

> savor

market-fresh tastes. lunch on your verandah. a crisp Pinot Gris. the freedom to dine as you wish.
page 39



> celebrate

spontaneous smiles. an award-winning crew. 24/7 stateroom service. being a VIP. perfection in details.
page 81



> discover

the ships' stunning art collection. your inner sous chef. luxe shopping. a heavenly hot stone massage.
page 74



> luxuriate

in comfortable rooms. under soft sheets. by the pool. in an elegant suite. on spacious, mid-sized ships.
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> dining

a myriad of venues. extensive wine selection. fresh regional flavors and classic favorites.



> service

gracious, award-winning crew. intuitive service. nearly one crew member for every two guests.



From a light lunch — duck-filled spring rolls, minted iced tea — to a festive five-course affair, prepare for culinary delights that change by the day.

The elegant main Dining Room

- Luxurious Dining Room, graced with fine art and antiques
- Sophisticated Rosenthal china and crisp white table linens
- Five-course menus with offerings from classic preparations and regionally inspired cuisine to vegetarian options
- Your choice of traditional pre-set seating and dining times or a flexible open schedule

The Pinnacle Grill experience

- Intimate dining featuring aged Sterling Silver Beef® and premium seafood
- Luxurious appointments including Bvlgari® china, Riedel stemware and Frette® linens
- Extensive wine list featuring many selections rated “Excellent” by *Wine Spectator*

Other delightful ways to dine

- Fresh, cooked-to-order specialties in the Lido Restaurant for breakfast and lunch
- Made-to-order dinner entrées and tableside waiter service in the Lido Restaurant for dinner

- On the *ms Eurodam*: Tamarind, a dramatic, intimate restaurant serving inspired Pan-Asian cuisine
- Canaletto, an evening venue for Italian fare♦
- Complimentary 24-hour In-Room Dining
- The Terrace Grill on deck
- Late-night snacks
- Explorations Café, powered by *The New York Times*, featuring pastries and espresso drinks
- Daily Afternoon Tea service, elevated to Royal Dutch High Tea once per cruise

A master staff and crew

- Enhanced menu design under the direction of Master Chef Rudi Sodamin
- Executive chefs inducted into the prestigious Confrérie de la Chaîne des Rôtisseurs, an international food and wine society

Signature touches

- Ice cream bar featuring complimentary treats
- Hot and cold hors d’oeuvres during cocktail hour

♦Canaletto varies by ship.

We invite you to relax. To arrive in a room where every detail shines. To ask for the moon — or a perfectly made martini — and have it delivered on a silver tray.

Signature style

- Academy-trained professional crew
- Warm, intuitive style of service — never in the way, never out of reach
- Nearly one crew member for every two guests
- More than 135 years of polished attention
- Poolside beverage service featuring handcrafted tropical cocktails and signature recipes using fresh-squeezed juices and premium ingredients
- Expert fitness instructors in yoga, Pilates and weight training
- European-trained aestheticians in the Spa
- Gaming lessons offered by Casino staff

In your stateroom

- Twice-daily housekeeping
- Nightly turndown service
- Complimentary 24-hour In-Room Dining
- Ice service; shoeshine service
- Use of the exclusive Neptune Lounge and personal concierge service for Penthouse and Deluxe Verandah Suite guests

In the restaurants

- Knowledgeable wine stewards adept at pairing wine with food
- Two expert servers per table in the main Dining Room to ensure perfectly orchestrated service

Awards & accolades

- CONSISTENTLY AMONG THE HIGHEST-RATED CRUISE LINES *Condé Nast Traveler Readers’ Choice Awards*; *Travel + Leisure World’s Best Awards*
- BEST OVERALL CRUISE VALUE (17 consecutive years) World Ocean & Cruise Liner Society
- HIGH DELUXE FIVE-STAR-PLUS RATING World Ocean & Cruise Liner Society
- INTERNATIONAL FIVE STAR DIAMOND AWARD The American Academy of Hospitality Sciences
- CRUISE LINE WITH THE HIGHEST CLIENT SATISFACTION (Large Ship Category) *TravelAge West*

THE HOLLAND AMERICA MISSION

Our corporate mission is as simple as it is bold:

Through excellence we create once-in-a-lifetime experiences, every time.

> enrichment

extensive recreation, fitness and spa facilities. interactive, fun learning opportunities. dazzling entertainment.



Pique your imagination. Try something new every day that surprises you. Dabble, discover, daydream, do everything — or nothing at all.

Relax and recharge

- Tranquil Greenhouse Spa & Salon*:
 - Asian-inspired treatment rooms, including couple's massage rooms, offering an impressive menu of luxurious treatments
 - Dry float suite with massage option
 - Thermal suite, steam and aromatic room, heated ceramic lounges and in-suite showers
 - Relaxation area to unwind
 - The latest exotic skin, body and hair treatments
- Jacuzzi® hot tub, sauna, steam room
- Two outdoor pools, one with sliding glass roof*
- Fitness Center with yoga, Pilates, spinning and new exercise and weight-training equipment
- Basketball and practice tennis or volleyball courts*
- Luxury duty-free shopping

Stay connected

Connectivity for your cell phone and other wireless devices, thanks to satellite broadband services. See page 126 for complete details.

Alive at night

- Lavish Las Vegas-style production shows
- Talented vocalists, illusionists, comedians and variety acts
- Casino gaming, movies, piano bar*
- Crow's Nest nightclub

Personal growth

- Culinary Arts Center, presented by *Food & Wine* magazine, with state-of-the-art demonstration kitchen for gourmet presentations, tasting events and intimate cooking classes
- Digital Workshop, powered by Windows®, helps people of all skill levels translate their cruise experience into digital memories via photo editing, online scrapbooking, blogging and movie-making
- Explorations Café, powered by *The New York Times*, offering espresso, books, 24-hour email and Internet access*
- Holland America's Explorations Team, hosting a wide variety of innovative events designed to be stimulating, inspiring and fun
- Fascinating and diverse shore excursions, from essential city tours to exclusive cultural experiences

* Explorations Café and spa facilities vary slightly by ship.

* The *ms Prinsendam* has two outdoor pools, bocce ball and croquet courts and no piano bar.

> ambiance

spacious, mid-sized ships. elegantly appointed staterooms. inviting, art-filled public rooms.



Prepare to be wowed. To discover how modern a room furnished with antiques can be. To sink your toes into soft carpeting and be delighted by spacious proportions.

Classic design

- Refined, graceful ships designed along classic nautical lines
- Wraparound teak Promenade Deck and authentic teak deck chairs
- Tasteful public rooms adorned with fine art and antiques highlighted by a museum-style self-guided iPod® tour
- Polished brass brightwork — a nautical tradition

Spacious mid-sized ships

- Ships designed to be large enough to offer diverse amenities while carrying far fewer guests
- More space per guest than other premium cruise lines
- Wide variety of larger staterooms, most with ocean views or private verandahs

Every stateroom a gracious retreat

- Elegantly appointed staterooms, many with private verandahs
- Luxurious Euro-Top beds and premium linens
- Large, extra-fluffy Egyptian cotton towels; 5x magnifying lighted make-up mirrors; massage showerheads; salon-quality hair dryers
- Elemis Aromapure's luxurious "Time to Spa" aromatherapy skincare and spa-therapy products
- Luxurious bathrobes
- Flat-panel televisions with DVD players
- Generous storage space
- Complimentary fresh fruit
- Complimentary 24-hour In-Room Dining
- Nightly turndown service

Suite accommodations

For guests choosing suite accommodations, Holland America Line offers a host of complimentary services that will forever spoil you for any other stateroom class. See page 106 for complete details.