

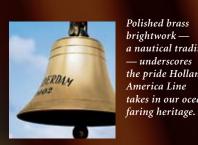
# 2008 Europe Cruises

# A wide world of timeless elegance awaits on board.

There is a certain kind of elegance that never goes out of style. It's found in the gleaming curve of a teak deck chair, sumptuous appointments and telling details. On board the ships of Holland America Line you'll discover an experience that is modern, fresh and appealing — in an ambiance that is timeless and refined.

the second second

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Panoramic views await at every turn as you stroll the teak Promenade Deck encircling the ship.



From grand bouquets to charming smaller arrangements, fresh flowers grace our public rooms.

# Sunlight and stylish appointments grace your

# spacious stateroom.

*Relax* into a world of comfort and easy elegance aboard the ships of Holland America Line. In public rooms rich, polished woods and soft leather furniture create an inviting ambiance in which to gather. Staterooms, filled with all manner of sophisticated amenities, beckon you to retreat for hours.

#### CLASSIC DESIGN

- Spacious mid-sized ships accomodating far fewer guests
- Refined, graceful ships designed to be true ocean-going vessels
- Wraparound teak Promenade Deck and classic teak deck chairs
- Spacious public rooms adorned with fine art and antiques highlighted by museum-style self-guided iPod® tours
- Marine-blue hulls
- Polished brass brightwork a classic nautical touch

#### MID-SIZED SHIPS

- Ships designed to be large enough to offer diverse amenities while carrying far fewer guests
- More space per guest than other premium cruise lines
- Wide variety of larger staterooms, most with ocean views or spacious private verandahs
- Largest, most comfortable and finely appointed suites of any major cruise line
- Early embarkation program allows guests to board as early as 11:00AM

#### EVERY STATEROOM A GRACIOUS RETREAT

- Spacious, elegantly appointed staterooms, many with private verandahs
- Luxurious Euro-Top beds and premium linens
- Large, extra-fluffy Egyptian cotton towels; lighted magnifying mirrors; massage showerheads; salon-quality hair dryers
- Elemis Aroma*pure*'s luxurious "Time to Spa" aromatherapy skincare and spa-therapies products
- Luxurious terry cloth bathrobes
- Flat-panel televisions with DVD players
- Generous storage
- Complimentary fresh fruit
- Complimentary 24-hour in-room dining
- Nightly turndown service

#### SUITE ACCOMMODATIONS

For guests choosing suite accommodations, Holland America Line offers a host of complimentary services that will forever spoil you for any other stateroom class. See page 75 for complete details.



Luxurious living is found in every detail, from cozy cotton robes to fragrant bath amenities from Elemis Aromapure.

# above and beyo raising service to an art. d







Your stateroom steward is at your service throughout your voyage, providing a consummate level of housekeeping care.

Graciousness. It's evident in the glow of pride on a crew member's face, the crisp fold of a napkin, the summons of pleasant musical chimes to dinner. Ours are the service traditions that have long defined classic cruising, refined and perfected for new generations who recognize service as the ultimate luxury. PINNACLE

polished presentation

where perfection is in the details.

*Always* at the heart of the Holland America Line experience is a warm and intuitive style of service that is never in the way — and never out of reach. Expect excellence: We sail with nearly one crew member for every two guests.

#### A SIGNATURE STYLE

- #1 PREFERRED CRUISE LINE 2006 Portrait of Affluent Travelers<sup>™</sup> survey — Yesawich, Pepperdine, Brown & Russell
- CONSISTENTLY AMONG THE WORLD'S HIGHEST-RATED CRUISE LINES — Condé Nast Traveler Readers' Choice Awards and Travel + Leisure World's Best Awards
- INTERNATIONAL FIVE STAR DIAMOND AWARD — The American Academy of Hospitality Sciences
- BEST OVERALL SERVICE Porthole Cruise Magazine Readers' Choice Awards
- Warm, intuitive style of service never in the way, never out of reach
- Nearly one crew member for every two guests
- 135 years of polished performance
- IN YOUR STATEROOM
- Daily housekeeping to refresh fruit, tidy belongings and keep staterooms immaculate
- Nightly turndown service
- Complimentary 24-hour

in-room dining

- Ice service and shoeshine service
- Use of the exclusive Neptune Lounge and personal concierge service for Penthouse Verandah and Deluxe Verandah Suite guests



A genuinely warm smile and gracious, prompt attention are the hallmarks of the extraordinary service you'll experience on board.

• Welcome connectivity for your cell phone and other wireless devices, thanks to satellite broadband services (see page 71)

IN THE RESTAURANTS

• Tableside waiter service in

casual-dining restaurant

food and wine society

guest preferences

• Two expert servers per table in the

main Dining Room, selected for their proven abilities to remember

 Knowledgeable wine stewards adept at pairing wine with food

the enhanced Lido, our popular

• Executive chefs inducted into the

des Rôtisseurs, an international

prestigious Confrérie de la Chaîne

- Poolside beverage service featuring handcrafted tropical cocktails and signature recipes using fresh-squeezed juices and premium ingredients
- Expert fitness instructors in yoga, Pilates and weight training
- European-trained aestheticians in the Spa
- Gaming lessons offered by Casino staff
- Complimentary lemonade and iced tea served on deck midafternoon
- Social hosts for dinner and dancing on select longer voyages

# elegant dining setting the stage for delight.

On crisp white linen course after course arrives, each a small triumph of planning and preparation, beginning with fine fresh produce and the choicest cuts of meat and seafood. Behind the scenes our master chefs have brought flavors to perfection. Succulent lobster in our elegant main Dining Room . . . aged Sterling Silver Beef® in the Pinnacle Grill . . . your choices are delicious and diverse.



Culinary inspiration changes by the day as our chefs create menus that reflect exotic regional flavors and recipes.



tradition in the Explorer's Lounge,

# Take your place for another enchanting evening.

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• Intimate, reservations-only dining featuring Sterling Silver Beef® and fresh seafood · Luxurious appointments including

Bvlgari<sup>®</sup> china, Riedel<sup>®</sup> stemware and Frette® linens • Extensive wine list featuring

THE ELEGANT MAIN **DINING ROOM** 

• Luxurious Dining Room, graced

• Sophisticated details including

Rosenthal china and crisp white

• Five-course menus with offerings from

inspired cuisine to vegetarian dishes

classic preparations and regionally

Choice of four dinner sittings\*

• Romantic formal nights, a traditional cruise favorite

THE PINNACLE GRILL

EXPERIENCE

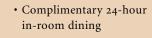
with fine art and antiques

table linens

many selections rated "Excellent" by Wine Spectator

#### **OTHER DELIGHTFUL** WAYS TO DINE

- Fresh, cooked-to-order specialties in the relaxed Lido Restaurant for breakfast and lunch
- Made-to-order dinner entrées and tableside waiter service in the Lido for dinner



Intrique your senses. Prepare for an extraordinary culinary adventure. From a casual bite poolside to a formal five-course affair, the crew of Holland America Line know how

to orchestrate a truly memorable dining experience.

- The Terrace Grill on deck, where swimsuits are suitable attire
- Late-night snack, chocolate dessert extravaganza
- Explorations Café featuring pastries and espresso drinks\*
- Daily Afternoon Tea service, elevated to Royal Dutch High Tea once per cruise
- A MASTER STAFF AND CREW
- Menu design under the direction of Master Chef Rudi Sodamin
- Executive chefs inducted into the prestigious Confrérie de la Chaîne des Rôtisseurs, an international food and wine society
- Two expert servers per table in the main Dining Room

#### SIGNATURE TOUCHES

- Hand-dipped chocolates in the Explorer's Lounge
- Ice cream bar featuring complimentary treats
- Complimentary hot hors d'oeuvres during cocktail hour
- \* ms Prinsendam has two dinner sittings.
- Explorations Café facilities vary by ship.

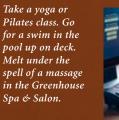




## indulge in abundant activities and choices.

puzzle in our inviting





The world is at your fingertips, with e-mail and Internet access available twentyfour hours a day.

## Fall into the rhythm of relaxing and inspiring days aboard

Holland America Line. On one you might opt for a hot-stone massage in our luxurious Greenhouse Spa & Salon. Another day elect to attend a cooking demonstration in the Culinary Arts Center, improve your golf swing or spend time with the whole family by the pool.



# experience

new tastes, new ideas, new skills.

### *Broaden your horizons* and try something every day that surprises you. Find time to do nothing at all. Activities abound, along with oceans of freedom to do as you please.

#### RELAX AND RECHARGE

• Award-winning Greenhouse Spa & Salon•:

Tranquil Asian-inspired treatment rooms, including couple's massage rooms, offering an impressive menu of luxurious treatments

Dry-float suite with massage option

Thermal suites, steam and aromatic room, heated ceramic lounges and in-suite showers

- Relaxation area facing the sea
- The latest exotic skin, body and hair treatments
- Jacuzzi<sup>®</sup>, hot tub, sauna, steam room
- Two outdoor pools, one with sliding glass roof •
- Fitness Center with yoga, Pilates, spinning and new exercise and weight-training equipment
- Basketball and volleyball courts
- Golf simulator and golf swing analysis\*
- Dutch High Tea, accompanied by string ensemble
- Luxury duty-free shopping

#### ALIVE AT NIGHT

- Lavish Las Vegas-style production shows
- Talented vocalists, illusionists, comedians and variety acts
- Casino gaming, movies, Piano Bar\*
- Crow's Nest Nightclub & Late-night Disco

#### PERSONAL GROWTH

- Culinary Arts Center, presented by *Food & Wine* magazine, with stateof-the-art demonstration kitchen for gourmet presentations, tasting events and intimate cooking classes
- Explorations Café, powered by *The New York Times*, offering more than 2,000 books, music listening stations, Internet, puzzles and more•
- Explorations Speaker Series on cruises 10 days or longer
- BEST SHORE EXCURSIONS Porthole Cruise Magazine Readers' Choice Awards
- 24-hour e-mail and Internet access
- Greenhouse Spa & Salon and Explorations Café facilities vary by ship.
- ★ Available on all ships except the ms Prinsendam.
- \* Available only on the ms Prinsendam.



The sun goes down and night comes alive with lavish Las Vegas-style production shows and fast action around the tables in the Casino.

Experiences that bring Europe to life, powerfully and up close.

Every aspect of a Holland America cruise has been designed to deepen your experience, from the European ambiance aboard our ships to our expert speakers, from culinary events and regional cuisine to one-of-a-kind shore experiences.

#### SIX DISTINCTIVE SHIPS

- · The debut of our first Signatureclass ship, the ms Eurodam, featuring a panoramic view restaurant up on top, a luxury jewelry boutique, elegant winetasting lounge and more
- The venerable flagship of our fleet, the ms Rotterdam, offering an elite measure of comfort and service
- Two sparkling Vista-class ships, the ms Noordam and ms Zuiderdam, where the latest contemporary amenities combine with classic ocean liner elegance
- Our intimate *ms Prinsendam*, whose small size enables her to cruise Europe's Kiel Canal and into smaller ports
- The five-star *ms Maasdam*, sailing a singular discovery of Iceland, Norway and the British Isles roundtrip from Boston

#### A DEEPER EXPERIENCE

- Explorations Speaker Series to illuminate Europe's art, culture, history and cuisine
- One-of-a-kind Medallion Shore Excursions designed to offer unique experiences not otherwise available
- Signature Collection, an exclusive touring option that lets you reserve your own private car, driver and English-speaking guide in advance
- Culinary Arts Center, presented by Food & Wine magazine, with a stateof-the art demonstration kitchen for gourmet demonstrations, cooking classes and tasting events



#### Marvel at Istanbul as your ship sails through the Strait of Marmara. Later, celebrate the discoveries of an enchanting day ashore.

#### long days in port to discover Europe's great art and architecture, historic

• Fewer hassles: no need to waste valuable daytime hours traveling by train, plane or bus. We sail at night!

EUROPE'S BEST VALUE

• BEST OVERALL CRUISE VALUE

& Cruise Liner Society

• Entertainment, cuisine,

learning — included

(15 consecutive years) — World Ocean

· Cruise fare and shore excursions paid

accommodation and enrichment

• Unpack once and relax (in air-

monuments and shopping

in U.S. dollars; avoid costly exchange

conditioned comfort, an amenity not

available in many European hotels)

· Itineraries designed to allow extra-

rates and negative currency fluctuation

• Accessibility: Most of Europe's major cities were built on oceans and rivers, putting many of the Continent's most important cultural sites and cities within easy reach

#### COLLECTORS' VOYAGES

A Holland America exclusive, designed for those true explorers who love to "collect" new places. In 2008 we offer more intriguing and in-depth Collectors' Voyages than ever. Discover the possibilities a little extra time and a lot of expert itinerary planning open up. The Eiffel Tower... dynamic Barcelona... the luminous Italian countryside. Why not plan a little extra time and extend your European vacation to include wonders like these, on one of Holland America's expertly designed pre- or post-cruise vacation packages.

# Vacation Packages





3-Night Barcelona

It's hard to resist the passion, energy, art and architecture of Spain's trendsetter city. Come soak up the landmark sights of Barcelona — from the medieval Gothic Quarter to the modern Olympic Stadium — then explore the Catalan countryside.

PRE-CRUISE TOUR: MAY 17; JUN 22; JUL 28; SEP 2; OCT 8

- BARCELONA Arrive in this vibrant city and transfer to your hotel, where you'll have the day at leisure to stroll Las Ramblas, the city's pedestrian-only boulevard, buzzing with activity. Overnight Barcelona.
- 2 BARCELONA A half-day guided tour of the city begins with a walk through the old Gothic Quarter and a visit to the 600-yearold Cathedral of Sta. Eulàlia. From there we'll continue along the Paseo de Gracia, lined with the city's most fashionable shops, en route to the crown jewel of Barcelona architecture — Antoni Gaudí's glorious unfinished church of the Sagrada Familia. Then it's on to panoramic city and harbor views from Montjuic, passing by the Olympic Rings and the Olympic Stadium along the way. Overnight Barcelona.
- **3 CATALAN COUNTRYSIDE** Today's all-day tour takes you to the heart of wine country and a visit to famed Torres vintners, makers of fine wine and brandy for more than three centuries. Enjoy a walk among barrels and smell the wine as it ages, then cap it off with a tasting of five typical Torres wines! Next: a drive to mountainous Montserrat and a visit to the monastery built in the 16th century. Inside: the Black Madonna of Montserrat. Her seated pose, serene expression and slender carved details all lend an air of perfect spirituality. After a taste of the area's typical liquor, *ratafia*, board the motor coach for the hour's return to Barcelona. Overnight Barcelona.
- BARCELONA BON VOYAGE Transfer to the pier where your ship awaits.

**POST-CRUISE TOUR: MAY 20; JUN 25; JUL 31; SEP 5; OCT 11** This post-cruise tour includes all the features of the pre-cruise tour, in reverse.

ADD TO YOUR CRUISE FARE	PRE	POST
Shared Double	us\$639— \$739	us\$639- \$739
Single Occupancy	969-1,179	969-1,179
Triple not available — third person must book	as a single occupancy.	

#### 12-Day Mediterranean Tapestry

BARCELONA

Livorno (Florence/Pisa)

ubrovnik

Katákolo

<b>2008 SAILING DATES</b> <i>ms Zuiderdam:</i> May 20; Jun 25; Jul 31; Sep 5; Oct 11		See pg 82 column 1 for complete cruise fares			
DAY	PORT	ARRIVE	DEPART		
0	BARCELONA, SPAIN	embark Afternoon			
1	Barcelona		4:00pm		
2	Monte Carlo, Monaco	Noon	11:00pm		
3	Livorno (Florence/Pisa), Italy	7:00am	8:00pm		
4	Civitavecchia (Rome), Italy	7:00am	8:00pm		
5	Scenic cruising Strait of Messina Messina, Sicily, Italy	1:00pm	11:00pm		
6	At sea				
7	Návplion, Greece	8:00am	4:00pm		
8	Katákolon (Olympia), Greece	8:00am	5:00pm		
9	Kérkira, Corfu, Greece	8:00am	5:00pm		
10	Dubrovnik, Croatia	7:00am	4:00pm		
11	Venice, Italy	10:00am			
12	VENICE	disembark 8:00am			

Extended stay.

#### ONSHORE ADVENTURES, ONLINE

Reserve your favorite shore excursions in advance at <u>www.hollandamerica.com</u> and receive priority processing. See page 71 for details.



## Hotel Packages A few extra days to relax and enjoy.



FACH

us\$149

299

EACH

EACH ADDITIONAL

NIGHT

us\$289

529

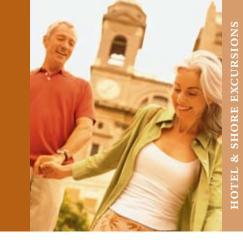
us\$299 - \$339

529 - 619

ADDITIONAL NIGHT

## Shore Excursions Online

Book exciting shore excursions in advance online.



AMSTERDAM			LISBON	
RENAISSANCE AMSTERDAM Jun – Sep	1ST NIGHT	EACH ADDITIONAL NIGHT	LE MERIDIAN PARK ATLANTIC Apr - Nov	1ST NIGH
Shared Double	us\$219	us <b>\$16</b> 9	Shared Double	us\$169 - \$21
Single Occupancy	359	299	Single Occupancy	259 - 35
ATHENS			LONDON	
ATHENS INTERCONTINENTAL May, Sep – Oct	1ST NIGHT	EACH ADDITIONAL NIGHT	RENAISSANCE CHAN COURT Jun – Aug	CERY 1ST NIGH
Shared Double	us\$199	us\$129	Shared Double	us\$299 - \$37
Single Occupancy	\$319	\$239	Single Occupancy	459 - 59
BARCELONA			NEW YORK C	ITY
SOL MELIA BARCELONA◆ May-Oct	1ST NIGHT	EACH ADDITIONAL NIGHT	ST. REGIS NEW YORK Apr – Oct	1ST NIGH
Shared Double	us\$169 – \$199	us\$119 – \$139	Shared Double	us\$559 – \$59
Single Occupancy▲	279 - 339	219 - 279	Single Occupancy	1,049 -1,09
BOSTON			CROWNE PLAZA TIM HILTON NEW YORK* Apr-Oct	ES SQUARE/ 1ST NIGH
SHERATON BOSTON		EACH		
Jul – Aug	1ST NIGHT	ADDITIONAL NIGHT	Shared Double Single Occupancy	us\$249 - \$32 429 - 58
Shared Double	us <b>\$199</b>	us\$129	Single Occupancy	423 - 30
Single Occupancy	319	259	RIO DE JANII	ERO
COPENHAGEN			INTERCONTINENTAL RIO HOTEL*	
SCANDIC HOTEL		EACH	Apr – Nov	1ST NIGH
COPENHAGEN		ADDITIONAL	Shared Double	us\$15
Jun – Sep Shared Double	1ST NIGHT	NIGHT	Single Occupancy	24
Single Occupancy	us\$199 339	us\$139 279	DOME	
onigio occupanty	000	210	ROME	
FORT LAUDER	DALE		GRAND PARCO DEI PRINCIPI	407 100
MARRIOTT HARBOR BEACH		EACH	Apr – Oct	1ST NIGH
Mar-Nov	1ST NIGHT	ADDITIONAL NIGHT	Shared Double	US\$389 - \$46 539 - 65
Shared Double	us\$349	us <b>\$299</b>	Single Occupancy	559 - 65
Single Occupancy	659	599	VISCONTI PALACE	
HOLLYWOOD BEACH		EACH	Apr – Oct	1ST NIGH
MARRIOTT* Mar-Nov	1ST NIGHT	ADDITIONAL	Shared Double Single Occupancy	us\$289 - \$34 379 - 44
Shared Double	us\$159	us\$119	Single Occupation	375 - 44
Single Occupancy	279	249		

		ROTTERDAM		
	EACH	WESTIN		EAC
1ST NIGHT	ADDITIONAL NIGHT	ROTTERDAM Jul	1ST NIGHT	ADDITIONA NIGH
169 - \$219	us\$89 – \$139	Shared Double	us\$259	us\$14
259 - 359	179 - 269	Single Occupancy	419	29
		VENICE		
1ST NIGHT	EACH ADDITIONAL NIGHT	HOTEL BAUER◆ Apr-Oct	1ST NIGHT	EAC ADDITIONA NIGH
299 - \$379	us\$159 – \$229	Shared Double A	us\$439 – \$449	us\$299 – \$33
459 - 599	329 - 449	Single Occupancy▲	659 - 719	529 - 61
	EACH	HOTEL SPLENDID SUISSE◆ Apr-Oct	1ST NIGHT	EAC ADDITIONA NIGH
1ST NIGHT	ADDITIONAL NIGHT	Shared Double A	us\$429	us\$28
559 - \$599	us\$479 - \$519	Single Occupancy▲	669	52
)49 -1,099	949 -1,029	• Hotels of equal stan	dard may be subst	ituted
ARE/	EACH	when necessary.		
1ST NIGHT	ADDITIONAL NIGHT	▲ Triple not available a single occupancy.	— third person m	ust book as
249 - \$329 129 - 589	us\$179 - \$249 359 - 519	Triple rooms, when two beds and a rolla		
		* For post-cruise gues 6:оорм the day of yo	ts, rooms will be re	
1ST NIGHT	EACH ADDITIONAL NIGHT	Rates are in U.S. do bellman gratuities, a airport/hotel/ship tr	applicable room ta	xes, and
us\$159 249	us\$89 179	are determined by d are available upon r	ate of travel. Third	d person rates
1ST NIGHT	EACH ADDITIONAL NIGHT			
389 - \$469	us\$239 - \$299			
539 - 5409 539 - 659	379 - 499			
	EACH			
1ST NIGHT	NIGHT			
289 - \$349	us\$139 — \$179			

219 - 269

#### **RESERVE YOUR FAVORITE ACTIVITIES IN ADVANCE ONLINE** AND RECEIVE PRIORITY PROCESSING.

Why wait until you're on board to book your favorite activities, when you can reserve them in advance 24/7 from the convenience of your home or office? And because online reservations are processed prior to requests made on board, your requests will receive priority handling.

If you have already booked your cruise and have received a six-digit booking number, you're ready to begin. Simply follow the user-friendly online prompts to select your preferred tours and times, make your booking and receive confirmation — all before leaving home.

#### CHOOSE YOUR ROUTE TO ONSHORE ADVENTURE.

What fascinates you most? The immediacy of city life, the eloquent silence of museum treasures, the wildly beautiful natural history of the land? Holland America's wide variety of optional shore excursions can satisfy your curiosity on every count.

Some experiences, such as an afternoon among the classical ruins of Ephesus, a journey to Nazareth or Egypt's Pyramids or exploring the State Hermitage Museum in St. Petersburg, may have intrigued you for years. Others serve vivid slices of city life: a pub tour through London, a walk through the magical markets of Istanbul, a tour of Dubrovnik's cloisters and cathedrals, the deep romance of Venice at night ...

And when it comes to communing with nature, few experiences rival whale watching in Newfoundland or discovering unearthly standing rock formations on a remote Scottish isle.

#### THE MEDALLION COLLECTION

Holland America Line is proud to present the Medallion Collection, a series of exclusive tours designed to accommodate our most discerning guests. Each has been carefully chosen to offer a truly different experience, providing an in-depth perspective and unparalleled access to events and sights not otherwise available.

#### SIGNATURE COLLECTION TOURING

For independent-minded travelers: Holland America Line offers the Signature Collection, an exclusive touring option that lets you completely customize (and maximize!) your time ashore by reserving a private car, driver and English-speaking guide in advance. Signature Collection touring is available in select ports of all.

#### WIRELESS AT SEA

**SEAMOBILE™ MOBILE** PHONE SERVICE Through an agreement with SeaMobile, a leading provider of satellite-based broadband services, Holland America Line lets you take advantage of your wireless devices while at sea.

Using your own mobile phone and telephone number, you can make and receive calls to and from fellow travelers who are on the ship and friends and family who are far away on land. If you currently have the service through your home provider, you can also send and receive text messages.

Other available wireless services include use of PDAs, such as your Blackberry®.

You'll find the "book shore excursions" link conveniently placed on our home page at www.hollandamerica.com.



## An Elite Fleet

MS EURODAM MS NOORDAM MS ZUIDERDAM MS MAASDAM MS ROTTERDAM MS PRINSENDAM



ms Maasdam Explorations Café

ms Zuiderdam Dining Room

ms Prinsendam

**Onboard Service** 

From the flagship of our fleet to our most intimate vessel, our five-star ships are designed to be among the most spacious at sea, offering worlds of comfort and amenities on board.

#### SHIP FEATURES

- \$2-million-plus collection of artwork and antiques
- Two outdoor swimming pools, one with retractable roof \*
- Opulent Greenhouse Spa & Salon
- Two-tiered Show Lounge
- Piano Bar\*
- Casino and Sports Café
- Internet Center
- Wireless "hotspots" for laptop Internet connectivity

#### DINING

- The elegant two-tiered main Dining Room for breakfast, lunch and dinner
- The Pinnacle Grill, an intimate reservations-only setting featuring the flavors of Sterling Silver Beef<sup>®</sup> and fresh seafood
- The relaxed atmosphere of the Lido Restaurant for breakfast, lunch and dinner, featuring casual dining with a diverse choice of fresh pastas, soups, salads, breakfast items and cooked-to-order specialties

#### • Complimentary 24-hour in-room dining

• Extensive wine cellar featuring wines highly rated by *Wine Spectator* 

#### ACTIVITIES

- Escorted shore excursions, including unique Medallion Collection tours
- Explorations Café, powered by *The New York Times*, with more than 2,000 books, music listening stations, Internet, puzzles and more\*
- Culinary Arts Center, presented by *Food & Wine* magazine<sup>\*</sup>
- Club HAL<sup>®</sup> for children ages 3-7; separate area for ages 8-12<sup>•</sup>
- The Loft and The Oasis, dedicated teens-only facilities•
- Crow's Nest Nightclub and Late-night Disco
- Beauty salon, duty-free shopping, recent-release movies each evening

Available on all ships except the ms Prinsendam.
ms Prinsendam has a one-level Dining Room.
Explorations Café, Culinary Arts Center and youth facilities vary by ship.





ms Zuiderdam Neptune Lounge

Spacious verandahs

ms Noordam Hydrotherapy Pool

ms Rotteram Atrium

Deluxe Verandah Suite



#### IN EVERY GRACIOUS **STATEROOM**

- Our signature Mariner's Dream<sup>™</sup> bed featuring plush Sealy<sup>®</sup> Posturepedic Euro-Top mattress and finely woven cotton linens
- Deluxe waffle and terry cloth bathrobes for use during your voyage
- 100% Egyptian cotton towels
- Premium massage showerheads
- 5x magnifying make-up mirrors and salon-quality hair dryers
- Fragrant soaps, lotions, shampoo and other bath amenities from Elemis Aromapure
- Polished stainless steel basket filled with complimentary fresh fruit
- Elegant ice bucket and serving tray for in-stateroom beverages
- Flat-panel TV, DVD player and complimentary DVD library
- Ice service, shoeshine service, and nightly turndown service

#### VERANDAH SUITES (CATEGORIES A-BC & SS-SZ)

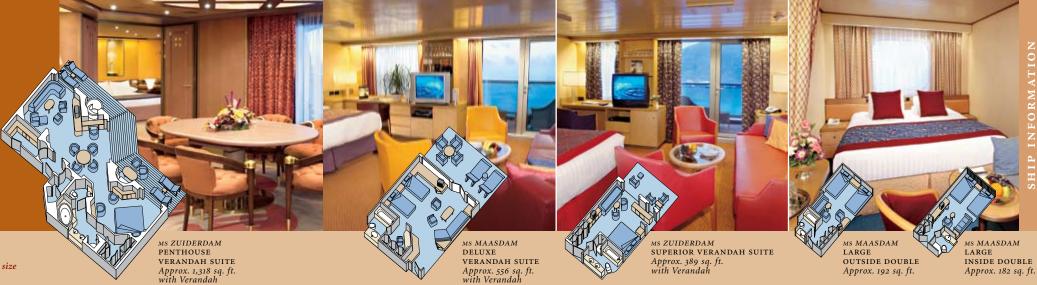
- Includes all the stateroom amenities, plus:
- A variety of firm, medium and soft pillows
- No-host mini-bar for easy entertaining
- · Personalized cruise stationery
- Oversized bath towels
- One-touch telephone concierge service 24 hours a day
- Fresh flowers

#### PENTHOUSE VERANDAH SUITES (CATEGORY PS) AND DELUXE VERANDAH SUITES (CATEGORIES S-SC)

Include all the stateroom and verandah suite amenities, plus:

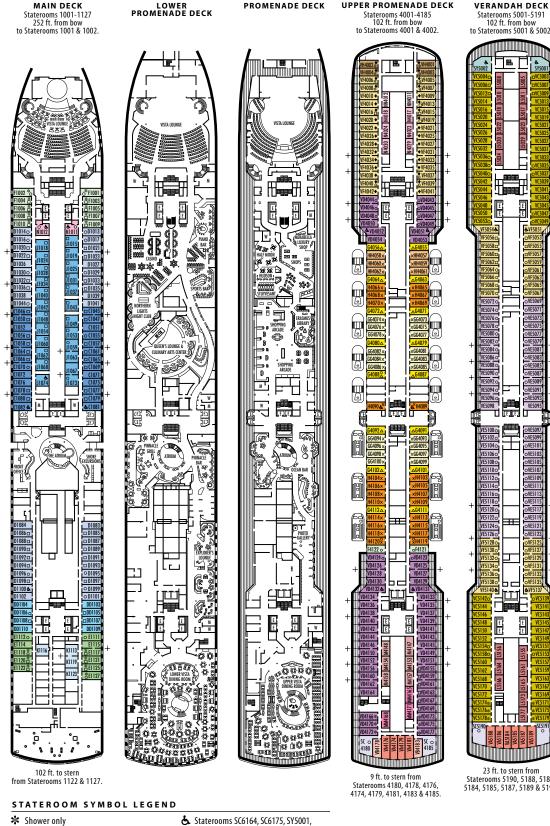
- Use of the exclusive Neptune Lounge and personal concierge service
- Complimentary laundry, pressing and dry cleaning throughout your cruise
- Premium duvet, oversize bath towels and soft, cotton bathrobes and slippers
- Gorgeous corsages and boutonnieres for the first formal night
- Hors d'oeuvres served before dinner each evening on request
- Binoculars and umbrellas for your use on the cruise
- Cocktail party with ship's officers
- Priority boarding for tendered ports of call
- Special disembarkation service
- Priority dining and seating requests
- Exclusive daily breakfast service
- High tea service in suite on request
- Complimentary delivery of USA Today or International Herald Tribune\*
- \* Where available

## ms Zuiderdam ms Maasdam



NOTE: Room measurements are approximate, and some rooms in the same category may vary in size and/or have different furniture placement from that pictured.

	column 1					col	umn 2			column 1			
	MEDITERRANEAN					TRA	ANSATLANI	гіс		TRANSATLAN	гіс		
MS ZUIDERDAM	Venice/ Barcelona 24-Day Apr 26; Jun 1; Jul 7; Aug 12; Sep 17	Roundtrip Venice 12-Day Apr 26; Jun 1; Jul 7; Aug 12; Sep 17	Venice/ Barcelona 12-Day May 8; Jun 13; Jul 19; Aug 24; Sep 29	Barcelona/ Venice 24-Day May 20; Jun 25; Jul 31; Sep 5	Barcelona/ Venice 12-Day May 20; Jun 25; Jul Sep 5; Oct 11	31;	Ft. Lauderdale/ Rome 18-Day Mar 15	Venice/ Ft. Lauderdale 17-Day Oct 23	MS MAASDAM	Roundtrip Boston 35-Day Jul 5	Boston/ Rotterdam 17-Day Jul 5	Rotterdam/ Boston 18-Day Jul 22	
VERANDAH SUITES	ES FROM ES TO	ES FROM ES TO	ES FROM ES TO	ES FROM ES TO	ES FROM ES TO	)	ES	ES	VERANDAH SUITES	ES	ES	ES	_
PS Penthouse Verandah Suites	\$25,749 -\$27,549	\$14,199 -\$15,299	\$14,399 -\$15,299	\$26,549 -\$27,549	\$14,399 -\$15,29	)	\$8,999	\$10,099	PS Penthouse Verandah Suite	\$51,549	\$27,999	\$29,049	
SA Deluxe Verandah Suites	12,449 - 13,249	6,899 - 7,399	6,999 - 7,399	12,799 - 13,249	6,999 - 7,39	)	4,599	5,099	S Deluxe Verandah Suites	22,899	12,449	12,899	Fares in U.S. dollars per person bas
SB Deluxe Verandah Suites	11,949 - 12,749	6,599 - 7,099	6,699 - 7,099	12,299 - 12,749	6,699 - 7,09	)	4,299	4,799	A Verandah Suites	14,199	7,749	8,099	on double occupancy.
SC Deluxe Verandah Suites	11,449 - 12,249	6,299 - 6,799	6,399 - 6,799	11,799 - 12,249	6,399 - 6,79		3,999	4,499	B Verandah Suites	13,799	7,549	7,899	<ul> <li>For Cancellation Policy information see page 100.</li> </ul>
SS Superior Verandah Suites	8,449 - 9,249	4,699 - 5,199	4,799 - 5,199	8,799 - 9,249	4,799 - 5,19	)	3,199	3,699	BA Verandah Suites	13,399	7,349	7,699	For Cancellation Protection Plan
SY Superior Verandah Suites	8,049 - 8,849	4,499 - 4,999	4,599 - 4,999	8,399 - 8,849	4,599 - 4,99		2,999	3,499	BB Verandah Suites	12,999	7,149	7,499	rates and information, see pages 96-
SZ Superior Verandah Suites	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	1	N/A	N/A	BC Verandah Suites	N/A	N/A	N/A	🌞 Canadian fares available upon reques
VERANDAH STATEROOMS									OCEAN-VIEW STATEROOMS				<ul> <li>Based on sharing accommodations w</li> </ul>
VA Deluxe Verandah Outside	6,249 - 7,049	3,499 - 3,999	3,599 - 3,999	6,599 - 7,049	3,599 - 3,99	)	2,599	3,099	C Large	10,099	5,549	5,699	two full-fare guests.
VB Deluxe Verandah Outside	6,089 - 6,889	3,399 - 3,899	3,499 - 3,899	6,439 - 6,889	3,499 - 3,89	)	2,519	3,019	D Large	9,899	5,439	5,589	<ul> <li>Non-Discountable Amounts are inclu in fares presented.</li> </ul>
VC Deluxe Verandah Outside	5,929 - 6,729	3,299 - 3,799	3,399 - 3,799	6,279 - 6,729	3,399 - 3,79	)	2,439	2,939	DA Large	9,699	5,329	5,479	<ul> <li>Taxes are additional. Taxes, as shown</li> </ul>
VD Deluxe Verandah Outside	5,769 - 6,569	3,199 - 3,699	3,299 - 3,699	6,119 - 6,569	3,299 - 3,69	)	2,359	2,859	DD Large	9,499	5,219	5,369	were estimated at the time of publica
VE Deluxe Verandah Outside	5,609 - 6,409	3,099 - 3,599	3,199 - 3,599	5,959 - 6,409	3,199 - 3,59	)	2,279	2,779	E Large	9,299	5,109	5,259	and actual amounts will vary.
VF Deluxe Verandah Outside	5,449 - 6,249	2,999 - 3,499	3,099 - 3,499	5,799 - 6,249	3,099 - 3,499	)	2,199	2,699	EE Large	9,099	4,999	5,149	ms Zuiderdam: Single Partners Prog
VH Deluxe Verandah Outside	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	4	N/A	N/A	F Large	8,899	4,889	5,039	<ul> <li>categories D and K.</li> <li>Single Occupancy: categories PS-S.</li> </ul>
OCEAN-VIEW STATEROOMS									FF Large	8,699	4,779	4,929	at 200% of double occupancy; categories PS-S2
C Large	5,059 - 5,859	2,759 - 3,259	2,859 - 3,259	5,409 - 5,859	2,859 - 3,25	)	2,189	2,689	G Large	8,499	4,669	4,819	VA-VH at 190% of double occupancy; categories C-NN at 150% of double
D Large	4,939 - 5,739	2,689 - 3,189	2,789 - 3,189	5,289 - 5,739	2,789 - 3,18	)	2,134	2,634	H Large	8,299	4,559	4,709	
DD Large	4,819 - 5,619	2,619 - 3,119	2,719 - 3,119	5,169 - 5,619	2,719 - 3,11	)	2,079	2,579	HH Large	8,099	4,449	4,599	<ul> <li>occupancy.</li> <li><i>msMaasdam:</i> Single Partners Progra</li> </ul>
E Large	4,699 - 5,499	2,549 - 3,049	2,649 - 3,049	5,049 - 5,499	2,649 - 3,04	)	2,024	2,524	INSIDE STATEROOMS				categories E and K.
F Large	4,579 - 5,379	2,479 - 2,979	2,579 - 2,979	4,929 - 5,379	2,579 - 2,97	)	1,969	2,469	I Large	7,849	4,299	4,399	Single Occupancy: categories PS-B
G Large	4,459 - 5,259	2,409 - 2,909	2,509 - 2,909	4,809 - 5,259	2,509 - 2,90	)	1,914	2,414	J Large	7,679	4,209	4,309	at 200% of double occupancy; categ
GG Large	4,339 - 5,139	2,339 - 2,839	2,439 - 2,839	4,689 - 5,139	2,439 - 2,83	)	1,859	2,359	K Large	7,509	4,119	4,219	C-NN at 150% of double occupancy
H Large	4,219 - 5,019	2,269 - 2,769	2,369 - 2,769	4,569 - 5,019	2,369 - 2,76	)	1,804	2,304	L Large	7,339	4,029	4,129	
HH Large	4,099 - 4,899	2,199 - 2,699	2,299 - 2,699	4,449 - 4,899	2,299 - 2,69	)	1,749	2,249	M Large	7,169	3,939	4,039	Early Carrie as
INSIDE STATEROOMS									MM Large ("From" Price)	6,999	3,849	3,949	Early Savings
I Large	3,999 - 4,799	2,149 - 2,649	2,249 - 2,649	4,349 - 4,799	2,249 - 2,64	)	1,724	2,224	N Standard	N/A	N/A	N/A	(ES): The fares
J Large or Standard	3,899 - 4,699	2,099 - 2,599	2,199 - 2,599	4,249 - 4,699	2,199 - 2,59	)	1,679	2,179	NN Standard	N/A	N/A	N/A	shown are early
K Large or Standard	3,799 - 4,599	2,049 - 2,549	2,149 - 2,549	4,149 - 4,599	2,149 - 2,54	)	1,634	2,134	✤ 3rd/4th Person Adult	3,240	1,590	1,650	- savings fares and ar
L Standard	3,699 - 4,499	1,999 - 2,499	2,099 - 2,499	4,049 - 4,499	2,099 - 2,499	)	1,589	2,089	★ Infant – Under Age 2	1,660	820	840	U
M Standard	3,599 - 4,399	1,949 - 2,449	2,049 - 2,449	3,949 - 4,399	2,049 - 2,44	)	1,544	2,044	<ul> <li>Non-Discountable Amount INCLUDED</li> </ul>	660	320	340	subject to change.
MM Standard ("From" Price)	3,499 - 4,299	1,899 - 2,399	1,999 - 2,399	3,849 - 4,299	1,999 - 2,39	)	1,499	1,999	• Taxes	462.94	207.25	264.19	Book early to ensur
N Standard	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	4	N/A	N/A	Deposit Requirement	1,750	850	850	the best possible ra
NN Standard	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	4	N/A	N/A	▲ Cancellation Policy	С	С	С	
★ 3rd/4th Person Adult	2,800 2,800	1,400 1,400	1,400 1,400	2,800 2,800	1,400 1,400	)	1,650	1,590					
★ Infant – Under Age 2	1,560 1,560	780 780	780 780	1,560 1,560	780 78	)	840	820					
<ul> <li>Non-Discountable Amount INCLUDED</li> </ul>	560 560	280 280	280 280	560 560	280 28	)	340	320					
• Taxes	194.64 194.64	127.76 127.76	81.45 81.45	202.92 202.92	89.74 8	).74	112.15	115.73					
Deposit Requirement	850 850	600 600	600 600	850 850	600 600	)	850	850					
▲ Cancellation Policy	A A	A A	A A	A A	A	1	А	А					



SY5002, SY6108, SS8068, VA6003, VA6004,

VA8031, VA8032, VB6049, VD4051, VD4052,

VD4131, VD4132, VF5051, VF5054, VF5137,

VF5140, C1081, C1082, D1100, H4089,

H4090, I-8037, J1074, N1011, N1012 are

wheelchair accessible, shower only.

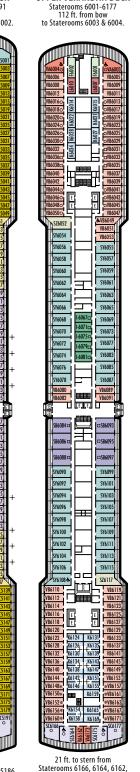
PROMENADE DECK UPPER PROMENADE DECK

VERANDAH DECK

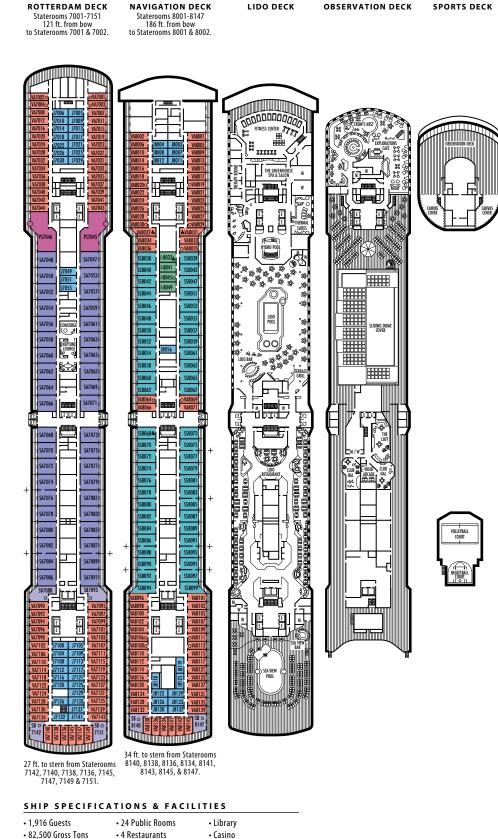
8

E

E



UPPER VERANDAH DECK



Outdoor Swimming

sliding glass roof)

Two Show Lounges

Duty-free Shops

Pools (one with

Spa & Salon

Fitness Center

Basketball Court

Volleyball Court

Internet Center

Suite Lounge

• 950 Feet Long

11 Guest Decks

• 14 Guest Elevators

4 Outside Elevators

Automatic Stabilizers

### ms Zuiderdam\*

DECK PLANS & STATEROOMS The deck plans are color-coded by category of stateroom, and the category letter precedes the stateroom number in each room. All staterooms are equipped with flat-panel television, mini-bar, DVD player, mini-safe, data port, telephone and multi-channel music.

Important Note: Not all staterooms within each category have the same furniture configuration and/or facilities. Appropriate ymbols within the rooms on the deck plans lescribe differences from the stateroom lescriptions below.

#### VERANDAH SUITES

PS Penthouse Verandah Suites: Bedroom with 1 king-size bed, oversize whirlpool bath & shower & additional shower stall, living room, dining room, dressing room, private verandah with whirlpool, pantry, 1 sofa bed for 2 persons, microwave, refrigerator, guest toilet, private stereo system, floor-to-ceiling windows.

#### SA SB SC

Deluxe Verandah Suites: 2 lower beds convertible to 1 king-size bed, bathroom with dual sink vanity, full-size whirlpool bath & shower & additional shower stall, large sitting area, dressing room, private verandah, 1 sofa bed for 2 persons, floor-to-ceiling windows.

#### SS SY SZ

Superior Verandah Suites: 2 lower beds convertible to 1 queen-size bed, bathroom with dual sink vanity. full-size whirlpool bath & shower & additional shower stall, large sitting area, dressing room, private verandah, 1 sofa bed for 1 person, floor-to-ceiling windows.

#### VERANDAH STATEROOMS VA VB VC VD VE

VF VH Deluxe Verandah Outside: 2 lower beds convertible to 1 gueen-size bed, bathtub & shower, sitting area, private verandah, floor-to-ceiling windows.

#### OUTSIDE STATEROOMS

C D DD E F Large: 2 lower beds convertible to 1 queen-size bed, bathtub & shower.

G GG Large: 2 lower beds convertible to 1 queen-size bed. bathtub & shower. All G-category staterooms have partial sea views. All GG-category staterooms have

#### fully obstructed views. Н

VOLLEYBALL COURT

Large: 2 lower beds convertible to 1 queen-size bed, bathtub & shower. All H- & HH-category staterooms have fully obstructed views.

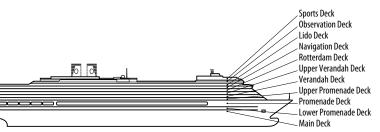
#### INSIDE STATEROOMS

Large: 2 lower beds convertible to 1 queen-size bed, shower.

J K Large or Standard: 2 lower beds convertible to 1 queen-size bed, shower

L M MM N NN

#### Standard: 2 lower beds convertible to 1 queen-size bed, shower.



## \* Shower only

- O Triple (2 lower beds, 1 sofa bed) Quad (2 lower beds, 1 sofa bed, 1 upper)
- $\Delta$  Partial sea view

MAIN DECK

- X Fully obstructed view
- + Connecting rooms
- Staterooms have solid steel verandah railings
- instead of clear-view Plexiglas® railings

5184, 5185, 5187, 5189 & 5191

- - 6173, 6175 & 6177
- 23 ft. to stern from Staterooms 5190, 5188, 5186,
- \*This deck plan is effective April 25, 2008. Please see www.hollandamerica.com for the ms Zuiderdam deck plan effective for the March 15, 2008 sailing.

## Your Best Coverage Worldwide Holland America Line Cancellation Protection Programs.

## FOUR REASONS OURS IS THE Best Protection in the Industry

#### **1** YOU CAN CANCEL FOR ANY REASON. Even if it's up to 24 hours before sailing. For any reason whatsoever, your reservation may be cancelled with ease.

#### 2 YOU GET A REFUND.

Regardless of your reason for cancelling. Only Holland America Line refunds 80–90% of refundable fees, FOR ANY REASON, as long as you cancel more than 24 hours prior to departure.

#### 3 SAME PRICE FOR ALL AGES.

We offer the same excellent protection for everyone, at the same cost.

#### 4 100% COVERAGE FOR PRE-EXISTING CONDITIONS. Our Platinum Plan covers pre-existing conditions without exclusions or "time limits."

#### A SMALL PRICE FOR PEACE OF MIND

Holland America's Cancellation Protection Plan (CPP) is designed to protect your vacation investment from loss — no matter what. And like other plans that protect things of great value, it's a small price to pay for peace of mind. Be it illness, family matters, unforeseen work events — anything, CPP is your assurance that your vacation can be cancelled for any reason for a refund.

#### OUR STANDARD AND PLATINUM PLANS AT A GLANCE

Unforeseen events do happen, which is why Holland America Line is pleased to offer the best trip cancellation protection in the industry.

#### CPP STANDARD

CPP Standard allows you to cancel for any reason up to 24 hours prior to the cruise departure and receive refund equal to 80% of the applicable cancellation fee. Plus, Holland America Line assumes \$500 of liability for lost, damaged or delayed baggage. Please note: The CPP Standard Plan is not insurance; for that, guests rely on the Platinum Plan.

#### CPP PLATINUM

Our Platinum Cancellation Protection Plan enables you to supplement the CPP Standard Plan with insurance coverage and travel assistance services. You may cancel for any reason up to 24 hours prior to departure and receive a 90% refund of the applicable cancellation fee. In addition, you'll receive:

• PRE-DEPARTURE TRIP CANCELLATION WITHIN 24 HOURS OF DEPARTURE Cancel for any covered reason within the 24 hours prior to the scheduled departure and receive reimbursement for the unused arrangements of the cruise or cruisetour portion of travel

• TRIP INTERRUPTION PROTECTION Covers the unused arrangements of your travel and additional traveling expenses to return home, up to 150% of the cruise/cruisetour cost

• TRIP DELAY COVERAGE Reimbursement for accommodation and traveling expenses if your trip is delayed more than 12 hours

• EMERGENCY MEDICAL EXPENSE You will be reimbursed up to Us\$10,000 in covered medical expenses for any illness or injury first occurring during your trip. In addition, necessary expenses of up to Us\$50,000 for emergency medical evacuation are covered. These are benefits that Medicare and many private insurance plans may not offer, and they are highly recommended for foreign travel.

• 24-HOUR EMERGENCY HOTLINE ASSISTANCE Provides round-the-clock help worldwide for legal or medical referrals, lost travel documents, cash transfer or passport assistance

#### **REST ASSURED: ANSWERS TO FREQUENT QUESTIONS**

If something comes up and I have to cancel, am I covered?

Absolutely. You can cancel for any reason whatsoever up to 24 hours prior to departure. What's more, you'll get a refund. Other programs won't give you any cancellation fees back for this type of situation because it is not a "covered" claim.

Are my airfare and pre- and post-packages covered as well?

Yes. If you purchased Holland America Line's Fly Cruise Plan and/or our pre-/post-packages, you'll get 80% (90% with Platinum Plan) of your air and package cancellation fees refunded when cancelling up to 24 hours prior to departure.

If an emergency occurs during our trip, will I be able to see a doctor who speaks English? If you have chosen the Platinum Plan, you'll

FARE PAID (USD)	HOLLAND AMERICA LINE STANDARD PLAN	HOLLAND AMERICA LINE PLATINUM PLAN
\$ 1,251 - \$1,500	\$ 119	\$ 159
1,501 - 1,750	139	189
1,751 - 2,000	159	219
2,001 - 2,500	189	259
2,501 - 3,000	229	309
3,001 - 3,500	269	359
3,501 - 4,000	309	419
4,001 - 4,500	349	469
4,501 - 5,000	379	514
5,001 - 5,500	409	559
5,501 - 6,000	439	604
6,001 - 6,500	469	649
6,501 - 7,000	499	694
7,001 - 7,500	529	739
7,501 - 8,000	559	784
8,001 - 8,500	589	829
8,501 - 9,000	619	874
9,001 - 9,500	649	919
9,501 -10,000*	679	964

\* Above U\$\$10,000, the Standard Plan cost is an additional U\$\$30 and the Platinum Plan is an additional U\$\$45, for each U\$\$500 of fare or fraction of U\$\$500. Rates are per person based upon each guest's share of the total cruise fare plus NDA paid. Rates are subject to change.

Fares and plan costs above are in U.S. currency. If your cruise fare is paid in Canadian currency, the plan cost will be payable in Canadian currency based upon the exchange rate used for your booking. Actual plan cost will be confirmed in Canadian currency at time of booking.

The Standard and Platinum Cancellation Protection Plans are optional, must be purchased at the time of deposit and the costs are non-refundable. Trip cancellation protection is effective for any reason up to 24 hours prior to departure under the Standard and Platinum Plans. The Platinum Plan additionally offers cancellation protection for covered reasons within 24 hours prior to departure. All other benefits of the Platinum Plan are effective upon departure of your trip.

Standard Cancellation Protection Plan does not incorporate any insurance coverage. The sole benefit is to provide Trip Cancellation protection up to 24 hours prior to departure for the individual guest purchasing the plan. have access to a 24-hour hotline whose staff will refer you to qualified local doctors who speak your language.

I have a history of back trouble. What if my back goes out on the trip and we have to cut it short? Under the Platinum Plan there is no exclusion for pre-existing conditions. Compare that to other plans with long "wait" periods applying to pre-existing conditions.

## Does the Platinum Plan cover me if I am injured on shore?

Absolutely! You'll be reimbursed up to Us\$10,000 for covered emergency medical, surgical and dental care should you become sick or are accidentally injured while traveling.



#### CANCELLATION PROTECTION PLAN AND ADDITIONAL BAGGAGE PROTECTION

#### CPP STANDARD PLAN

Our Standard Cancellation Protection Plan (CPP Standard Plan) will allow you, for any reason, to provide written cancellation up to 24 hours prior to scheduled cruise or cruisetour departure and receive a refund equal to 80% of the applicable cancellation fee (90% if you purchased our CPP Platinum Plan). In addition, Holland America Line (HAL) automatically assumes an additional us\$500 of liability for lost, damaged or delayed baggage of guests who purchase the CPP Standard Plan, still subject, however, to the limitations in our baggage policies. For example, we do not cover losses while baggage is in the custody of airlines. The baggage policies of HAL are explained in detail on page 101 in this brochure.

The CPP Standard Plan is not insurance; it provides no rights other than those explained above. For example, it does not protect doubletriple-quad occupancy rates should one or more members of your party cancel, nor does it cover expenses or unused services due to trip interruption.

#### , CPP PLATINUM PLAN

Our Platinum Cancellation Protection Plan (CPP Platinum Plan) enables you to supplement the CPP Standard Plan with insurance coverage and travel assistance services as well as increase your refund amount to 90% for cancellations made more than 24 hours prior to departure. The CPP Platinum Plan provides you with the following insurance benefits and services, in addition to the CPP Standard Plan benefits and larger refund:

• Trip Cancellation coverage provides protection if you or a traveling companion must cancel for a covered reason during the 24 hours prior to scheduled departure. The plan reimburses your non-refundable cancellation charges or increased occupancy charges (if a traveling companion cancels) imposed by HAL.

• Trip Interruption coverage provides protection if your trip is interrupted after departure due to a covered reason. The plan reimburses your unused (determined in the case of your cruise or cruisetour on a pro rata basis), nonrefundable land or sea expenses prepaid to HAL, airfare paid to return home and certain additional expenses up to us\$100/day. Maximum benefit is 150% of your cruise/cruisetour cost.

• Trip Delay coverage provides reimbursement for reasonable additional accommodation and traveling expenses incurred to rejoin the trip in progress when you are delayed for more than 12 hours, due to covered reasons. Maximum benefit is us\$1,000; not to exceed us\$100/day.

• Emergency Evacuation coverage will pay the necessary costs of transportation, medical services and medical supplies if, due to a covered medical reason, you must be transported to medical facilities during your cruise or cruisetour. Maximum benefit is U\$\$50,000.

• Medical Expense coverage reimburses up to Us\$10,000 for medical and emergency dental expenses incurred as a result of an injury or sickness that first manifests itself during your cruise or cruisetour.

 You will also receive the following 24-Hour Emergency Hotline Assistance Services, arranged by the CPP Platinum Plan administrator's designated provider: Emergency Cash Transfer Assistance, Medical Consultation and Monitoring, Emergency Legal Assistance, Emergency Medical and Dental Assistance, Lost Travel Document Assistance and Emergency Medical Payment Assistance.

There are no pre-existing condition limitations in the CPP Platinum Plan!

Important note: This is a summary of coverage. Please refer to the Description of 24-Hour Emergency Hotline Services and Certificate of Insurance available from Holland America Line which contains the details of assistance services and insurance coverage, terms, conditions, exclusions and other applicable limitations. The CPP Platinum Plan is only available for U.S. and Canadian residents. The CPP Standard and CPP Platinum Plans are optional, must be paid at time of deposit and are non-refundable. The per-person, per-cruise costs for both plans are listed at left.

The insurance coverage provided under the CPP Platinum Plan is underwritten by Virginia Surety Company, Inc., under policy #HTP04915 and the CPP Platinum Plan is administered by BerkelyCare, a division of Affinity Insurance Services, Inc., and, in CA: AIS Affinity Insurance Agency, Inc. also d/b/a Aon Direct Insurance Administrators, License #0795465. The program provides limited health insurance benefits and does not provide basic hospital, basic medical or major medical insurance as defined by the NY State Insurance Department. The CPP Standard Plan is not insurance and is administered by Holland America Line Inc.

## Smooth Air Travel

Connecting to your cruise.



## Mariner Society<sup>®</sup>

"Once aboard, never forgotten." Our past guests are members of a distinguished travel group known as the Mariner Society. Membership is automatic and entitles you to special rewards and extra privileges like these. Whether you've cruised with us fifty times or just once, we're honored to welcome you aboard again as a special and honored guest, a Mariner.

- PREFERRED PRICING • Special Mariner fares (on select sailings),
- and even savings for relatives and friends SPECIAL EVENTS AND GIFTS
- Mariner lapel pins, luggage tags, special pillow gifts
- Invitation to a Mariners-only champagne reception and awards ceremony, hosted by the Captain
- MARINER<sup>®</sup> MAGAZINE • Complimentary subscription to our travel magazine, featuring news and Mariner Society updates

OVERNIGHT HOTEL ACCOMMODATIONS It may be necessary to overnight guests en route to or from their cruise due to airline

#### schedules and/or availability. If necessary, the cost of hotel accommodations is not included in the air add-on amounts. Hotels will be selected by Holland America Line and may not be at the port of (dis)embarkation. Guests are responsible for hotel accommodations, meals and items of a

#### TRANSFERS

Transfers may be purchased from the port city airport to the ship and from the ship to the port city airport on day of sailing only. Transfers are available to Fly Cruise guests and to guests who have independent flight plans. Guests with independent flight arrangements must advise Holland America Line of this information at least 14 days prior to departure.

#### CRUISE-ONLY GUESTS

We recommend that you schedule a minimum of four hours both at the beginning and end of your cruise to allow for transfers, customs clearance and airport security checks.

Note: If you purchase air transportation independently from Holland America Line, you will be responsible for any and all expenses incurred when joining the vessel in progress.

Holland America's Fly Cruise Plan offers you convenience and peace of mind when traveling to and from your cruise vacation. This comprehensive program puts the resources of our entire air/sea staff behind you.

#### HOLLAND AMERICA'S FLY CRUISE PLAN

In these changing times, it's worth every dollar — and then some.

When your air travel is arranged through Holland America Line, you are automatically enrolled in our Fly Cruise Plan, a program which entitles you to a whole host of benefits:

• CUSTOM TRAVEL Our AirPlus Service<sup>®</sup> allows guests to select which airlines they prefer, upgrade flight class and/or travel to and from their (dis)embarkation port on dates other than those usually booked.

• FLIGHT DELAY ASSISTANCE If your flight is delayed, we'll make sure someone is at the airport to meet you and help you with your luggage.

• FLIGHT CANCELLATION ASSISTANCE If your flight is cancelled or a revised schedule no longer connects to the ship or tour, we will alter your ticket at no charge; if necessary, we'll even rebook on an alternate airline.

#### AIR RATES/AIR TAXES/FEES

Air rates will be quoted and are subject to change until the booking is paid in full. Quoted rates do not include Passenger Facility Charges (US\$3-27), federal flight segment fees for each flight segment (takeoff and landing) of US\$3.40, the September 11 Security Fee of US\$2.50 per passenger enplanement (up to a maximum of US\$10) and international arrival and departure taxes (US\$3-100).

Air rates do not include local customs, departure or other taxes that may be collected directly from you by applicable government authorities.



#### **AIRPLUS SERVICE®**

AirPlus Service is available for Fly Cruise guests who wish to customize their air travel. Popular options include:

- Scheduling your travel to allow for an extended stay either before or after vour cruise
- Upgrading to First or Business Class, subject to availability
- Choosing preferred airlines to gain credit for mileage programs, or because your plans require a certain flight or particular time
- Designating a different gateway city than the one closest to home
- · Requesting stopovers on your way to or from the ship
- Written requests should be faxed to AirPlus Service at (206) 298-3991 or mailed to:

Holland America Line Inc. Attn: AirPlus Service 300 Elliott Avenue West Seattle, WA 98119

Requests should be submitted prior to final SEAT ASSIGNMENTS/ SPECIAL REQUESTS payment in order to assure proper consideration. All requests are subject to availability and are We cannot confirm seat assignment requests not guaranteed. If confirmation is possible, or requests for special meals or other special a US\$75 non-refundable service charge and additional airline costs incurred will be assessed. A service charge will be assessed for each additional request that is confirmed.

#### BOOK EARLY

The availability of the air rates that we have arranged may be limited. Therefore, it is advantageous for you to book your vacation as early as possible. We reserve the right to limit or close sales from cities without notice.

#### LIABILITY AND RELATION WITH AIRLINES

We reserve the right to use the carriers, routing and fare structure of our choice, and to utilize commuter and/or charter air service without prior notice. As the air rates we use are based on capacity-controlled, promotional and group fares, we may limit or close sales without prior notice at any time. If, due to any cause beyond our control, we are unable to arrange for air travel or the air travel we arrange is unavailable or otherwise fails to materialize, our liability will be limited to refunding the air addon amount paid to us. We assume no liability for any acts or omissions of any airline, including, without limitation, those involving cancellation of flights, schedule changes, re-routings, damage to or delay or loss of baggage, flight delays, equipment failures, accidents, pilot or other staff shortages, overbooking or computer errors. The liabilities and obligations of an airline to you, and your rights against an airline, are subject to any and all terms and conditions of the airline's ticket and tariffs.

services not mentioned in this brochure. Your travel professional may assist with these arrangements once you receive your tickets. Some airlines or charter operators may not offer

advance seat assignments. Guests traveling with other guests who originate from different cities or who request the Fly Cruise Plan at a later time personal nature. may not receive routing on the same flights.

#### AIR SCHEDULE CHANGES

Due to late changes by airlines in their schedules we recommend a phone call to your airline to reconfirm your flights just prior to travel. If airlines change their schedules after tickets are issued, we will adjust your itinerary or air

#### AIR CHANGES/REFUNDS

Changes to existing reservations initiated by guests will result in a rescheduling charge of a minimum of US\$100 per guest if the changes are made after the final payment due date. Airline tickets are based on fares which are highly restrictive and often cannot be reissued or exchanged for another carrier or routing.

The maximum refund for unused air tickets will not exceed the air add-on paid to us. There are no partial refunds. Due to changing airline

tariffs, your tickets may reflect fares higher or lower than our air add-on amounts. The difference is neither chargeable nor refundable.

#### BAGGAGE

Baggage allowance is governed by airline regulations. Excess baggage charges are the responsibility of the passenger. We assume no responsibility for loss, damage or delay while baggage is in the custody of airlines.

carrier accordingly.

#### RESERVATIONS

Travel agencies provide valuable service and counseling to prospective travelers. We encourage you to make your Holland America reservations with a travel professional. Travel agencies are not owned or controlled by Holland America Line. Your deposits and payments for Holland America's services are to be paid to the travel agency with which you made your reservations. Since accommodations are limited by the number of staterooms on each ship, reservations should be made as early as possible. Travel documents will be issued only if and when full payment has been received by Holland America Line from the travel agency. Refunds for cancelled or unused services will normally be made to the same travel agency on the basis of the amount actually received by Holland America Line less any applicable cancellation fees and charges. You are responsible for obtaining from your travel agency monies either retained by the agency or received by the agency from Holland America Line. For further information visit our website at www.hollandamerica.com or call 1-877-SAIL HAL. Guests under 21 years of age must be accompanied by a parent, guardian or chaperone who is at least 25 years old; one adult chaperone is required for every five people under age 21.

#### DEPOSIT AND FINAL PAYMENT REQUIREMENTS

The per-person, per-cruise deposit requirements to secure reservations are listed with the cruise prices, and Cancellation Protection Plan costs are on page 97.

A deposit is required at time of cruise booking. Cancellation Protection Plan, if desired, must be paid for at time of deposit; see Cancellation Protection Plan and Additional Baggage Protection for details on page 97.

Final payment is due 75 days (Cancellation Policy A) or 90 days (Cancellation Policy B/C) prior to departure. In most cases, we are able to provide you with travel documents, including your cruise contract, approximately 30 days prior to departure. Travel documents, however, are issued only after final payment has been received by Holland America Line.

Travel professionals should make checks payable and send to:

- Holland America Line Paymaster Corporation P.O. Box c34013 Seattle, WA 98124-1013
- U.S.A.

Payment by American Express, VISA, MasterCard or Discover Card is also accepted. For faster processing, please include a confirmation number on your check. Travel professionals please note that MCOs will not be accepted.

#### UPGRADE POLICY

Holland America Line reserves the right to upgrade a guest or guests to more expensive category accommodations at no additional cost.

#### CHANGE CHARGES

To cover administrative costs, a per-person charge will be made if you request a change in your travel arrangements after the final payment due date. Change charges are not assessed for stateroom upgrades or for the addition of services, unless air reservations are altered and/or travel documents must be reissued.

#### CANCELLATION POLICY

A full refund (except for amounts paid for CPP) will be made for written cancellations received by Holland America Line, 300 Elliott Avenue West, Seattle, WA 98119, prior to the date on which you are to commence travel by air, rail, sea or otherwise in accordance with the below Cancellation Policies. Please refer to the cruise fares pages of the appropriate Holland America Line brochure for the Cancellation Policy applicable to your cruise. Cancellation fees apply to the entire cruise booking, including cruise fare, nondiscountable amounts, air add-ons, ground transfers, pre-cruise and post-cruise hotel and tour packages. Guests who cancel within the dates shown below for any reason, including medical or family reasons, are subject to the following per-person cancellation fees:

CANCELLATION POLICY A 75–57 days before commencing travel: an amount equal to deposit requirement;

56–29 days before commencing travel: 50% of gross fare; 28–16 days before commencing travel:

75% of gross fare;

15 days or less before commencing travel: 100% of gross fare.

CANCELLATION POLICY B 90-64 days before commencing travel: an amount equal to deposit requirement; 63-43 days before commencing travel: 50% of gross fare;

42–22 days before commencing travel: 75% of gross fare;

21 days or less before commencing travel: 100% of gross fare. CANCELLATION POLICY C 120–91 days before commencing travel: an amount equal to deposit requirement;

90–76 days before commencing travel: 60% of gross fare;

75 days or less before commencing travel: 100% of gross fare.

Given that the resale of cancelled space will likely result in a lost opportunity to sell other space, these fees are due regardless of resale. Fees incurred as a result of cancellation cannot be applied to future bookings. Refunds will normally be made to your travel professional. Travel professionals may impose their own cancellation fees. Agency fees of any nature are a matter to be decided on solely by the agency and guests.

Name changes require the prior approval of Holland America Line and may not always be possible. Cruise contracts are nontransferable. Name changes and departure date changes are considered reservation cancellations and are subject to cancellation fees.

#### CRUISE FARES

Traveling with Holland America Line is one of the best vacation values around. Your cruise fare includes accommodations aboard an elegant Holland America cruise ship, most meals and entertainment on board ship. Not included are items of a personal nature or optional programs or optional activities, such as alcoholic beverages, soft drinks, laundry and dry cleaning, shore excursions, medical, barber and beauty shop services. All fares are per person in U.S. dollars.

#### HOTEL SERVICE CHARGE

Our crew works very hard to make sure that every aspect of your cruise meets the highest standards. This includes those crewmembers who serve you directly, such as dining room wait staff and the stewards who service your stateroom each day. There are also many others who support their efforts whom you may never meet, such as galley and laundry staff. To ensure that the efforts of all of our crewmembers are recognized and rewarded, a Hotel Service Charge of \$10 per passenger is automatically added to each guest's shipboard account on a daily basis. If our service exceeds or fails to meet your expectations, you are free to adjust this amount at the end of the cruise. The Hotel Service Charge is paid entirely to Holland America Line crewmembers, and represents an important part of their compensation. A 15% service charge is automatically added to bar charges and dining room wine purchases.

In terminals, airports, ports of call and on shore excursions, we suggest that you extend gratuities consistent with customary local practices.

FARES, NON-DISCOUNTABLE AMOUNTS, TAXES AND SURCHARGES Holland America Line reserves the right not to honor any published prices that it determines were erroneous due to printing, electronic or clerical error. Each cruise fare includes a "Non-Discountable Amount." That portion of the fare is neither commissionable to travel agents nor subject to reduction in the event of a percentage discount promotion, 2-for-1 promotion or otherwise. Fares quoted in this brochure are those in effect at the time of printing. If cost factors dictate the need for fare increases, Holland America Line may do so at any time prior to departure. Guests can cancel (without paying a cancellation fee) rather than accept a fare increase. This right does not apply to increases in Taxes or to surcharges, as described below. The term "Taxes" as used by Holland America Line refers to certain taxes, fees and charges imposed by governmental or quasi-governmental authorities, including port authorities, relating to any aspect of your cruise or tour. If governmental action results in any element of Taxes exceeding the estimates used by Holland America Line for purposes of preparing this brochure, we reserve the right to pass through the extra amount. Similarly, Holland America Line reserves the right to impose or pass through fuel surcharges, security surcharges or similar incidental surcharges. No right of cancellation exists under either of these circumstances.

**GUESTS WITH DISABILITIES** We do not discriminate against persons on the basis of disability. We seek, to the extent feasible, to accommodate the needs of persons with disabilities. We have a limited number of staterooms designed for wheelchair access. Service animals are permitted on board ships if prior arrangements have been made. Certain land and shore facilities may not be fully accessible to persons with disabilities. While Holland America Line endeavors to contract with companies which provide accessible services and facilities, we cannot guarantee that all services and facilities will be fully accessible. In limited situations where an individual with a disability would be unable to satisfy certain specified safety and other criteria, even when provided with appropriate auxiliary aids and services, we may find it necessary to ask the individual to make alternative travel arrangements. We must be notified of any special medical, physical or other requirements of guests at the time of booking. Please contact our Access and Compliance Department via e-mail at halw\_access@hollandamerica.com, via fax at 1-800-577-1731 or via TTY at 1-800-254-8669.

#### MEDICAL SERVICES/INFANTS/ PREGNANCY

Each of our ships is equipped with limited medical facilities that are staffed by a physician and registered nurses. The physician is an independent contractor. There will be a fee charged for all medical services and medications obtained on board. If you become ill during the cruise and the physician is unable to care for your needs on board, you will be transferred to medical facilities on shore. If your condition will require that you have special medical apparatus or assistance on board, we must be made aware of that at time of booking in order to determine whether we can accommodate your needs. If you are using prescription drugs, please bring an adequate supply with you and keep them in your carryon luggage. We will not accept reservations for infants 12 weeks or younger at time cruise commences, or women who will be 24 or more weeks pregnant at the time their cruise with Holland America Line concludes.

**PASSPORTS/VISAS/IMMUNIZATIONS** All guests must carry their valid passports. In addition, certain countries may require entry visas. Passports and visas must be valid for the duration of your travel. All passports must be valid for at least 6 months beyond intended stay. You are responsible for securing proper documentation for the countries visited on your cruise or land tour. Boarding may be denied or fines may be levied against

those guests without proper documentation. Payment of any fines levied is the responsibility of the individual guest. Information on visas, if applicable, is provided to travel professionals by Holland America Line. Information on visas may also be obtained by contacting Zierer Visa Service at 1-866-788-1100 or sending an e-mail to <u>hollandvisainfo@zvs.com</u>. Non-U.S. citizens who have previously been admitted to the United States for permanent residence must carry their Permanent Resident Card (Form 1-551), commonly known as a Green Card.

Furthermore, visiting certain foreign countries may require that you be inoculated prior to leaving the U.S. Please check with a travel medicine specialist or local health department for specific recommendations and/or requirements. You may find some helpful information on the U.S. Centers for Disease Control website at <u>www.cdc.gov/travel</u> or call toll free 1-877-FYI-TRIP. Please note that some countries have special requirements for minors (under age 18) who are not traveling with both parents. Please discuss this with your travel professional.

#### BAGGAGE POLICY

Holland America Line will carry as baggage only your personal effects for your wearing, comfort or convenience during your travel with Holland America Line. Your baggage needs to be placed in securely constructed and locked suitcases or trunks. If your travel includes a land component, you are limited to two pieces of checked baggage and one overnight or light flight bag which must remain in your custody at all times.

Holland America Line does not assume any liability for loss of or damage to or delay of perishable items, medicine, liquor, cash, credit or debit cards, jewelry, gold, silver or similar valuables, securities, financial instruments, records or other valuable or business documents, computers, cellular telephones, cameras, hearing aids, electric wheelchairs, scooters, or other video or other electronic equipment, binoculars, film, videotape, computer disks, audio disks, tapes or CDs. These items should not be left lying about the ship or your stateroom, nor should they be left unattended on other vessels, railcars or other vehicles or in hotels, nor placed in luggage other than the bag you carry with you. In addition, Holland America Line will not assume any liability for any loss of or damage to carry-on baggage left unattended on the ship or on other modes of transportation or in hotels. Holland America's ships provide, at no extra charge, either safe-deposit boxes in the ship's Front Office or stateroom safes. Certain hotels may also provide similar facilities. Your use of safe-deposit boxes, stateroom safes or similar facilities will not increase Holland America's liability as described below.

Holland America Line cannot be responsible for any loss, delay or damage that occurs before baggage comes into Holland America's actual custody when you begin your travel with us or after baggage leaves Holland America's actual custody at the end of your travel with us. In particular, please note that we assume no responsibility for loss, damage or delay while baggage is in the custody of airlines.

If Holland America Line, due to any cause whatsoever, is liable for loss of, damage to or delay of your property, the amount of Holland America's liability will not exceed ussioo (uss600 for guests who have purchased Cancellation Protection Plan) unless you have specified to Holland America Line in writing the true value of your property and paid to Holland America Line before departure 1% of the value in excess of us\$100 or us\$600, as applicable. In that event, Holland America Line's liability will be limited to the amount so specified.

#### RESPONSIBILITY

The ms Eurodam, ms Noordam, ms Zuiderdam and ms Prinsendam are owned by HAL Antillen N.V. and chartered to Holland America Line N.V. The ms Maasdam and ms Rotterdam are owned by HAL Nederland N.V. and chartered to Holland America Line N.V. All of these entities are affiliates of Holland America Line Inc. Transportation aboard the ship is provided solely by the Shipowners and Charterers and pursuant to the Cruise Contract that you will receive prior to embarkation. A copy of the form of cruise contract will be provided upon request or can be viewed on our website: www.hollandamerica.com. Please note that the contract includes a clause specifying certain courts in the State of Washington as the exclusive forum for resolving disputes.

Non-Holland America Services (such as airlines and ground carriers, shore excursions, restaurants, air ambulance, hotels and shoreside physicians) are generally performed by independent contractors. These Non-Holland America Services are solely at your risk and subject to the terms or arrangements made by you or on your behalf with the independent contractor. We assume no responsibility with respect to these Non-Holland America Services (including cancellation, delay, injury, death or damage to property) even though we may collect monies or make bookings.

Situations may arise which, in our opinion, make it necessary for us to cancel, advance or postpone a scheduled departure, change itineraries or make substitutions involving hotels, restaurants, ports of call, other travel components, vessels or other modes of transportation. In that event, we do not assume responsibility or liability for any resulting losses, expenses or inconvenience. Your full cruise fare will be refunded, however, if the cruise is cancelled prior to initial embarkation. We are not required to make refunds once travel commences, regardless of the reason for guests being unable to complete their travel.

#### SHIPS' REGISTRY

The ms Eurodam, ms Noordam, ms Zuiderdam, ms Prinsendam, ms Rotterdam and ms Maasdam are registered in The Netherlands. Holland America Line has registered trademarks in the United States and various foreign countries for the names and phrases "Holland America," "Holland America Line," "Signature of Excellence," "AirPlus Service," "Oceans Apart," "Club HAL," "Sunfarer" and "A Tradition of Excellence" as well as for the modern and antique ship design logo.

Should you need to contact Holland America Line prior to sailing, please use this address:

Holland America Line Inc. 300 Elliott Avenue West Seattle, Washington 98119 U.S.A.