCI032

APPROX. DURATION 4 HOURS

Enjoy wonderful panoramic views of Tenerife, with a chance to shop or browse in one of the main tourist resorts on the island.

Sit back and relax as you pass by the university city of La Laguna, the first capital of the island and the village of Tacoronte. Following the coast road you'll descend to the **Humboldt Viewpoint** for a brief photo stop to admire the rolling lush landscape with its impressive banana plantations.

Stretch your legs, as your guide hosts you on stroll through the narrow streets of **La Orotava**. Soak up the atmosphere and enjoy the charms of this pretty village, which pays homage to the cultural splendour of a bygone era. Visit **Casa de los Balcones**, a traditional 17th century Spanish home, which is said to be one of the finest examples, of hand-carved wooden balconies.

Then it's time for something different, as you head to the bustling holiday town of **Puerto de la Cruz**. Tree-lined avenues, large modern hotels and a variety of shops have transformed this one-time quiet fishing village into the main tourist hub of the

northern part of the island. Enjoy some **free time** to shop, stroll along the promenade or simply enjoy a glass of something chilled and watch the world go by.

Note: There are also some slopes and steps to negotiate, with approximately one hour of walking included. Comfortable, non-slip shoes are recommended.





MAMAS & TAPAS



TCI033

APPROX. DURATION 6 HOURS

Enjoy a truly unique experience, when you sample the culinary delights of a Canarian mama, hosted in the comfort of her home.

Immerse yourself in the culture and lifestyle of the Canaries when you visit the small, but perfectly situated 16th century town of El Sauzal. Have your camera ready to capture the impressive views overlooking the rugged coastline when you stop at **Mirador Garañona**.

Upon arrival at El Sauzal centre, join your guide for a leisurely stroll and discover the highlights of this pre-Hispanic town. **Tea and biscuits will be served** at the 16th century colonial style home of the Marquis of El Sauzal. At the nearby **Gofio Mill**, you'll witness the time old tradition of flour milling and sample some of the local produce, together with **a glass of the millers' own wine!**

Your host for luncheon, one of the local mamas will welcome you into her home. Tuck into her lovingly prepared **home-cooked meal**, which will include a Canarian white cheese to start, followed by a secret codfish recipe and the famous 'Papas

Arrugadas'. Waving your host a fond farewell, you'll head back to Santa Cruz, full of great food and some very special memories.

Note: The tour includes approximately one hour of walking, including steps and some inclines. Guests are required to dress modestly when entering a church, ensuring knees and shoulders are covered.

SUNSET & STARS



TCI034

APPROX. DURATION 5 HOURS

Gaze at the starry night sky surrounded by the lunar landscape of Teide National Park.

Join your expert stargazing guide as you embark on a panoramic drive to the centre of the Island, climbing upwards through pine forests to the **National Park**. Have your camera to hand, as several stops will be made en-route to appreciate the panoramic views.

As the sun disappears behind the fabulous rocks formation, enjoy a short **coffee break** in the shadows of Mount Teide, before wrapping up warm and heading outdoors. The evening's astronomy program will start with a brief introduction and video projection before admiring the clear and star filled sky. Using the telescopes and binoculars provided, discover visible night sky objects such as: planets and the moon, stars, galaxies, nebulosae and star clusters.

Note: Guests are advised to wear warm layered clothing, as the stargazing will be at an outdoor viewpoint. The location of the viewpoint may change and the tour is weather dependant. Experienced and amateur astronomers are welcome.

MOUNT TEIDE NATIONAL PARK



TCI035

APPROX. DURATION 4½ HOURS

Rising over 12,000 feet - Mount Teide is one of the most famous sights in all of the Canary Islands.

Your tour begins with a drive towards the old colonial capital of **La Laguna**, situated in the Aguirre Valley amidst beautiful surroundings. From La Laguna, your route turns along the base of the mountain range, through the Esperanza pine forests and foothills to the **Teide National Park**. A short stop will be made at El Portillo Restaurant for **refreshments** before heading into the heart of the Park.

Declared a national park in 1954, the **Cañadas del Teide National Park** includes an enormous volcanic crater, which has been dormant since 1909 and is over 29 miles in circumference. From the crater, rising 12,300 feet, is **Mount Teide** - the highest mountain in all of Spanish territory. Take in the views of this impressive peak and the surrounding arid landscape in the crater, which is often said to resemble the set of a western movie.

Enjoy some free time at the **Roques de García** before reboarding the coach for your return journey. En route to the ship several stops will be made for photographs, giving you the opportunity to appreciate the breathtaking scenery.

Note: The journey to and through the Mount Teide National Park is approximately 1½ hours. This excursion will travel up some mountain roads to approximately seven thousand feet above sea level. Warm clothing is recommended. It is forbidden to remove any stones or plants from the National Park. The cable car at Mount Teide is not included. Walking is mainly flat over gravel and paved areas. Comfortable, flat, walking shoes are recommended.





MOUNT TEIDE CABLE CAR



TC1036

APPROX. DURATION 5 HOURS

A visit to the summit of Mount Teide by cable car offers a spectacular view of the Canary Islands largest national park.

Mount Teide is located in the Cañadas del Teide National Park and is the highest mountain in all of the Spanish territories. The impressive peak and surrounding arid landscape offers contrasting panoramic views and by taking the cable car to the peak, you'll capture the national park from 11,660 feet above sea level.

Setting off from Santa Cruz your drive will take you through the scenic **Esperanza forest** and on to the **National Park**. On reaching the cable car station at 7700 feet above sea level, a short stop will be made to admire the views before joining the **cable car**. Your ride will take you up to the 2nd station where you'll disembark to enjoy the viewpoint and admire the breathtaking scenery.

Rejoin the cable car for the return ride to the base station and the onward drive back to Santa Cruz.

Note: Please take a warm jacket or jumper as the temperatures can be cooler at the top of the peak. From October to April the temperatures can reach below freezing. It is forbidden to remove any stones or plants from the National Park. This excursion will travel up some mountain roads to approximately seven thousand feet above sea level and eventually to 11600 feet with the cable car. This tour is not recommended to passengers who suffer from heart problems or have previously undergone heart surgery, pregnant women, respiratory problems including asthma or infants under the age of 1 year. Comfortable, flat, walking shoes are recommended. This tour is subject to weather conditions and may be cancelled at short notice. The time spent at the top of the peak is approximately 30 minutes which may vary depending on weather conditions on the day. Due to its popularity, queuing may be experienced at the cable car.





GRAN CANARIA

Gran Canaria is a volcanic island with deep valleys, volcanic cones and craters and a picturesque landscape. Its heart is the cosmopolitan, historic and prosperous port city of Las Palmas. Here you can see where Columbus stayed on his way to and from discovering the New World or take a trip out to the huge Bandama Crater for magnificent views. For those of you who fancy something different, why not take the submarine dive or a catamaran trip from the south.



MASPALOMAS BEACH TRANSFER



LPS006

APPROX. DURATION 5 HOURS

Simply spend time at the beach in the sunny south of the island.

The Maspalomas dunes stretch out along the southernmost point of Gran Canaria, a stunning miniature 'Sahara Desert'. The dunes spread as far as the eye can see and are a protected reserve, with no construction permitted.

Spend time on the golden **Maspalomas Beach**, backed by the biggest sand dunes on the island. The oasis-like combination of palms, lagoon and sand dunes beside the ocean creates the perfect place to relax and swim.

Note: This tour is non-guided, a local escort will accompany the tour. The drive to Maspalomas Beach takes approximately one hour. Guests are reminded to wear swimwear, take a towel and sunscreen. There are some changing facilities; however there is a charge for these, payable locally. It cannot be guaranteed that these will be open or operational during your stay. Sun beds and umbrellas can be hired and are payable locally. Please note that during the peak season the beach is very popular and we cannot guarantee you will find sufficient sun beds at this time. There are

independent suppliers on the beach that may offer water sports. These are provided by parties unconnected to Cunard. On Sundays and Bank Holidays, only souvenir shops remain open. Before you book this excursion, you must refer to the 'Beach / Water Related' paragraphs under the Guide to Symbols in this brochure.

LEISURELY GRAN CANARIA



LPS007

APPROX. DURATION 4 ½ HOURS

Enjoy the sights of Gran Canaria at a leisurely pace.

Sit back and relax, as you embark on a **panoramic drive**, heading south towards the main resort of **Playa del Ingles**. Enjoy a brief photo stop at the wonderful **Maspalomas sand dunes** and admire the surrounding coastline views.

Afterwards, you'll continue to a pleasant viewpoint that overlooks the vibrant and modern resort of Puerto Rico. The resort has many holiday apartments built on the terraces of steep slopes that rise from the sea. A short stop will be made for you to enjoy the panoramic view.

You'll round off your tour with a visit to the smallest and most beautiful southern resort of **Puerto Mogan**. You'll have around 1 hour of **free time** to explore this small, tranquil and friendly resort. Stroll along the harbour, shop for souvenirs or just simply relax in a little café and watch the world go by before returning to the ship.

Note: In order to derive full enjoyment of this tour, some walking is required. Guests must be able to negotiate steps on to and off the coach. There is a market in Puerto Mogan on Fridays and coach parking is restricted, which will result in a further than usual walk to the main town. Euros are accepted for purchases. The drive will involve winding roads and is not a suitable option for those who suffer from vertigo. There are no designated comfort stops during this tour and you will need to use facilities in cafés and restaurants in Puerto Mogan if required.





SUBMARINE DIVE



LPS016

APPROX. DURATION 4½ HOURS

Do something different and go for a ride on a yellow submarine where you can try and spot the treasures of the sea.

After a coach transfer from Las Palmas to the south, you will have approximately an hour's free time in **Puerto Mogan** to wander around the 'little sister of Venice'. Although a modern resort, many come here to enjoy its old-fashioned Mediterranean atmosphere. **Puerto Mogan** is the island's most westerly resort and some say the loveliest, so enjoy some time in the bustling marina before embarking the submarine for your exclusive dive.

The **submarine** is fully air-conditioned, with a TV monitor for every two passengers, comfortable seating and your very own porthole window for viewing. This unique underwater experience is a must for everyone!

Note: Please be advised that there are no toilet facilities on board the submarine. Guests are advised that there is a ladder to get in and out of the vessel. The dive lasts approximately 35 - 45 minutes. The order of highlights may vary. There is a walk of approximately 20 minutes from the coach drop off point to the submarine.

TWO STOP ON YOUR OWN



LPS023

APPROX. DURATION 6 HOURS

This simple transfer offers you the chance to explore two resorts, Maspalomas and Puerto Mogan, on your own.

The popular resort area of **Maspalomas** is home to the famous sand dunes that stretch as far as the eye can see. Upon arrival the time is yours to spend as you please, perhaps take a refreshing swim in the sea, browse the shops or simply explore the town.

Afterwards, you will take a drive to **Puerto Mogan**, Gran Canaria's smallest and southern most resort. Your independent time here can be spent exploring the shops, strolling along the harbour or by heading to the small beach for a swim.

Each resort offers plenty of cafés if you wish to purchase refreshments or luncheon.

Note: This is an unguided transfer, please note meeting points and return times as coaches cannot be held for latecomers. The travel time is around 1 hour each way, with around 2 hours at each resort. The drive to Puerto Mogan involves winding roads not suitable for those who suffer from vertigo. There are steps to negotiate on to and off

the coach. Shops may be closed on Sundays and bank holidays. In Puerto Mogan there is a Friday market and coach parking is restricted, making the walk into town slightly further. If you wish to swim, please remember swimwear, a towel and sunscreen.

Please refrain from drinking alcohol prior to swimming activities. There may be independent suppliers on the beaches that may offer water sports. These are provided by parties unconnected to Cunard. Before you book this excursion, you must refer to the 'Beach / Water Related' paragraphs under the Guide to Symbols in this brochure.

ISLAND DISCOVERY



LPS027

APPROX. DURATION 8 HOURS

A full day tour to visit the highlights of Gran Canaria - from the capital, Las Palmas, to the wonderful Bandama Crater.

Your tour begins in the capital, **Las Palmas**, where you will drive through the city's old colonial area of Vegueta to visit the **Museum of Columbus**. After this interesting visit, you will then head off into the hills towards the **Crater of Bandama**. This is truly a magnificent sight, from where you can appreciate amazing panoramic views (weather permitting) and look out towards Spain's oldest golf course.

At the highest point on Gran Canaria, the 6,000 feet-high village of **Tejeda**, take in the marvellous views before enjoying **luncheon** at the El Refugio Restaurant.

After luncheon, your descent to the coast begins. En route, a stop will be made at the village of **Teror** to visit the basilica, home of the island's patron saint, 'Our Lady of the Pine'. From here, continue to the 'banana town' of **Arucas** with its imposing black cathedral, where a final highlight of your tour will be a visit to **Gardens of the Duchess**, a tropical paradise with flowers, plants and trees from many tropical and

sub-tropical parts of the world. This full day tour will unveil the highlights of the island, enabling you to experience some real local culture along the way.

Note: The tour involves approximately 45 minutes of walking over mainly flat and even ground. Teror can be extremely busy on Sundays, which may cause the tour duration to be lengthened. There are around 22 steps to negotiate at the entrance area to Marquesa's Garden and some additional steps within the garden. The terrain is a combination of gravel and paved surfaces. Flat, comfortable shoes are recommended.





HIGHLIGHTS OF GRAN CANARIA



LPS029

APPROX. DURATION 4 HOURS

Discover the many highlights of Gran Canaria, when you uncover the pretty villages of Teror and Arucas.

Sit back and relax as you travel to one of Gran Canaria's 'must see' sights, the famous **Bandama Crater**. From the viewpoint, admire the stunning views over the north and east coast and out towards the mountainous centre in the west.

Then it's time to explore the pretty village of **Teror**, with its whitewashed houses and ornate balconies. With your guide, you'll visit the **Cathedral of Our Lady of the Pine**, one of the most important churches in the Canaries, after shepherds saw an apparition of the Virgin Mary close by. Before heading off to Arucas, make the most of your **free time** and browse the numerous craft shops.

The historic city of **Arucas** is an architectural masterpiece with its bright white houses and imposing turreted church. A visit to the city would not be complete without a visit to the **Marquise's Gardens**. Enjoy a stroll through the Romantic style gardens, filled with Canarian and tropical plants and sample the island's speciality, banana liqueur.

Note: The drive involves winding roads and is not suitable for those who suffer from vertigo. The streets of Teror and Arucas are cobblestoned and uneven. Teror can become busy on Sundays, which may cause the tour duration to be lengthened. There are around 22 steps to negotiate at the entrance to the Marquise Garden, with additional steps within the gardens. The terrain is gravel and paved. Flat, comfortable shoes are advised. The cathedral at Teror is subject to close without notice. Passengers are required to dress modestly when entering a church, ensuring knees and shoulders are covered.

WALKING TRAILS & WINE



LPS030

APPROX. DURATION 4 HOURS

Take a walk on the wild side, as you hike into the heart of a volcanic crater, then treat yourself to a spot of wine tasting.

Relax and enjoy a panoramic drive, winding your way past several vineyards en route to **Caldera de Bandama**.

With your knowledgeable guide, you'll follow the trail bordered by lush pines trees, orange and figs trees to the centre of the crater. Smell the fragrant eucalyptus, as you look out for the unusual features of the area, such as the abandoned farmhouses and outlines of terraced fields. Back in the 17th century, vines were farmed here by a Dutch 'entrepreneur' who was thought to be the only inhabitant of a crater in the world! After refuelling on a **light picnic snack**, you'll start your ascent to the top of Bandama, to experience the stunning panoramic views of the north and west coast.

Finally, on finishing your hike, you'll head off to a local winery for a wine tasting.

Note: The tour includes approximately 1½ hours of walking over uneven gravel terrain with some inclines and steps. Guests are advised to wear flat comfortable,

enclosed shoes and wear layered clothing. It is recommended you bring water and sun protection. The tour is weather dependent and may be cancelled at short notice. Before you book this excursion, you must refer to the 'Activity Excursion' paragraph under the Guide to Symbols in this brochure.

4X4 ADVENTURE



LPS031

APPROX. DURATION 7½ HOURS

Looking for an adventure? Head off the beaten track and discover the rugged beauty of Gran Canaria by 4x4.

Hop into open-top 4x4 and set off in convoy along the south coast to the pretty fishing village of **Arguineguín**, before turning inland. You'll then weave your way through lush green mountainous valleys passing numerous tropical plantations. A definite 'must see' sight, is the natural beauty of Las Niñas dam, the area offers stunning views.

Continuing through scented pine forests, and mountain villages, you'll reach the so called Valley of Thousand Palms, Fataga Valley. Surrounded by rural houses and palm groves, a **Canarian lunch** will be served at the Camel Park, followed by an optional camel safari.

Refreshed and ready to go, your final photo stop, before returning to Las Palmas, is the famous Maspalomas Dunes, National Park, a popular area for sun worshippers.

Note: Guests are advised that the route taken is a combination of on and off road. Pregnant women and children under the age of six may not participate. This tour is also not suitable for those with injuries or conditions, which may be affected by the bumpy ride and it is not recommended for those who suffer with vertigo. There is a high step to get into the jeeps. The jeeps are open-top and open-sided and seat eight guests each on inward facing, bench style seats. Before you book this excursion, you must refer to the 'Activity Excursion' paragraph under the Guide to Symbols in this brochure.





PADDLE BOARDING



LPS032

APPROX. DURATION 4 HOURS

Try one of the fastest growing watersports and new celebrity fads; stand up paddle boarding.

From the ship it's a short walk, with your guide, to Las Canteras city beach. Then it's time hop on your surfboard for a 2 hour paddle boarding lesson. Stand up paddle boarding is thought to be easier than surfing, a great way to keep fit and a great social sport. Whether you're a total beginner or bit of a keen enthusiast, this session will either teach you the basics or help refine your paddle technique.

Back on dry land, enjoy some **free time** to soak up the sun or people watch in one of the many promenade cafés.

Note: The walk from the ship to the beach is approximately 15 minutes each way. Guests who choose to remain at the beach at the end of the tour must make their own way back to the ship. Guests must be in good physical condition and competent swimmers. Participants must be 16 years and over. Before you book this excursion, you must refer to the 'Activity Excursion' paragraph under the Guide to Symbols in this brochure.





LANZAROTE

The Canary Island of Lanzarote has wonderful and varied scenery combined with a great artistic culture. The years of volcanic activity have left a rugged and dramatic coastline, and the Timanfaya National Park offers eerie landscapes of volcanic pools and craters. You can also admire the former home of the famous artist and sculptor, Cesar Manrique, whose influence still lives on today. The Los Jameos del Aqua Caves offer a unique blend of the artist's talent combined with natural volcanic activity. Lanzarote has also become a popular holiday destination with its popular resort towns and beaches.



MOUNTAIN OF FIRE



LAN001

APPROX. DURATION 4 HOURS

It's simply the 'must see sight' in Lanzarote - Fire Mountain at Timanfaya National Park.

Fire Mountain was born from a spectacular volcanic eruption over 280 years ago. As you drive through the haunting scenery of dark, barren lava cinders topped by brooding ochre and violet volcano cones, you'll witness at close-hand, a lunar landscape whose images nourish the imagination. Have your camera ready, as a guide performs some amazing experiments to demonstrate the violent forces beneath the earth's crust, proving that the volcano is certainly not extinct, but only dormant.

Vineyards dot the landscape with the vines, protected by semi-circular stonewalls, making them look more like art than agriculture. A visit will be made to a 'bodega' for you to try one of the **local wines**.

Note: Guests are advised to take a wrap or jacket with them, as it may be windy up on Fire Mountain. Please note that Fire Mountain National Park is a popular tourist attraction, which could result in delays on entrance. Comfortable, flat, closed toe, walking shoes are recommended. This tour travels along some winding mountain

roads. The ground at Fire Mountain is sloping in parts. Participants in the wine tasting must be 18 years of age or over.

TRANSFER TO PUERTO DEL CARMEN



LAN002

APPROX. DURATION 4½ HOURS

Discover Puerto del Carmen, one of the most popular resorts on the island, an ideal option for those who prefer to explore independently.

This simple transfer will take you to the south coast of Lanzarote, to the longest established resort of **Puerto del Carmen**.

Upon arrival, the time is yours to spend as you please. Relax on the beach or enjoy the cafés, bars and restaurants. If you prefer some retail therapy, you will find a variety of shops selling items such as clothes, shoes, electrical items and souvenirs.

After your stay, you will meet back with your escort at the agreed time and place for the return transfer to the ship.

Note: The level of walking on this tour is at guests' discretion. This tour is non-guided and does not include luncheon, refreshments or entrance fees. You are advised to carry local currency. An English speaking escort will accompany the transfer. Should you wish to hire sun beds or umbrellas, the approximate cost of these are five Euros each. Please take note of the return meeting point and time as coaches cannot be held for

latecomers. There may be independent suppliers on the beach at Puerto del Carmen that offer watersports. These are provided by parties unconnected to Cunard. Before you book this excursion, you must refer to the 'Beach / Water Related' paragraph under the Guide to Symbols in this brochure.





CAMEL RIDE & FIRE MOUNTAIN



LAN003

APPROX. DURATION 4½ HOURS

Experience the devilish terrain of Lanzarote's main attraction, Timanfaya National Park, and take a camel ride next to a volcano.

Great fun for all ages - hop aboard your dromedary **camel**, for a 30-minute **camel ride**. Travel in a camel-train over the volcanic dunes, reminiscent of the surface of the moon with lava formations and volcanic craters.

Carved between the striking red and black lava fields is the snaking road which takes you to **Fire Mountain**. The geothermal experiments demonstrating the fearsome heat that bubbles below the surface, are a sight to behold.

Finally, enjoy a little 'try and buy' as you sample one of the local wines at a 'bodega' in the La Geria wine region (please note that there is no seating inside and seating outside is limited).

Note: Guests are advised to take a wrap or jacket as it may be windy up on Fire Mountain. Please note that the National Park is a popular tourist attraction and delays may be encountered on entrance. Sensible, closed toe, walking shoes are

recommended. This tour travels along some winding mountain roads. The ground at Fire Mountain is sloping in parts. Participants in the wine tasting must be 18 years of age or over.

THE MAGIC OF MANRIQUE



LAN004

APPROX. DURATION 4½ HOURS

This small group tour, delves into the artistic world of Cesar Manrique.

Cesar Manrique was, without a doubt, the most important artist in the Canary Islands. Known as a painter, architect, builder and sculptor, he was also an ecologist to the core and loathed all signs of modern construction.

Head north and marvel at the **Jameos del Agua** cave, the fascinating result of volcanic activity combined with Cesar Manrique's architectural talent. Try to spot the little, blind crabs, unique in the world and found only in this salt-water lagoon.

Near San Bartolome, discover another of Cesar Manrique's creations: **el Monumento al Campesino** - the Monument to the Peasant, with which he paid tribute to the centuries of farm work of Lanzarote's men and women.

Visit Manrique's home, which epitomises his true talent. **Cesar Manrique's House** is half submerged in volcanic bubbles and painted in dazzling white and jet black

throughout. Since Manrique's death, the house has become an art gallery to his own private collection.

View the large glass windows, which display the lava landscape outside - take a deep breath, as the lava appears to rush through towards you. Witness the 18th century lava flow on which the house is built, before descending to the bottom floor and the 'bubble rooms', created during volcanic eruptions in the 1700's.

Note: This tour involves approximately two hours of total walking including steps, uneven ground and low ceilings at Cesar Manrique House.

DISCOVER THE NORTH



LAN007

APPROX. DURATION 4 HOURS

Venture north to discover the splendid towns, coastline views and uncover Lanzarote's secret - the caves of Jameos del Agua.

Your scenic drive through the extraordinary landscape of Lanzarote takes you north to visit **Teguise**, the ancient capital. Teguise acts as a relaxing escape for many locals, and a visit makes you feel like you are stepping back in time, as you appreciate the history, traditional architecture and customs.

A stop will be made at **Haria**, the capital of the municipality, characterised by beautiful landscapes, crystal clear waters and stunning view of the Valley of a Thousand Palms. **Mirador de Guinate** will offer you a spectacular viewpoint and, on a clear day, you will be able to see the island of **La Graciosa**.

The artist, **Cesar Manrique**, turned what was once a water hole in the earth's surface into an inspiring volcanic cavern and exotic subterranean water garden, **Jameos del Agua**. Follow the spiral stairs into a roofless cavern overlooking an underground lake. See if you can spot the tiny, blind white crabs that live in the

perfectly transparent waters. A meandering path leads back to the surface where you will be greeted by a glistening crystal-blue pool.

Note: This tour involves many steep steps and some uneven, gravel ground. Comfortable non-slip shoes are recommended and a wrap or jacket for the caves.



HIDDEN LANZAROTE



LAN019

APPROX. DURATION 4½ HOURS

Visit the old capital Teguise, capture the lovely views at Haria and discover the Aloe Vera Farm and Manrique's Cactus Garden.

As you travel northwards, enjoy a visit to the old capital of **Teguise**, declared a site of historic and architectural importance. You will also make a stop at the **Haria viewpoint**, which offers breathtaking views of the northern headland and neighbouring islands.

Your journey will continue to the **Aloe Vera Farm** tucked away in the village of Orzola. Aloe vera is a typical plant of warmer regions and one that grows exceptionally well on the island of Lanzarote. The plant is used for a multitude of purposes from preventing wound infection to being a valuable ingredient of skincare, it can even be taken orally. During your visit you will have the opportunity to try some aloe juice or liqueur.

Afterwards, you will head to Manrique's **Jardin de Cactus**, filled with over 1,500 cacti from more than 100 different species found in Lanzarote, America

and Madagascar. The Garden is a stone-built enclosure and provides a stunning background for these unusual plants. It is also in this area that the cochineal beetle has been cultivated. The beetle lives on cacti and its larvae are used to produce the valuable red colourant, cochineal, formerly found in drinks such as Campari.

During your visit, enjoy some time to wander around the garden and relax with a **refreshment** at the on-site café, before the return drive to the port.

Note: This tour involves around 1½ hours of walking over some cobblestoned, uneven and gravel ground, including steps. Comfortable, flat shoes are recommended.





LISBON

Lisbon descends from many hills to the great River Tagus to which, for centuries, she has owed her wealth and fascination. Civilisations down the ages have left their mark in the old fishermen's quarter, the castle, Gothic churches and greenhouses.



LISBON BY LAND & RIVER



LIS005

APPROX. DURATION 3 HOURS

A leisurely river cruise, twinned with a panoramic drive, presents Lisbon's famous city sights from a different angle.

A perfect combination. See the sights of the city centre and then sit back and enjoy a fascinating river cruise along the River Tagus, savouring **light refreshments** as you glide past an array of famous monuments.

A panoramic tour will show you Lisbon's renowned landmarks, including **Pombal Square, Liberty Avenue, Black Horse Square** and **Rossio**, the very heart of the city. See Baixa, the area rebuilt after the city's disastrous earthquake, and take in the spectacular scene from the **viewpoint at King Edward VII Park**.

Remember your camera, as you will want to capture the charm of Lisbon when viewed from the water. As your river cruise sets off, you will see the medieval part of the city. Cruise beneath the spectacular **suspension bridge**, reminiscent of the Golden Gate and photograph the monumental statue of **Christ the King**. The highlight of your tour will be a sail along the banks of the Belem area, where

ancient caravels once set off on great voyages of discovery. The monuments here are spectacular - particularly when seen from the river and include the **Monument to the Discoveries**, the unique **Belem Tower** and the ornate, Gothic-style **Jeronimos Monastery**.

Note: This tour involves very little walking. There are some steps to negotiate onto the boat. The river cruise duration is approximately 1½ hours. The itinerary may operate in reverse order.

LISBON BY TRAM & COACH



LIS012

APPROX. DURATION 3 HOURS

A special tram ride in the Old Town and an exploration of Lisbon's monumental area to make a memorable tour.

A ride on Lisbon's most famous and typical form of transport - **the tram** - is an absolute must. With the added dimension of local waiters serving **port wine** and **traditional pastries** on board, this unique tram tour is an ever-popular option. To further enhance this **Lisbon experience**, you will step from ancient tram to modern coach as your tour is rounded off with a panoramic drive of the city's most famous monuments.

At the famous **Black Horse Square**, step aboard the tram for a leisurely circuit through this seven-hilled metropolis. See many fascinating glimpses of the **'old city'** and the **Tagus**, passing landmarks such as the **Parliament, Cathedral** and **Santa Luzia Belvedere**. At **Estrela Square**, say goodbye to your traditionally-dressed waiters as you step onto a coach for the second part of your tour.

As you stand before the impressive Gothic-Manueline-style **Jeronimos Monastery**, your guide will provide you with details of this imposing building. Nearby, you will be equally impressed by the lavishly-decorated **Belem Tower** and the **Monument to the Discoveries**, which commemorate Henry the Navigator and Portugal's incredible voyages of exploration.

Note: Guests are advised there are some fairly high steps to be negotiated when boarding the tram.





LISBON HIGHLIGHTS & COAST OF ESTORIL



LIS018

APPROX. DURATION 3 HOURS

Enjoy the famous sights of Lisbon before travelling to the scenic coast of Estoril.

Begin your tour by driving alongside the **River Tagus** towards the old district of **Baixa**, with its narrow streets. Listen carefully as your guide points out the main sights, including the charming boulevard of Liberty Avenue, lined with gardens and renowned for its unique black and white pavements. A brief stop will be made at the **King Edward VII Park**, where fine views over Lisbon and the distant hills can be enjoyed.

Take some free time in **Estoril** to stroll along the promenade, view the gardens of the Casino, which are impressively sited at the top of the central park, or simply relax in a local café.

Heading back to the city of Lisbon, you will see the famous **Belem Tower** and **Jeronimos Gothic Monastery**. A photograph stop will be made at the **Monument to the Discoveries**, a tribute to Portuguese heroes linked with the age of discovery;

from here you can also see the suspension bridge and statue of **Christ the King** on the other side of the river.

Note: The ground at Estoril is mainly cobble stoned. There is a walk of around 200 metres to reach the beach promenade area for those guests choosing to visit during their free time.

PANORAMIC LISBON & BELEM



LIS025

APPROX. DURATION 2 HOURS

Enjoy all the major highlights of Lisbon from the comfort of your coach. View the Belem area and many more city sites.

A wonderful way to see the city of **Lisbon** without having to walk around the city. Have your camera at the ready as you enter the area of **Belem** and view the **Presidential Palace, The Monastery of Jeronimos, Tower of Belem** and the **Monument of Discoveries**.

Drive through the exclusive residential district where many of the foreign embassies are located and then see the impressive **18th Century stone aqueduct**, 11 miles long, which until recently was used to bring fresh water into Lisbon. A stop will be taken at Belvedere to admire the panoramic view across the city.

Afterwards, drive down the famous avenue of **Liberty** to **Rossio Square**, to see the **Santa Justa Elevator**, designed by an apprentice of the famous Gustave Eiffel. Finally you will see one of the most impressive squares in Lisbon the **Praca do Comercio** (Black Horse Square).

This is the perfect tour for those wishing to relax and enjoy a scenic tour of Lisbon.

Note: There are steps into the Belem Tower for those requiring toilet facilities.

SINTRA, GUINCHO & CASCAIS



LIS031

APPROX. DURATION 4½ HOURS

The picturesque villages of Sintra and Cascais have a unique charm all of their own.

Hailed by poets for the great beauty of its surrounding mountain range, **Sintra Village** is renowned for the view of the old **Royal Palace**, perched on the highest peak. One of Portugal's oldest settlements, occupied by both Moors and monarchs, whose castles and palaces add charm to the village. Enjoy **free time** to explore at your own pace.

Make the most of a photography stop at the **Praia do Guincho** and capture the magnificent views and the most westerly point in Europe - **Cabo da Roca**.

Cascais, originally an old Portuguese fishing village, has now become a popular holiday resort. Set alongside the picturesque Bay of Cascais, lovely early 20th century homes mingle with modern buildings, creating a delightful atmosphere. You will have some free time to wander along the streets, enjoy the views or browse in the local shops.

The return drive will be along the **Corniche** bordering the River Tagus, passing by the well-known village of **Estoril**.

Note: The streets of Sintra are steep and cobble-stoned, and care should be taken. Highlights may operate in reverse to that described above. Shops in Cascais are closed on Sundays and public holidays.



A JOURNEY TO FATIMA



LIS181

APPROX. DURATION 5½ HOURS

Discover the spiritual history that surrounds Fatima and the appearance of the 'Virgin Mary' or 'Lady of the Rosary' in 1917.

Journey through the **Tagus Plains** and the bullfighting region of **Vila Franca**, before reaching **Fatima**, an international and worldwide known Catholic, pilgrimage site.

According to local lore, three peasant children from a nearby village observed a **'Lady of the Light'** hovering above a small oak tree at the Cova da Iria (the Cove of Peace). This was believed to be the blessed 'Virgin Mary' and after returning on the same day for over five months, a miracle was said to have been written in the sky in front of over 70,000 witnesses. Today, many people from around the world make the famous pilgrimage to **Fatima** in search of the miracles.

At the old famous **Basilica**, you'll be able to see the resting place of the legendary 3 peasant children, Lucia Santos and her 2 cousins, Jacinta and Francisco Marto. You'll also have the opportunity to visit the new 'Holy Trinity' Basilica and the **Chapel**

of Apparitions, which is built on the site where the Virgin Mary appeared to the children.

Take some free time to enjoy luncheon on your own before browsing some of the local shops for souvenirs.

Note: This tour is non-guided; however your English speaking driver will answer questions during the journey to Fatima. The drive to Fatima takes approximately 1¼ hours each way. There is approximately three hours of walking over flat ground on this tour; however this is at your own pace. Luncheon is not included. Due to ongoing restoration work within the old Basilica, viewing of the old statues, paintings and glass windows will be restricted.





VIGO

Vigo climbs the slopes of Monte del Castro rising tier by tier from an avenue of trees to a citadel crowning the height. Santiago de Compostela is the area's most historic attraction, which draws thousands of visitors to this very day.



BAYONA LA REAL



VGO001

APPROX. DURATION 3¼ HOURS

Discover the charming fishing village of Bayona; stroll through the streets of the old quarter and enjoy delicious 'tapas'.

The news of Columbus' discovery of the New World was first heard in Bayona in 1493 on the arrival of the 'Pinta'. The village is now a popular summer resort featuring a wonderful 16th century fortress, which has now been converted into a luxury 4 star Parador hotel.

During your scenic drive to Bayona a stop will be made at **La Guía Hill**, one of Vigo's highest points. From here, you can capture exceptional panoramic views of the city, the bay and your ship.

Upon arrival in Bayona enjoy **refreshments** of delicious, local **Spanish tapas** accompanied by tea, coffee or soft drinks at the Parador Conde de Gondomar as you admire the wonderful scenery.

Afterwards, visit the **Old Quarter**, where you can stroll through the quaint cobbled streets of Old Bayona, passing by the cloistered Convent of the Dominicas, the Misericordia Chapel and Casa Lorenzo Correa, now the town hall.

Round off your tour with some free time to browse the local boutiques before returning to Vigo via the coastal road.

Note: This tour involves an optional 20 - 30 minutes' walking on uneven, cobbled ground in Bayona's old quarters. If you wish to have free time, you may opt out of the guided walk. There is a slight uphill walk of approximately 10 minutes and a few steps to negotiate to reach the refreshment venue.

SANTIAGO DE COMPOSTELA



VGO005

APPROX. DURATION 5 HOURS

Follow in the pilgrims' footsteps on this comprehensive tour to the beautiful medieval city of Santiago with its grand Cathedral.

Magnificent **Santiago Cathedral** is a monument to Christ's apostle, James, whose relics are believed to have been discovered here in the 9th century. Half a million pilgrims flock each year to this incredible shrine, which was once the third most important place of pilgrimage after Jerusalem and Rome.

Four **majestic squares** surround the Cathedral and your guide will explain the characteristics of each of them. Admire the impressive square of Plaza del Obradoiro, still the focal point for pilgrims when arriving in the city.

Time permitting; you will have a brief chance to **browse for souvenirs** from the local vendors.

Refreshments will be served at the **15th century Parador Hostal de los Reyes Catolicos** during the tour.

Santiago de Compostela is undoubtedly the showpiece of Galicia and a 'must-see' attraction from the port of Vigo.

Note: This tour involves a considerable amount of walking (approximately two hours) over uneven and cobbled ground and many steps at the Cathedral. There is limited seating available at the refreshment venue. The interior visit of the Cathedral is non-guided. Modest dress is required inside the Cathedral. During mass services, visits and photography are not permitted. The journey to Santiago de Compostela is approximately 1¼ hours each way.





ENCHANTING PONTEVEDRA



VGO008

APPROX. DURATION 3¼ HOURS

With its historic buildings and pretty plazas, Pontevedra is one of Galicia's charming cultural gems and is well worth a visit.

Pontevedra boasts one of the largest and most elegant historic quarters in the whole of Galicia and is itself the second largest city in the region.

The city has a wonderful collection of cobbled streets, historic buildings, secluded squares and typical shopping streets. View the many different displays of architectural styles including gothic, plateresque and baroque.

Join your guide on a **walk** around the old town of Pontevedra, including some **free time** to browse the **traditional shops** and **boutiques**. Hear about Pontevedra's historical personalities and the city's seafaring past, its geographical setting and the crafts and trades of its settlers.

Starting at Alameda Square, your guide will point out many of the **important monuments of the city**, including the Ruins of Santo Domingo, Pazo do Concello, St Mary's Church, the traditional Plaza de la Ferreria and many more.

To round off your tour, sit back, relax and enjoy some **refreshments** served on the covered terrace in the beautiful gardens of the exclusive Parador de Pontevedra, a **former 16th century renaissance palace**.

Note: This tour involves approximately 1¼ hours' walking (including free time) over uneven, cobbled ground and through some narrow streets. There are a couple of steps at the refreshment venue. Please note, the drop off point and pick up point for this tour will be at different locations. Shops are closed on Sundays.

LEISURELY VIGO VIEWS



VGO016

APPROX. DURATION 3 HOURS

Relax on this leisurely visit to Vigo - enjoy views over the bay, admire Galician gardens and sample the Spanish tapas.

Winding your way through the city your coach will take you up to **La Guia Hill**, where you can enjoy panoramic views stretching out over the Galician countryside and down to the bay - peppered with numerous mussel farms.

Continuing through the city, admire the elegant facades as you pass by **Plaza de Espana** and **Plaza de America**, have your cameras at the ready as your guide will point out some of the most outstanding fountains, monuments and statues, including the bronze **Fishermen** and the **Statue of the Wild Horses**.

Upon arrival at 17th century **Castrelos Park** you will have **free time** to wander through the stunning **French style gardens**, located within the grounds is the palace built in 1620 and recently restored to become **Quiñones de Leon Municipal Museum** (exterior visit).

Before returning to the ship, a stop will be made at a 19th century Galician country manor, **Pazo Los Escudos**. The manor is now a **5 star exclusive hotel** which houses a fabulous collection of family coats of arms of Galicia, dating between the 15th and 19th century. Sit back and enjoy a selection of typical **Spanish Tapas** with wine, coffee, tea and soft drinks and marvel at the magnificent views.

Note: This tour involves a limited amount of walking; the ground is flat and gravelled. There are a few steps in the gardens but guests do not need to negotiate these in order to enjoy the sights.

EXPLORE VIGO ON FOOT



VGO112

APPROX. DURATION 2¼ HOURS

Join your knowledgeable guide on a walking tour to explore many of Vigo's most popular attractions.

One of the best ways to discover a city is **on foot**. Enjoy a leisurely walk along the **Montero Rios Avenue**, where you will see the statue of Jules Verne, who set the second chapter of the famous fiction novel 'Twenty Thousand Leagues Under The Sea', in the beautiful bay of Vigo. Continue through Concepción Arenal Street towards Compostela Square and Gardens to absorb the local atmosphere and modernist style of its buildings.

A stop will be made at a charming café where **refreshments** of tea or coffee and a local pastry will be served.

Your guided walk continues around the city centre, you will pass by the so-called 'money crossing', the **Museum of Contemporary Art**, the Principe Street, the García Barbón Theatre and the Puerta del Sol, considered to be the **heart of the city** and presided over by an imposing sculpture called El Sireno ('The Merman').

Continue towards the Old Quarter, passing **Constitution Square**, 'Cesteiras' Street (Basket Makers Street), and Santa Maria Collegiate Church.

Round off your tour by passing the well-known **Oyster Street** with its oyster shucking ladies who will be sure to bring a smile to your face, before returning to the ship.

Note: This tour is conducted entirely on foot from the quayside and involves 1½ hours of walking plus some steps, inclines and uneven ground. Comfortable, flat walking shoes are recommended. There is the option to remain in town after the tour and make your own way back to the ship.





SANTIAGO DE COMPOSTELA ON YOUR OWN



VGO114

APPROX. DURATION 6 HOURS

Whether you've been before or never visited, beautiful Santiago de Compostela is certainly worth exploring independently.

Sit back and relax onboard your coach as you journey to **Santiago de Compostela**. During the drive a local escort will provide you with general information on this wonderful city, which is often referred to as one of the most beautiful cities in Spain.

As the old, world-famous centre of European pilgrimage, Santiago de Compostela boasts a magnificent Romanesque cathedral, with an impressive Baroque façade, which is the heart of the city. There are also many other interesting buildings, such as the Old University, the Romanesque Collegiate Church of Santa Maria del Sar and the Gelmirez Palace, to name but a few.

This option offers the perfect opportunity to adapt your day to suit your needs and make the very most of your time in this fascinating city. You will have **approximately three hours to explore independently**.

Note: This is a transfer service only; entrance fees or refreshments are not included. The journey to Santiago de Compostela takes approximately 1¼ hours each way. City maps will be provided on the coach. From the drop off point your escort will walk with you for approximately 15 minutes to reach Obradoiro Square; the main square in front of the Cathedral. Modest dress is required inside the Cathedral. During mass services, visits and photography are not permitted. At a time specified by your escort, you'll meet back at Obradoiro Square to walk back to the coach park for the transfer back to Vigo.

COMPLETE SANTIAGO DE COMPOSTELA



VGO124

APPROX. DURATION 5½ HOURS

Join a small group for a guided visit inside Santiago Cathedral and museum followed by canapés at the Parador Hotel.

The historic city of **Santiago de Compostela** is Galicia's most famous and illustrious city, boasting World Heritage status and a magnificent Romanesque cathedral. The cathedral itself is the final destination for thousands of Christian pilgrims who walk the 'Way of St James' pilgrimage across Galicia, eager to visit the tomb of the saint himself.

Within your small group, join your knowledgeable guide for **a guided visit inside the cathedral**. Marvel at the flawless design of the interior and take time to admire the main altar and the statue of St James. You'll also venture down the narrow staircase to the crypt, where the remains of St James are believed to be buried.

Continue with your guide to the **cathedral's museum**, which showcases a wonderful collection of important archaeological exhibits portraying the rich history of Santiago de Compostela.

Pause for photographs at **Plaza del Obradoiro**, which is the focal point for pilgrims arriving in the city, and the square of Plaza de las Platerías, with its ornate 'fountain of horses'.

Complete your tour at the beautiful Parador Hostal dos Reis Católicos, where delicious **canapés accompanied by wine** will be served.

Note: This tour involves approximately two hours of walking over uneven and cobbled ground as well as a number of steps at the cathedral. Headsets will be used inside the cathedral to avoid disturbing the congregation. During mass services, visits and photography are not permitted. Photography within the crypt is forbidden at all times. The journey to Santiago de Compostela is approximately 1¼ hours each way.





Shore Excursions Record

Voyage: M529

MADEIRA

TOUR CODE	EXCURSION DESCRIPTION	GUIDE LANGUAGE	DEPART TIME	ADULT PRICE US \$ FROM	CHILD PRICE US \$ FROM
FNC002A	TEA AT REID'S - 07 DEC	ENGLISH	2:00PM	\$92.00	\$50.00
FNC011A	CABLE CAR & TOBOGGAN - 07 DEC	ENGLISH	9:30AM	\$76.00	\$35.00
FNC024A	JEEP ADVENTURE - 07 DEC	ENGLISH	9:30AM	\$88.00	N/A
FNC031A	DISCOVER WHALES & DOLPHINS BY RIB - 07 DEC	ENGLISH	9:30AM	\$110.00	\$65.00
FNC037A	THE CAVES OF SAO VICENTE - 07 DEC	ENGLISH	9:30AM	\$52.00	\$25.00
FNC039A	ECO CITY TOUR, TUKXI MADEIRA - 07 DEC	ENGLISH	10:00AM	\$65.00	\$65.00
FNC039B	ECO CITY TOUR, TUKXI MADEIRA - 07 DEC	ENGLISH	11:30AM	\$65.00	\$65.00
FNC041A	FARMER'S MARKET AND BOTANICAL GARDENS - 07 DEC	ENGLISH	9:30AM	\$62.00	\$23.00
FNC042A	LEISURELY SCENES OF MADEIRA - 07 DEC	ENGLISH	10:00AM	\$58.00	\$20.00

TENERIFE

TOUR CODE	EXCURSION DESCRIPTION	GUIDE LANGUAGE	DEPART TIME	ADULT PRICE US \$ FROM	CHILD PRICE US \$ FROM
TCI003A	NORTHERN PANORAMA - 08 DEC	ENGLISH	2:00PM	\$60.00	\$25.00
TCI007A	LORO PARQUE - 08 DEC	ENGLISH	9:30AM	\$75.00	\$30.00
TCI011A	PUERTO DE LA CRUZ ON YOUR OWN - 08 DEC	ENGLISH	10:00AM	\$36.00	\$17.00
TCI019A	GARDENS OF THE VALLEY - 08 DEC	ENGLISH	2:00PM	\$57.00	\$28.00
TCI032A	PUERTO DE LA CRUZ & OROTAVA VALLEY - 08 DEC	ENGLISH	2:15PM	\$57.00	\$26.00
TCI033A	MAMAS AND TAPAS - 08 DEC	ENGLISH	9:30AM	\$99.00	\$99.00
TCI034A	STAR GAZING - 08 DEC	ENGLISH	5:30PM	\$92.00	\$92.00
TCI035A	MOUNT TEIDE NATIONAL PARK - 08 DEC	ENGLISH	2:00PM	\$56.00	\$26.00
TCI036A	MOUNT TEIDE CABLE CAR - 08 DEC	ENGLISH	9:30AM	\$90.00	\$59.00

GRAN CANARIA

TOUR CODE	EXCURSION DESCRIPTION	GUIDE LANGUAGE	DEPART TIME	ADULT PRICE US \$ FROM	CHILD PRICE US \$ FROM
LPS006A	MASPALOMAS BEACH TRANSFER - 09 DEC	ENGLISH	9:00AM	\$34.00	\$16.00
LPS007A	LEISURELY GRAN CANARIA - 09 DEC	ENGLISH	8:30AM	\$56.00	\$29.00
LPS016A	SUBMARINE DIVE - 09 DEC	ENGLISH	8:30AM	\$82.00	\$58.00
LPS023A	TWO STOP ON YOUR OWN - 09 DEC	ENGLISH	9:00AM	\$38.00	\$18.00
LPS027A	ISLAND DISCOVERY - 09 DEC	ENGLISH	8:30AM	\$84.00	\$39.00
LPS029A	HIGHLIGHTS OF GRAN CANARIA - 09 DEC	ENGLISH	8:30AM	\$58.00	\$29.00
LPS030A	WALKING TRAILS & WINE - 09 DEC	ENGLISH	10:00AM	\$99.00	\$72.00
LPS031A	4X4 ADVENTURE - 09 DEC	ENGLISH	8:00AM	\$88.00	\$65.00
LPS032A	PADDLE BOARDING - 09 DEC	ENGLISH	8:30AM	\$55.00	N/A

LANZAROTE

TOUR CODE	EXCURSION DESCRIPTION	GUIDE LANGUAGE	DEPART TIME	ADULT PRICE US \$ FROM	CHILD PRICE US \$ FROM
LAN001A	MOUNTAIN OF FIRE - 10 DEC	ENGLISH	9:30AM	\$60.00	\$28.00
LAN002A	TRANSFER TO PUERTO DEL CARMEN - 10 DEC	ENGLISH	10:00AM	\$33.00	\$18.00
LAN003A	CAMEL RIDE AND FIRE MOUNTAIN - 10 DEC	ENGLISH	9:45AM	\$69.00	\$35.00
LAN004A	THE MAGIC OF MANRIQUE - 10 DEC	ENGLISH	9:30AM	\$75.00	\$30.00
LAN007A	DISCOVER THE NORTH - 10 DEC	ENGLISH	9:30AM	\$66.00	\$30.00
LAN019A	HIDDEN LANZAROTE - 10 DEC	ENGLISH	9:45AM	\$58.00	\$30.00

LISBON

TOUR CODE	EXCURSION DESCRIPTION	GUIDE LANGUAGE	DEPART TIME	ADULT PRICE US \$ FROM	CHILD PRICE US \$ FROM
LIS005A	LISBON BY LAND & RIVER - 12 DEC	ENGLISH	9:30AM	\$88.00	\$49.00
LIS012A	LISBON BY TRAM AND COACH - 12 DEC	ENGLISH	9:45AM	\$102.00	\$62.00
LIS018A	LISBON HIGHLIGHTS AND COAST OF ESTORIL - 12 DEC	ENGLISH	10:15AM	\$54.00	\$20.00
LIS025A	PANORAMIC LISBON & BELEM - 12 DEC	ENGLISH	9:30AM	\$52.00	\$20.00
LIS031A	SINTRA, GUINCHO AND CASCAIS - 12 DEC	ENGLISH	9:45AM	\$58.00	\$23.00
LIS181A	A JOURNEY TO FATIMA - SMALL GROUP TOUR - 12 DEC	ENGLISH	9:30AM	\$86.00	\$86.00

VIGO

TOUR CODE	EXCURSION DESCRIPTION	GUIDE LANGUAGE	DEPART TIME	ADULT PRICE US \$ FROM	CHILD PRICE US \$ FROM
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To reserve your shore Excursions, check pricing and availability, visit www.cunard.com and select Voyage Personaliser.

The prices for shore excursions are in U.S. Dollars and are subject to change without notice. Prices may vary by departure date and time and are capacity controlled.

Since prices are likely to increase closer to departure, it pays to book early.



Shore Excursions Record

Voyage: M529

CODE		LANGUAGE	TIME	US \$ FROM	US \$ FROM
VGO001A	BAYONA - 13 DEC	ENGLISH	9:45AM	\$59.00	\$20.00
VGO005A	SANTIAGO DE COMPOSTELA - 13 DEC	ENGLISH	9:30AM	\$75.00	\$25.00
VGO008A	ENCHANTING PONTEVEDRA - 13 DEC	ENGLISH	10:15AM	\$65.00	\$25.00
VGO016A	LEISURELY VIGO VIEWS - 13 DEC	ENGLISH	10:00AM	\$62.00	\$22.00
VGO112A	EXPLORE VIGO ON FOOT - SMALL GROUP TOUR - 13 DEC	ENGLISH	9:30AM	\$40.00	\$18.00
VGO114A	SANTIAGO DE COMPOSTELA ON YOUR OWN - 13 DEC	ENGLISH	9:30AM	\$58.00	\$18.00
VGO124A	COMPLETE SANTIAGO DE COMPOSTELA - SMALL GROUP TOUR - 13	ENGLISH	9:30AM	\$102.00	\$48.00

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Shore Excursions Terms & Conditions

SAFETY ON EXCURSIONS

The provisions in the Booking Conditions (or 'Passage Contract' in the case of our US guests) and these terms and conditions govern Cunard's responsibility to guests in respect of shore excursions. Participation by a guest in shore excursions is conditional upon such guest's acceptance of such terms and conditions. Participation may also be subject to the independent tour operators' own terms and conditions. We will arrange for shore excursions to be performed by an independent local excursion provider. Cunard does not provide or supply the excursion services. We will exercise reasonable care and skill in selecting the excursion providers and require them to comply with all relevant local, national and / or international standards and legislation. The health, safety and comfort of our guests is paramount. We therefore require all shore excursion providers to have insurance and to have and to adhere to their own safety management systems. However, you should still take care for your own safety and that of any children there may be in your party. Shore excursions will operate in all weathers unless it is advised by the local provider that it is inappropriate or unsafe for the excursion to go ahead as planned. We want you to enjoy every aspect of your holiday so please read the information about the excursions very carefully and take reasonable precautions for your own safety and that of those in your party. Please ensure that you have read the *Guide to symbols and Important information* sections.

Please note that in relation to all excursions Cunard is not responsible or liable for any loss, damage, or injury sustained by you unless such loss, damage or injury arises out of a breach of legal duty of Cunard. Cunard will not in any circumstances have a greater liability than the excursion supplier and Cunard shall not be responsible for the negligent acts/omissions of the excursion supplier. Cunard will invoice you for all medical care given onboard and you will also be responsible for the cost of any hospital visits on land. Cunard assumes no responsibility or liability for any goods purchased while participating in a shore excursion. Any purchase ashore is solely between the guest and the vendor.

INSURANCE

The extent of insurance coverage in foreign countries varies widely and depends on their laws and customs. Cunard recommends to its US guests, and requires all other guests, to obtain your own insurance protection before leaving home against loss or damage to baggage and personal effects, trip cancellation and emergency evacuations, accidental death or injury, illness and medical expenses sustained or incurred in connection with your voyage. Cunard cannot assume liability for baggage or other personal effects lost or damaged while those items are in the custody of an airline, hotel or other service providers.

SHORE EXCURSION FARES

The prices for shore excursions are in U.S. Dollars and are subject to change without notice. Prices may vary by departure date and time and are capacity controlled. *Since prices are likely to increase closer to departure, it pays to book early.* Once you have booked and paid for your shore excursion the price will not change. Pre-booked shore excursions will be charged to a valid credit card prior to the start of your cruise. Charges for your excursions booked once the voyage has started will be added to your on board account. Tickets will be delivered to your cabin. The cancellation deadline for confirmed shore excursion bookings is generally 48 hours prior to the ship's arrival in port. The prices for shore excursions are charged per adult, per child and in some cases per vehicle. Some shore excursions have a minimum age to participate, which is either set out in the tour description or will be made known to you when booking. In most circumstances the child prices shown apply to children aged 3 to 12 inclusive on the date of sailing, for those excursions deemed suitable for children. Children over the age of 12 will require adult tickets. Infants aged 2 and under on the date of sailing can travel on the excursion free of charge, as long as they are seated on your lap. However, there may be occasions when this information changes. In these cases notes have been added to the excursion descriptions. Please ensure that you book a tour ticket for your infant.

Note that all minors (those under 18) must be accompanied by an adult on shore excursions.

TOUR TIMINGS & ITINERARIES

The published duration for each excursion is approximate and the departure time on your tour tickets is the time that the last vehicle will leave. Prior to arrival in each port of call, the departure time of each excursion will be confirmed in the ship's programme. Timings are subject to change, should the arrival time at any port be delayed, or the itinerary for any particular excursion be amended. The order of advertised sites within the shore excursion description may vary, and itineraries may operate in reverse order to that described. Please bear in mind that at some ports of call it will be necessary to walk some distance to reach your mode of transport. The ranges of excursions on offer are dependent on the ship and the date of the call in port.

WAITLISTED SHORE EXCURSIONS

Many shore excursions have limited availability and to avoid disappointment we recommend that you book excursions in advance of sailing. Shore excursions are processed on a first-come, first-served basis, and if the excursion you are interested in is sold out, you may add your name to our waitlist on line through Voyage Personaliser.

Should waitlisted shore excursions become available before your voyage departs, we will notify you by email. At that time, a booking will be created in your name and you will have 72 hours from the date the email is received in which to return to Voyage Personaliser and confirm your acceptance of the excursion and complete your purchase. If you do not return to Voyage Personaliser within 72 hours, the booking that has been created in your name will be cancelled. If you have chosen to waitlist more than one guest on an excursion, you will only be notified if enough spaces become available to fulfil the complete booking.

We recommend that you take some time to check the waitlisted shore excursion booking that has been created for you since the departure time and price of the shore excursion may vary from your original request. After voyage departure, any outstanding waitlists will be cleared on board if spaces are available and charges applied to your onboard account.

CANCELLATIONS AND REFUNDS

You may cancel or amend the majority of reserved excursions at no cost online through Voyage Personaliser or by phoning Reservations up to **3 days** in advance of sailing. There may, however, be shore excursions that are non refundable or incur a cancellation penalty or have an earlier cancellation deadline; details of this will be contained in the tour description.

(i) Pre-paid shore excursion bookings

Once on board, if you wish to cancel your shore excursions before the cancellation deadline (generally 48 hours prior to the arrival in port) a 10% cancellation fee will be applied to your onboard account and the full amount paid will be refunded to your original credit/debit card.

We regret that we are unable to refund the cost of excursions that are cancelled by guests after the cancellation deadline. If you do wish to cancel your shore excursion after the cancellation deadline we will credit the original credit/debit card with the full amount paid, however a 100% cancellation fee will be posted to your onboard account. In order to process any cancellations, tickets must be returned to the onboard Tour Office.

(ii) Shore excursion bookings made on board

If you wish to cancel your shore excursion before the cancellation deadline (generally 48 hours prior to the arrival in port) you should return your tickets to the Tour Office where a 10% cancellation fee will be applied to your onboard account. We regret that we are unable to refund the cost of excursions booked on board that are cancelled by guests after the cancellation deadline.

All shore excursions require a minimum participation, which if not achieved, may mean the excursion will be cancelled. In this event an alternative may be offered. We reserve the right to cancel or amend shore excursions prior to commencement for any other reason, including upon operational or commercial grounds, in which case we will make any refunds to your credit/ debit card if booked in advance or your onboard account if booked on board. Should any excursion have to be abandoned or amended after setting off, the best possible onboard credit will be arranged according to the circumstances.

PRIVATE TOUR TRANSPORT

If you wish to hire a car, book a private driver and guide for the day, or arrange a private tour for a small group at

any of our ports of call, please contact the Tour Office on board at least 48 hours in advance of the call date. Separate terms and conditions apply to these bookings and these will be advised by the Tour Manager onboard before you confirm the booking. If you decide to cancel once the booking has been made, any cancellation fees incurred will be charged to your on board account.

TRANSPORTATION

Cunard arranges the best reasonably available means of transportation and local guides. In some countries, the best equipment and guides available may not be up to the same standards available at home; standards of transport vary considerably throughout the world. Air conditioned coaches are not available in some countries, whilst in others local buses are the best that can be provided. Cars or taxis are also used at some ports where coach or bus transportation is not available or limited. Guests are asked to take care when boarding or disembarking vehicles particularly bearing in mind that some vehicles have high steps. All airline space used in touring is economy class unless otherwise specified. Guests wishing to travel together should all meet for the excursion together as this will help the Tour Staff to allocate them space in the same vehicle.

For the comfort of all guests, smoking is not permitted aboard any sightseeing vehicle. Guests are also requested to switch off mobile telephones.

MOBILITY

Guests unable to board a coach by the steps or who are unable to transfer into a standard car should contact the Shore Mobility Advisor by sending an email to the following address: shoremobilityinfo@carnivalukgroup.com. The Shore Mobility Advisor will be able to provide advice and assistance in arranging private, tailor made tours in adapted vehicles*, dependent on availability. (*Adapted vehicles used are those which are deemed suitable by Cunard.) Guests unable to board a coach by the steps and who are able to transfer into a standard car (provided the wheelchair is a suitable size to be stored in the boot of the car) should email shoremobilityinfo@carnivalukgroup.com for assistance in arranging a private car. Alternatively contact Reservations or the Tour Office on board. Guests who are able to board a coach by the steps are referred to the shore excursion descriptions, which are set out to offer practical advice based on Cunard's operating experience. Generally, full size coaches are able to accommodate small, collapsible scooters and/or manual wheelchairs (a limited number per coach). The coach driver is, however, unable to assist with the loading of scooters or wheelchairs into the vehicle. Where minibuses / trolley trains are used to operate shore excursions, the storage space is insufficient to be able to accommodate wheelchairs or scooters. You are strongly advised to read the excursion description to ensure that your chosen excursion is suitable for your individual personal requirements. Further advice on the suitability of excursions is available from the Tour Office on board. Taxis are usually available for hire close to the ship's berth should guests wish to travel independently. Guests who use a wheelchair and those who are not fully mobile may be restricted from going ashore at ports where launches are necessary. Prior to requesting your shore excursion, please check if launches will be used to go ashore. You are reminded that wheelchair assistance, if required, will be provided to assist guests on and off the ship's gangway only.

INFORMATION CHANGES

The information in our brochure and on our website represents Cunard's plans and intentions at the time of going to press. For this reason, all information made available on the website and printed in the brochures is subject to alteration. In the event of significant changes or alterations we will where reasonably possible let you know in advance. Please note that the photography in the brochures and on the website depicts typical locations and ambience that may be experienced on a shore excursion and that the details and equipment shown may vary from that offered on a particular activity or tour.

Cunard is a business name of Carnival plc,
100 Harbour Parade, Southampton SO15 1ST.

THE MOST FAMOUS OCEAN LINERS IN THE WORLD



CunardCare® Guest Protection

DESIGNED FOR THE GUESTS OF CUNARD LINE

A Cunard voyage is a time to relax and forget your cares — all of them. This is made easier when you include CunardCare Guest Protection in your plans. With CunardCare, you needn't worry about the unexpected putting your voyage payment at risk. More importantly, the last thing you want to think about is what would happen if you became ill or injured while away from home and required emergency care and related assistance.

CUNARDCARE PACKAGE OF BENEFITS:

- **CunardCare Cancellation Fee Waiver Program** — waives the non-refundable cancellation provision of your Passage Contract and pays you the value of the unused portion of your prepaid cruise vacation in the event that you or your traveling companion need to cancel your cruise vacation (for specified reasons). In addition, should you or your traveling companion need to cancel your cruise for "any other reason", you may be eligible for Cruise Credits. Provided by Cunard Line.*
- **CunardCare Travel Insurance Program** — provides coverage for accident and sickness medical benefits, evacuation, baggage protection and much more. Underwritten by Transamerica Casualty Insurance Company.
- **CunardCare Worldwide Emergency Assistance Program** — provides 24-hour assistance services including: pre-cruise health, safety and weather information; assistance with travel changes; lost luggage assistance; emergency cash transfer assistance; emergency medical and dental assistance; lost travel document assistance; and emergency medical payment assistance. Provided by On Call International.

We recommend adding CunardCare's package of benefits to your reservation, so that you can get back to the important planning decisions, like dining, shore excursions and enrichment programmes.

Please note that payment of the required cruise deposit does not automatically activate enrollment in CunardCare. To activate enrollment, the appropriate program costs must be paid in addition to the required cruise deposit amount. Please keep these documents for your records.

* For New York state residents, the CunardCare Cancellation Fee Waiver Program is underwritten by Transamerica Casualty Insurance Company, Columbus, Ohio; NAIC # 10952 under Policy/Certificate Form series TAHC5000.

CUNARDCARE PACKAGE OF BENEFITS:

Please review the following for details on the terms, conditions and exclusions. If you have any questions or require additional information, please contact the Program Administrator at 1-800-323-3153.

NEW! CUNARD INTRODUCES ANY REASON CANCELLATION

If you do not qualify for a cash refund for your Trip Cancellation and you have purchased CunardCare, you will instead receive from Cunard Line a travel credit equal to 75% of the otherwise non-refundable cancellation charges for your use toward a future voyage. This unique program enhancement is provided by Cunard Line as a special service to our valued guests. Certain restrictions on the use of these travel credits may apply.

CANCELLATION FEES AND REFUNDS

Please refer to the brochure for your individual voyage confirmation for applicable cancellation fees and refund information.

EXTRA FEATURE:

Protection for Cunard® CompleteAir arrangements cancellation fees is included at no additional cost.

IMPORTANT INFORMATION

Please keep in mind if you do not purchase CunardCare, you are strongly advised to have adequate alternative travel protection coverage. There will be no refund of cancellation or interruption fees by Cunard under any circumstances. You must recover fees from your own travel protection plan or from CunardCare. (See your voyage brochure for cancellation fee policy.) Medical and evacuation costs are your responsibility. Cunard is not responsible for medical/evacuation bills incurred by you, even if Cunard has assisted in making arrangements on your behalf. Lost baggage carried by an airline is subject to the airline's ticket conditions,

limiting reimbursement or loss. Cunard is not responsible for baggage lost by an airline.

IMPORTANT NOTE: This is just a summary of CunardCare. Please refer to the following pages for details of the terms, conditions and exclusions. Please contact the Program Administrator at 1-800-323-3153 with any questions.

RATES

CunardCare plan will be added on your booking and may be paid at any time up to final payment due date.

Cancellation Fee Waiver Program

PASSAGE CONTRACT ADDENDUM PROVIDED BY CUNARD LINE*

* For New York state residents, the CunardCare Cancellation Fee Waiver Program is underwritten by Transamerica Casualty Insurance Company, Columbus, Ohio; NAIC # 10952 under Policy/Certificate Form series TAHC5000.

The CunardCare Cancellation Fee Waiver Program offers our valued guests the opportunity to receive a refund from Cunard Line (beyond the standard refund policy published in our cruise brochure) for those otherwise non-refundable cruise vacationrelated costs prepaid to Cunard Line, should you cancel or interrupt your cruise vacation for the reasons stated below.

CUNARDCARE CRUISE VACATION CANCELLATION & INTERRUPTION FEE WAIVER

(For Specified Reasons).....Cash Refund Up to Total Cruise Vacation Cost, maximum limit of \$50,000

This Cancellation Fee Waiver Program is an addendum to your Passage Contract. Through the Cancellation Fee Waiver Program, Cunard Line will waive their standard cancellation provision and refund to you IN CASH the otherwise nonrefundable value of the unused portion of your prepaid cruise vacation, should you or your traveling companion need to cancel or interrupt your cruise vacation for any one of the following reasons (subject to the restrictions noted below**):

1. sickness, injury or death to yourself, a traveling companion, or members of either of your immediate families which is diagnosed and treated by a physician at the time your cruise vacation is terminated;
2. involvement in a traffic accident en route to departure that causes you to miss your cruise;
3. your home is made uninhabitable by a natural disaster such as flood, earthquake, hurricane, volcano, tornado, wildfires or blizzard; or
4. being called to serve jury duty or subpoena.

Cunard Cancellation Fee Waiver refunds are also provided if you are charged a change in occupancy/single supplement charge as a result of your traveling companion's cancellation due to one of the reasons cited above.

IMPORTANT: Please advise your travel agent, Cunard Line and the Program Administrator as soon as possible in the event of cancellation. Refunds will not be provided for additional charges incurred that would have not been charged had you notified these parties as soon as reasonably possible.

**Please note the following restrictions:

Cunard will not waive their cancellation fee and provide a cash refund, should you cancel or interrupt your cruise vacation for any of the following reasons:

- a condition that first presents, worsens, becomes acute, or has symptoms causing a person to seek diagnosis, care or treatment, or prompts a change in medication, during the 60 days before the Cancellation Fee Waiver Program is purchased;
- a condition related to: elective abortion; use of alcohol or drugs other than as prescribed by a doctor; psychological disorders (unless hospitalization is required) or pregnancy (unless hospitalization is required);
- business, contractual, or educational obligations of you, a family member or a traveling companion;



- declared or undeclared war or act of war;
- service in the armed forces of any country;
- unlawful acts (committed by you, a family member or a traveling companion); or
- any specified reason cited previously that occurs prior to the purchase of the Cancellation Fee Waiver Program.

Furthermore, for cruise vacation costs exceeding \$50,000 per guest, Cunard will provide cruise credits equal to the otherwise non-refundable cancellation fees which exceed the \$50,000 cash reimbursement limitation.

WHERE TO REPORT CANCELLATIONS & INTERRUPTIONS:

Contact your travel agent, Cunard Line or the Program Administrator IMMEDIATELY to advise of your situation and to avoid any non-reimbursable expenses due to late notification. The Program Administrator will send you a form that must be completed by you and the treating doctor (if applicable). Instructions will be provided as to what other information may be needed if cancellation/interruption is caused by a non-medical reason. The Program Administrator can be contacted 24 hours a day online at www.travelclaim.com or Monday – Friday 8 am – 10 pm (Eastern) and Saturdays 9 am – 5 pm (Eastern) by calling 1-800-323-3153 or 1-516-342-2720.

** For New York state residents, the CunardCare Cancellation Fee Waiver Program is underwritten by Transamerica Casualty Insurance Company, Columbus, Ohio; NAIC # 10952 under Policy/ Certificate Form series TAHC5000.*

SPECIAL CUNARDCARE CRUISE VACATION PROTECTION CANCELLATION ENHANCEMENT

CunardCare "Any Reason" Travel Credits.....Up to 75% of the non-refundable prepaid cruise vacation cost Provided by Cunard Line*

In the event that you choose to cancel for a reason not authorized above or for a reason that is otherwise restricted, at any time up until departure, and you have purchased CunardCare, Cunard Line will provide you a travel credit equal to 75% of the non-refundable value of your cruise vacation prepaid to Cunard Line, for your use toward a future cruise. This additional enhancement is offered exclusively by Cunard Line as a special service to guests that purchase this passage contract Cancellation Fee Waiver Addendum. Certain restrictions on the use of these travel credits (such as blackout periods) may apply. To be eligible for credits, notification of cancellation must be given to Cunard Line prior to the ship's departure. Once you've cancelled with Cunard Line, please contact the Program Administrator at 1-800-323-3153 regarding travel credits.

CunardCare® Travel Insurance Program

UNDERWRITTEN BY TRANSAMERICA CASUALTY INSURANCE COMPANY

POLICY NUMBER: MZ0911099H0000A

DESCRIPTION OF COVERAGES

Part A. Travel Arrangement Protection

	Maximum Benefit Amount
Trip Delay	\$1,000

Part B. Medical Protection

	Maximum Benefit Amount
Emergency Evacuation/Repatriation	\$50,000
Accident Medical Expense	\$20,000
Sickness Medical Expense	\$20,000

Part C. Baggage Protection

	Maximum Benefit Amount
Baggage and Personal Effects	\$3,000
Baggage Delay	\$500

The benefits provided in this program are subject to certain restrictions and exclusions, including the Pre-Existing Condition Exclusion. Please read this brochure in its entirety for a description of all coverage terms and conditions.

Note: Words beginning with capital letters are defined in this text in this Description of Coverage.

PART A. TRAVEL ARRANGEMENT PROTECTION

Trip Delay

If your Covered Cruise Vacation is delayed, we will reimburse you, up to the amount shown in the Schedule, for unused land or water travel arrangements, less any refund paid or payable, and reasonable additional expenses incurred by you for hotel accommodations, meals, telephone calls, and economy transportation to catch up to your Cruise Vacation or to return Home. We will not pay benefits for expenses incurred after travel becomes possible.

Trip Delay must be caused by or result from: 1) Common Carrier delay; 2) loss or theft of your passport(s), travel documents or money; 3) being Quarantined; 4) hijacking; 5) adverse weather; 6) a documented traffic accident while you are en route to departure; 7) unannounced strike; 8) a civil disorder.

PART B. MEDICAL PROTECTION

Medical Expense/Emergency Assistance Benefits

We will pay this benefit, up to the amount in the Schedule, for the following Covered Expenses incurred by you, subject to the following: 1) Covered Expenses will only be payable at the Usual and Customary level of payment; 2) benefits will be payable only for Covered Expenses resulting from a Sickness that first manifests itself or an Injury that occurs while on a Covered Cruise Vacation; 3) benefits payable as a result of incurred Covered Expenses will only be paid after benefits have been paid under any Other Valid and Collectible Group Insurance in effect for you. We will pay that portion of Covered Expenses that exceeds the amount of benefits payable for such expenses under your Other Valid and Collectible Group Insurance.

Covered Expenses:

Accident Medical Expense/Sickness Medical Expense:

1. expenses for the following Physician-ordered medical services: services of legally qualified Physicians and graduate nurses, charges for Hospital confinement and services, local ambulance services, prescription drugs and medicines, and therapeutic services incurred by you within one year from the date of your Sickness or Injury;
2. expenses for emergency dental treatment incurred by you during a Covered Cruise Vacation;

Emergency Evacuation:

3. expenses incurred by you for Physician-ordered emergency medical evacuation, including medically appropriate transportation and necessary medical care en route, to the nearest suitable Hospital when you are critically ill or injured and no suitable local care is available, subject to the Program Medical Advisors prior approval;
4. expenses incurred for non-emergency medical evacuation, including medically appropriate transportation and medical care en route, to a Hospital or to your place of residence, when deemed medically necessary by the attending Physician, subject to the Program Medical Advisors prior approval;
5. expenses for transportation not to exceed the cost of one round-trip economy class air fare to the place of hospitalization for one person chosen by you, provided that you are traveling alone and are hospitalized for more than 7 days;



6. expenses for transportation not to exceed the cost of one-way economy class air fare to your place of residence including escort expenses if you are 18 years of age or younger and left unattended due to the death or hospitalization of an accompanying adult(s), subject to the Program Medical Advisors prior approval;
7. expenses for one-way economy class air fare (or first class, if your original tickets were first class) to your place of residence from a medical facility to which you were previously evacuated, less any refunds paid or payable from your unused transportation tickets, if these expenses are not covered elsewhere in the plan.

Repatriation:

8. repatriation expenses for preparation and air transportation of your remains to your place of residence, or up to an equivalent amount for a local burial in the country where death occurred, if you die while on your Covered Cruise Vacation.

In Part B (except Emergency Evacuation and Repatriation) we will not pay for any loss caused by or incurred resulting from a Pre-Existing Condition Exclusion as defined below.

Pre-Existing Condition means an illness, disease, or other condition during the 60-day period immediately prior to your effective date for which you:

1. received or received a recommendation for a diagnostic test, examination, or medical treatment; or
2. took or received a prescription for drugs or medicine.

Item 2) of this definition does not apply to a condition which is treated or controlled solely through the taking of prescription drugs or medicine and remains treated or controlled without any adjustment or change in the required prescription throughout the 60-day period before coverage is effective under this Policy.

If you have any questions concerning this exclusion, please call 1-800-323-3153 for further clarification.

PART C. BAGGAGE PROTECTION**Baggage and Personal Effects Benefits**

We will reimburse you, less any amount paid or payable from any coverage provided by a Common Carrier and/or insurance specifically insuring the lost, stolen, or damaged item(s), up to the amount shown in the Schedule, for direct loss, theft, damage, or destruction of your Baggage during your Covered Cruise Vacation.

Valuation and Payment of Loss

Payment of loss under the Baggage and Personal Effects Benefit will be calculated based upon an Actual Cash Value basis. For items without receipts, payment of loss will be calculated based upon 80% of the Actual Cash Value at the time of loss. At our option, we may elect to repair or replace your Baggage. We will notify you within 30 days after we receive your proof of loss. We may take all or part of a damaged Baggage as a condition for payment of loss. In the event of a loss to a pair or set of items, we will: 1) repair or replace any part to restore the pair or set to its value before the loss; or 2) pay the difference between the value of the property before and after the loss.

Baggage Delay Benefits

We will reimburse you, up to the amount shown in the Schedule, for the cost of reasonable additional clothing and personal articles purchased by you if your Baggage is delayed by a Common Carrier for 24 hours or more during the Covered Cruise Vacation. You must be a ticketed passenger on a Common Carrier. This coverage terminates upon your arrival at the return destination of your Covered Cruise Vacation.

DEFINITIONS

Accident means a sudden, unexpected, unintended and external event, which causes Injury.

Actual Cash Value means purchase price less depreciation.

Baggage means luggage, personal possessions and travel documents taken by you on the Covered Cruise Vacation.

Common Carrier means any land, water, or air conveyance operated under a license for the transportation of passengers for hire, not including taxicabs or rented, leased or privately owned motor vehicles.

Covered Cruise Vacation means: a period of travel away from Home

to a destination outside your city of residence; the purpose of the Cruise Vacation is business or pleasure and is not to obtain health care or treatment of any kind.

Cruise Vacation means a trip for which coverage has been elected and the plan payment paid, and all travel arrangements are arranged by Cunard Line prior to the Scheduled Departure Date of the trip.

Domestic Partner means a person who is at least eighteen years of age and you can show: 1) evidence of financial interdependence, such as joint bank accounts or credit cards, jointly owned property, and mutual life insurance or pension beneficiary designations; 2) evidence of cohabitation for at least the previous six months; and 3) an affidavit of domestic partnership if recognized by the jurisdiction within which they reside.

Elective Treatment and Procedures means any medical treatment or surgical procedure that is not medically necessary including any service, treatment, or supplies that are deemed by the federal or a state or local government authority or by us to be research or experimental or that is not recognized as a generally accepted medical practice.

Home means your primary or secondary residence.

Hospital means an institution, which meets all of the following requirements: 1) it must be operated according to law; 2) it must give 24 hour medical care, diagnosis, and treatment to the sick or injured on an inpatient basis; 3) it must provide diagnostic and surgical facilities supervised by Physicians; 4) registered nurses must be on 24 hour call or duty; and 5) the care must be given either on the hospital's premises or in facilities available to the hospital on a pre-arranged basis.

A Hospital is not: a rest, convalescent, extended care, rehabilitation or other nursing facility; a facility which primarily treats mental illness, alcoholism, or drug addiction (or any ward, wing, or other section of the hospital used for such purposes); or a facility which provides hospice care (or wing, ward, or other section of a hospital used for such purposes).

Immediate Family Member includes you or the Traveling Companion's spouse, child, spouse's child, son-daughter-in-law, parent(s), sibling(s), grandparent(s), grandchild, step brother/sister, step-parent(s), parent(s)-in-law, brother-sister-in-law, aunt, uncle, niece, nephew, Domestic Partner or ward.

Injury means bodily harm caused by an Accident which: 1) occurs while your coverage is in effect under the plan; and 2) requires examination and treatment by a Physician. The Injury must be the direct cause of loss and must be independent of all other causes and must not be caused by, or result from, Sickness.

Insurer means Transamerica Casualty Insurance Company.

Other Valid and Collectible Group Insurance means any group policy or contract which provides for payment of medical expenses incurred because of Physician, nurse, dental or Hospital care or treatment; or the performance of surgery or administration of anesthesia. The policy or contract providing such benefits includes group or blanket insurance policies; service plan contracts; employee benefit plans; or any plan arranged through an employer, labor union, employee benefit association or trustee; or any group plan created or administered by the federal or a state or local government or its agencies. In the event any other group plan provides for benefits in the form of services in lieu of monetary payment, the usual and customary value of each service rendered will be considered a Covered Expense.

Physician means a person licensed as a medical doctor by the jurisdiction in which he/she is resident to practice the healing arts. He/she must be practicing within the scope of his/her license for the service or treatment given and may not be you, a Traveling Companion, or an Immediate Family Member of yours.

Plan Participant means an eligible person who arranges a Covered Cruise Vacation and pays any required plan payment.

Policy means the contract issued to the Policyholder providing the benefits specified herein.

Policyholder means the legal entity in whose name this Policy is issued, as shown on the benefit Schedule.

Quarantined means the isolation of a person afflicted with or exposed to a communicable disease, the purpose being to prevent the spread of disease.

Program Medical Advisors means On Call International.

Schedule means the benefit schedule shown on the Description of Coverage for each Plan Participant.



Scheduled Departure Date means the date on which you are originally scheduled to leave on your Covered Cruise Vacation.

Scheduled Return Date means the date on which you are originally scheduled to return to the point where the Covered Cruise Vacation started or to a different final destination.

Sickness means an illness or disease of the body which:

- 1) requires examination and treatment by a Physician; and
- 2) commences while the plan is in effect. An illness or disease of the body that first manifests itself and then worsens or becomes acute prior to the effective date of this plan is not a Sickness as defined herein and is not covered by the plan.

Traveling Companion means a person whose name appears with you on the same Cruise Vacation arrangement and who, during the Cruise Vacation, will accompany you.

Usual and Customary Charge means those charges for necessary treatment and services that are reasonable for the treatment of cases of comparable severity and nature. This will be derived from the mean charge based on the experience in a related area of the service delivered and the MDR (Medical Data Research) schedule of fees valued at the 90th percentile.

GENERAL PLAN EXCLUSIONS

In Part B:

We will not pay for any loss or expense caused by or incurred resulting from: a Pre-Existing Condition, as defined in the plan. This Exclusion does not apply to benefits under covered expenses emergency medical evacuation or repatriation of remains of the Medical Expense/Emergency Assistance Benefits coverage.

In Parts A & B:

We Will Not Pay For Any Loss Under The Plan Caused By Or Incurred Resulting From:

- 1) mental, nervous, or psychological disorders, except if hospitalized;
- 2) being under the influence of drugs or intoxicants, unless prescribed by a Physician;
- 3) normal pregnancy, except if hospitalized; or elective abortion;
- 4) declared or undeclared war, or any act of war;
- 5) service in the armed forces of any country;
- 6) operating or learning to operate any aircraft, as pilot or crew;
- 7) any unlawful acts, committed by you or a Traveling Companion (whether Plan Participant or not);
- 8) any amount paid or payable under any Worker's Compensation, Disability Benefit or similar law;
- 9) Elective Treatment and Procedures;
- 10) medical treatment during or arising from a Covered Cruise Vacation undertaken for the purpose or intent of securing medical treatment;
- 11) business, contractual or educational obligations of you or an Immediate Family Member;
- 12) failure of any tour operator, Common Carrier, or other travel supplier, person or agency to provide the bargained-for travel arrangements;
- 13) a loss that results from an illness, disease, or other condition, event or circumstance which occurs at a time when the plan is not in effect for you.

In Part C:

Items Not Covered

We Will Not Pay For Damage To Or Loss Of:

- 1) a loss or damage caused by detention, confiscation or destruction by customs;
- 2) animals;
- 3) property used in trade, business or for the production of income, household furniture, musical instruments, brittle or fragile articles, or sporting equipment if the loss results from the use thereof;
- 4) artificial limbs or other prosthetic devices, artificial teeth, dental bridges, dentures, dental braces, retainers or other orthodontic devices, hearing aids, any type of eyeglasses, sunglasses or contact lenses;
- 5) documents or tickets, except for administrative fees required to reissue tickets;
- 6) money, stamps, stocks and bonds, postal or money orders, securities, accounts, bills, deeds, food stamps or credit cards;
- 7) property shipped as freight or shipped prior to the Scheduled Departure Date.

Losses not covered

We will not pay for loss arising from: 1) theft or pilferage from an unattended vehicle; 2) mysterious disappearance.

TERM OF COVERAGE

When Coverage Begins

All coverages will take effect on the later of: 1) the date the plan payment has been received by Cunard Line; 2) the date and time you start your Covered Cruise Vacation; or 3) 12:01 A.M. Standard Time on the Scheduled Departure Date of your Covered Cruise Vacation.

When Coverage Ends

Your coverage automatically ends on the earlier of: 1) the date the Covered Cruise Vacation is completed; 2) the Scheduled Return Date; 3) your arrival at the return destination on a round-trip, or the destination on a one-way trip; 4) cancellation of the Cruise Vacation covered by the Plan.

If your air arrangements are greater than 4 total days before and/or after your Cruise Vacation, you will also be covered for Trip Delay, and benefits under Parts B and C on the day(s) you are flying to/from your destination.

CLAIMS PROCEDURE

Report your claim as soon as possible to Aon Affinity. Provide the policy number, your travel dates, and details describing the nature of your loss. Upon receipt of this information, Aon Affinity will promptly forward you the appropriate claim form to complete.

Online: www.travelclaim.com

Mail: Aon Affinity
300 Jericho Quadrangle, PO Box 9022
Jericho, NY 11753

Phone: 1-800-323-3153 or 1-516-342-2720

Office Hours: 8 A.M. – 10 P.M. ET, Monday – Friday
9 A.M. – 5 P.M. ET, Saturday

IMPORTANT: In order to facilitate prompt claims settlement upon your return, be sure to obtain as applicable: detailed medical statements from Physicians in attendance where the Accident or Sickness occurred; receipts for medical services and supplies; receipts from the Hospital; police reports or claims reports from the parties responsible (e.g., airline, cruise line, hotel, etc.) for any loss, theft, damage, or delay. In the event of a baggage claim, receipts for any lost or damaged items will be required. In the event of a Baggage Delay or Trip Delay claim, receipts for any additional covered expenses will be required, as well as verification of the delay. You must receive initial treatment within 90 days of the accident that caused the Injury or the onset of the Sickness

ENROLLMENT PROCEDURE

In order to quickly effect coverage and protect your Cruise Vacation deposit(s), make payment for the applicable plan cost to Cunard upon booking your Cruise Vacation. If you wish to purchase the CunardCare Travel Insurance Program only, please contact Aon Affinity.

Please note: Payment for the plan may not be accepted after the Cruise Vacation cost has been paid in full. Payment of the cruise deposit does not automatically activate enrollment in the plan. In order to activate enrollment, you must pay the appropriate plan cost in addition to the required cruise deposit amount.

This program was designed and administered by Aon Affinity.

Aon Affinity is the brand name for the brokerage and program administration operations of Affinity Insurance Services, Inc. (TX 13695); (AR 244489); in CA & MN, AIS Affinity Insurance Agency, Inc. (CA 0795465); in OK, AIS Affinity Insurance Services, Inc.; in CA, Aon Affinity Insurance Services, Inc. (CA 0G94493), Aon Direct Insurance Administrators and Berkely Insurance Agency and in NY, AIS Affinity Insurance Agency. Affinity Insurance Services is acting as a Managing General Agent as that term is defined in section 626.015(14) of the Florida Insurance Code. As an MGA we are acting on behalf of our carrier partner.

For additional information regarding the plan, call:

1-800-323-3153 or 1-516-342-2720

Office hours: 8 A.M. – 10 P.M. ET, Monday – Friday
9 A.M. – 5 P.M. ET, Saturday

GENERAL PROVISIONS

Our Right To Recover From Others We have the right to recover any payments we have made from anyone who may be responsible for the loss. You and anyone else we insure must sign any papers and do whatever is necessary to transfer this right to us. You and anyone else we insure will do nothing after the loss to affect our right.

CLAIMS PROVISIONS

Payment of Claims Claims for benefits provided by the plan will be paid as soon as written proof is received.

Benefits are paid directly to you, unless otherwise directed. Any accrued benefits unpaid at your death will be paid to your estate or, if no estate,



to your beneficiary. If you have assigned your benefits, we will honor the assignment if a signed copy has been filed with us. We are not responsible for the validity of any assignment.

The Cunard Travel Insurance Program is underwritten by Transamerica Casualty Insurance Company, Columbus, Ohio; NAIC # 10952 (all states except as otherwise noted) under Policy/Certificate Form series TAHC5000. In CA, HI, NE, NH, PA, TN, and TX, Policy/Certificate Form series TAHC5100 and TAHC5200. In IL, IN, KS, LA, OH, OR, VT, WA, and WY, Policy Form #'s TAHC5100IPS and TAHC5200IPS. Certain coverages are under series TAHC6000 and TAHC7000.

This is a brief Description of Coverage which outlines the benefits and amounts of coverage that may be available to you. If you are a resident of one of the following states (IL, IN, KS, LA, OH, OR, VT, WA, or WY), your Policy is provided on an individual form. To obtain a copy of your Individual Policy or Group Certificate for all states based on your state of residence, or information regarding the insurance premium portion of your plan cost, visit <http://www.affinitytravelcert.com> or call 1-800-453-4090. Your Individual Policy or Group Certificate will govern the final interpretation of any provision or claim. For Maryland residents only, to file a complaint with the Maryland Department of Insurance, call 1-800-492-6116 or visit www.mdinsurance.state.md.us.

This plan provides insurance coverage that applies only during the covered trip. You may have coverage from other sources that provides you with similar benefits but may be subject to different restrictions depending upon your other coverages. You may wish to compare the terms of this policy with your existing life, health, home and automobile

policies. If you have any questions about your current coverage, call your insurer, insurance agent or broker. The purchase of this plan is not required in order to purchase any other travel product or service offered to you by your travel retailers. Unless individually licensed as an insurance agent, your travel agent is not qualified or authorized to answer your technical questions about the benefits, exclusions or conditions of this plan or to evaluate the adequacy of any existing insurance coverage you may have. Questions should be directed to the plan administrator at the toll-free number provided.

Notice to New York residents:

The CunardCare Cancellation Fee Waiver Program may be purchased separately from the CunardCare Travel Insurance Program. Contact 1-888-722-2195 for details

Ten Day Right To Examine

If you are not satisfied for any reason, you may cancel the travel insurance portion of your coverage within 10 days of your receipt of this document. Your premium will be refunded, provided there has been no incurred covered expense and you have not departed on your Covered Trip. When so returned, the coverage is void from the beginning. Request a refund in writing by providing your contact information as well as copy of your plan description to our authorized agent, Aon Affinity, 300 Jericho Quadrangle, P.O. Box 9022, Jericho, NY 11753.

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CunardCare® Worldwide Emergency Assistance

PROVIDED BY ON CALL INTERNATIONAL

CareFree™ Travel Assistance24/7
Medical Assistance.....24/7
Emergency Services24/7

Not a care in the world... when you have our 24/7 global network to assist you on your travels.

CAREFREE™ TRAVEL ASSISTANCE

Travel Arrangements

- Arrangements for last-minute flight and hotel changes
- Luggage Locator (reporting/tracking of lost, stolen or delayed baggage)
- Hotel finder and reservations
- Airport transportation
- Rental car reservations and automobile return
- Coordination of travel for visitors to bedside
- Return travel for dependent/minor children
- Assistance locating the nearest embassy or consulate
- Cash transfers
- Assistance with bail bonds

Pre-Cruise Information

- Destination guides (hotels, restaurants, etc.)
- Weather updates and advisories
- Passport requirements
- Currency exchange
- Health and safety advisories

Documents and Communication

- Assistance with lost travel documents or passports
- Live email and phone messaging to family and friends
- Emergency message relay service
- Multilingual translation and interpretation services

MEDICAL ASSISTANCE SERVICES

- Medical case management, consultation and monitoring
- Medical Transportation
- Dispatch of a doctor or specialist
- Referrals to local medical and dental service providers
- Worldwide medical information, up-to-the-minute travel medical advisories, and immunization requirements
- Prescription drug replacement
- Replacement of eyeglasses, contact lenses and dental appliances

EMERGENCY SERVICES

- Emergency medical and dental assistance
- Emergency legal assistance
- Emergency family travel arrangements

CareFree™ Travel Assistance, Medical Assistance and Emergency Services can be accessed by calling On Call International at 1-(866) 509-7712 or, from outside the U.S. or Canada, call collect*: 1-(603) 894-9386.

* If you have any difficulty making this collect call, contact the local phone operator to connect you to a US-based long-distance service. In this case, please let the Assistance Provider answering the phone know the number you are calling from, so that he/she may call you back. Any charges for the call will be considered reimbursable benefits

Note that the problems of distance, information, and communications make it impossible for the Program Administrator, Cunard Line, or On Call International to assume any responsibility for the availability, quality, use, or results of any emergency service. In all cases, you are still responsible for obtaining, using, and paying for your own required services of all types.



Retrieving your E-Ticket

Cunard is pleased to advise that to simplify your pre-voyage arrangements, your E-Ticket for your voyage and any booked flights, will be available online approximately 35 days prior to your voyage departure date. Please note however that your E-ticket will only be accessible once Cunard has your full immigration details, which may be entered online by visiting www.cunard.com and selecting Voyage Personaliser. If you are unable to access the internet, please either contact your travel agent for assistance or call Cunard.

Please be aware that your E-Ticket is your final ticket. All guests are required to print their E-Ticket via Voyage Personaliser at www.cunard.com and you should ensure you have your E-Ticket/s to hand at the airport and at check-in.

Obtaining Further Luggage Labels

Luggage labels will be available online at the same time as E-Tickets. Simply log on to www.cunard.com and select Voyage Personaliser where you will be asked to provide your name, date of birth and booking reference. You will then be able to print your luggage labels by following the on-screen instructions.



CUNARD'S WHITE STAR LUGGAGE SERVICE

Cunard's White Star Luggage Service is the perfect alternative to transporting your own luggage through airport congestion and customs formalities. It's also a wonderful option for those who choose to extend their travels pre- or post-voyage.

No more lifting suitcases, luggage check-ins, or the hassle of baggage claims and customs clearance at the airport. With just one call, Cunard's exclusive White Star Luggage Service can handle the rest. We'll pick your luggage up at home and have it delivered to your stateroom. And we'll ship it right to your front door at the end of your voyage.

Shipment is provided by DHL Worldwide Express and Federal Express*. For more information please contact White Star Luggage at least 35 days prior to your sailing. Domestic and international shipping is available. Rates start as low as **US\$90.00** per bag for domestic shipments and **US\$250.00** per bag for International shipments. Additional terms and conditions apply.

For more information or to reserve this service,
please e-mail us at

whitestarluggage@cunard.com

Alternatively, contact us by telephone
on the following numbers:

U.K.: **0800 051 6414**

Europe: **00 44 800 051 6414**

United States and Canada: **1 888 491 0774**

Australia: **0011 1 888 491 0774**

New Zealand: **00 1 888 491 0774**

*not available in all ports of call

White Star Luggage Service is provided by DHL Worldwide Express and Federal Express. Rates include limited Shipment Value Protection. This luggage shipping service is for the personal luggage of Cunard guests only. A complete list of items that cannot be shipped will be supplied, along with terms and conditions, upon reserving this service. Cunard, DHL and Federal Express will not be held responsible for damage to the shipping container, loss of or damage to camera equipment, jewellery, electronics, cash or similarly fragile or valuable items. Items such as cologne and perfume should be packed in your main luggage. Lighters are prohibited as they are considered combustible. Please keep lighters and medications in hand luggage as permitted through all scheduled modes of transportation and carry them personally.



CUNARD LINE

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Fax: 1-661-284-4749

www.cunard.com